

**Causeway Coast and Glens**

**Anti-Poverty Stakeholder Steering Group**

**Action Plan**

**2024-25**

*(updated 16.02.24)*

No.	Detailed Actions	Lead	Partners	Budget	Timescale	Performance Measures
<b>Objective 1: Increase the coordination between organisations working with those most in need in the Causeway Coast and Glens area</b>						
1.1	<p><b>Facilitate an Anti-poverty Stakeholder Steering Group (APSSG) of those organisations delivering poverty advice and emergency support services and relevant statutory bodies</b></p> <p>1.1.1 Bi-monthly full meetings of APSSG with poverty advice and emergency support service delivery organisations &amp; statutory organisations</p> <p>1.1.2 Bi-monthly check in meetings (in months between full SPSSG meetings) with delivery partners (advice centres, foodbanks, social supermarkets)</p>	Council	<p>Advice centres Foodbanks Social supermarkets St Vincent dePaul Salvation Army Public Health Agency (PHA) Northern Health &amp; Social Care Trust (NHSCT) Western Health &amp; Social Care Trust (WHSCT) Education Authority (EA)</p>		Apr24- Mar25 Bi monthly	<p><b>How much did we do?</b></p> <ul style="list-style-type: none"> <li>○ # of APSSG Meetings p.a.</li> <li>○ # members engaged</li> <li>○ # collaborative projects undertaken</li> </ul> <p><b>How well did we do it?</b></p> <ul style="list-style-type: none"> <li>○ % satisfaction among stakeholders with the quality and effectiveness of the engagement</li> </ul> <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"> <li>○ % of stakeholders who report improved coordination of anti-poverty services across CCGBC</li> </ul>
1.2	<p><b>Facilitate regular Connecting and Information Sharing opportunities with APSSG members and wider Community &amp; Voluntary Sector (CVS) and other organisations that are connecting with the public.</b></p>	Council	<p>APSSG members Community &amp; Voluntary Sector organisations NIHE Housing Associations</p>	£200	Twice per year	<p><b>How much did we do?</b></p> <ul style="list-style-type: none"> <li>○ # of information sharing events delivered</li> <li>○ # organisations that attended information sharing event</li> </ul> <p><b>How well did we do?</b></p> <ul style="list-style-type: none"> <li>○ % of organisations that felt they made useful connections as a result of the event</li> <li>○ % of organisations whose level of awareness of services increased as a result</li> </ul> <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"> <li>○ % of participants who felt the support had helped their organisation improve their signposting ability</li> </ul>

No.	Detailed Actions	Lead	Partners	Budget	Timescale	Performance Measures
<b>Objective 2: Support those on low incomes or those in financial crises to maximize their income and minimise their costs</b>						
<b>Theme: Access to Food and Essential Items</b>						
2.1	<p><b>Promote a partnership-based approach to address Food Poverty/ insecurity through the provision of both emergency support and support to tackle underlying needs and issues</b></p> <p>2.1.1 Support established large foodbanks to cope with additional demand on resources through the Implementation of any available poverty related funding strands.</p> <p>2.1.2 Deliver Community Food Hardship Grant (CFHG) programme for existing localised community food projects to deliver support ensuring that the support is targeted and holistic.</p> <p>2.1.3 Share good practice and learning in relation to holistic support between established foodbanks/ social supermarkets and localised community food projects in receipt of CFHG by organising a 'Beyond the Food Parcel' workshop to increase connections and provide tools to address underlying need and issues.</p>	Council	Established foodbanks Community & Voluntary Sector (CVS) organisations	Funding dependent	ongoing	<p><b>How much did we do?</b></p> <ul style="list-style-type: none"> <li>○ # food banks supported</li> <li>○ # of households supported with food</li> <li>○ # grants allocated</li> <li>○ # of organisations engaged in sustainable food provision activities</li> </ul> <p><b>How well did we do it?</b></p> <ul style="list-style-type: none"> <li>○ % of organisations satisfied with the coordinated approach being taken to tackling food insecurity</li> </ul> <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"> <li>○ # &amp; % of support organisations who see an improvement in impact through additional linked support</li> </ul>
2.2	<p><b>Promote and support "nutrition on a budget" initiatives</b></p> <p>2.2.1 Link with existing nutrition and healthy lifestyle interventions supported by the Public Health Agency and Health Trusts to help promote use of existing resources</p>	Council	APSSG Northern Healthy Lifestyle Partnership PHA NACN NICCHI	Funding dependent		<p><b>How much did we do? (if funding is secured to deliver)</b></p> <ul style="list-style-type: none"> <li>○ # initiatives supported</li> <li>○ # of courses / activities/ programmes on health and nutrition supported</li> <li>○ # households on low income supported</li> </ul> <p><b>How well did we do?</b></p>

No.	Detailed Actions	Lead	Partners	Budget	Timescale	Performance Measures
	2.2.2 Develop a borough programme to support foodbanks and organisations in receipt of CFHG to deliver or host nutrition/ energy efficiency programmes					<ul style="list-style-type: none"> <li>o % of people who were benefitted from initiatives that <ul style="list-style-type: none"> <li>- were satisfied with the service</li> <li>- felt the support had helped them</li> </ul> </li> </ul> <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"> <li>o % of participants in programme that report spending less and eating healthier as a result</li> <li>o Case studies</li> <li>o</li> </ul>
2.3	<p><b>Promote and support pre-loved essential items initiatives (baby equipment, clothing, toys, digital devices, household items, furniture, DIY, gardening etc)</b></p> <p>2.3.1 Promote pre-loved initiatives through Council website</p> <p>2.3.2 Continue the Limavady Toy Drive scheme operated by Council and LCDI</p> <p>2.3.3 Explore with Councils Environmental Resources team a campaign to promote pre-loved, and repair and restore schemes.</p>	Council LCDI	Charity Shops Volunteer Centres CCGBC Environmental Resources		ongoing	<p><b>How much did we do?</b></p> <ul style="list-style-type: none"> <li>o # of pre-loved items recycled/ re-used/ repurposed/ upcycled schemes promoted or supported</li> <li>o # of information sharing activities</li> </ul> <p><b>How well did we do?</b></p> <ul style="list-style-type: none"> <li>o % of support organisations operating schemes that felt they were supported.</li> </ul> <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"> <li>o # &amp; % of support organisations who see an improvement in impact through additional linked support</li> <li>o Case studies</li> </ul>

No.	Detailed Actions	Lead	Partners	Budget	Timescale	Performance Measures
<b>Theme: Fuel Poverty</b>						
2.4	<p><b>Promote and support energy efficiency initiatives</b></p> <p>2.4.1 Promote uptake in energy efficiency initiatives for target households through community group talks and information events.</p> <p>2.4.2 Support the local coordination of the Keep Warm Pack Scheme and deliver to meet demand.</p> <p>2.4.3 Provide information and advice on energy efficiency measures and the Affordable Warmth Scheme, NI Sustainable Energy Programme and other initiatives.</p>	Council Energy Efficiency Team	NIHE  PHA		ongoing	<p><b>How much did we do?</b></p> <ul style="list-style-type: none"> <li># of energy efficiency initiatives and awareness campaigns supported</li> <li># of households benefiting</li> </ul> <p><b>How well did we do?</b></p> <ul style="list-style-type: none"> <li>% increase in referrals received</li> </ul> <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"> <li># &amp; % of households who have reduced energy costs as a result of guidance or grant schemes</li> <li>Case studies</li> </ul>
2.5	<p><b>Promote and support Fuel Poverty initiatives</b></p> <p>2.5.1 Promote and signpost to fuel poverty support schemes ie. charities directly providing fuel support as well as fuel stamp schemes/ oil buying clubs</p> <p>2.5.2 Deliver any funded initiatives that may become available with a partnership approach that targets need and avoids duplication.</p>	Council	SVP Salvation Army foodbanks LCDI PHA	Funding dependent	ongoing	<p><b>How much did we do?</b></p> <ul style="list-style-type: none"> <li># of organisations engaged in fuel poverty support activities</li> <li># households on low income supported with fuel</li> <li># of organisations engaged in fuel stamp scheme</li> </ul> <p><b>How well did we do?</b></p> <ul style="list-style-type: none"> <li>% of households who felt the support had helped their families/ households</li> </ul> <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"> <li>A reduction in the # of households in fuel poverty</li> <li>Case studies</li> </ul>
<b>Theme: Financial Inclusion</b>						
2.6	<p><b>Promote and support Financial Inclusion including financial capability and savings initiatives</b></p> <p>2.6.1 Look at existing financial capability (budgeting, saving, money management) programmes and promote and support the roll out of these to</p>	Council Advice Centres MaPS (Money and	JBO Consumer Council Credit Unions		ongoing	<p><b>How much did we do?</b></p> <ul style="list-style-type: none"> <li># of financial literacy initiatives delivered and # participants</li> <li># of organisations engaged in financial inclusion initiatives</li> </ul> <p><b>How well did we do?</b></p>

No.	Detailed Actions	Lead	Partners	Budget	Timescale	Performance Measures
	community groups and schools (prioritising those groups that received Food Hardship Grants). 2.6.2 Promote awareness of financial inclusion services available	Pensions Service) Christians Against Poverty (CAP)				<ul style="list-style-type: none"> <li>o % of people who were satisfied with the support offered</li> </ul> <b>Is anyone better off?</b> <ul style="list-style-type: none"> <li>o # &amp; % of support organisations who see an improvement in impact through additional linked support</li> <li>o % of people who felt the support had helped their families/ households</li> <li>o Case studies</li> </ul>
2.7	<p><b>Promote and support the maximisation of income and addressing debt through the provision of Generalist and Specialist Debt Advice</b></p> <p>2.7.1 Continue to provide support to people to receive their full benefit entitlements</p> <p>2.7.2 Continue to provide debt advice</p> <p>2.7.3 Provide support with issues around the roll out of Universal Credit</p>	Advice Centres	Council Christians Against Poverty Make the Call service		ongoing	<b>How much did we do?</b> <ul style="list-style-type: none"> <li>o # of organisations engaged in income maximisation and debt advice initiatives</li> <li>o # households / people accessing income maximisation and debt advice support</li> </ul> <b>How well did we do?</b> <ul style="list-style-type: none"> <li>o % of households who were satisfied with the support offered</li> </ul> <b>Is anyone better off?</b> <ul style="list-style-type: none"> <li>o % of people who felt the support had helped their families/ households</li> <li>o Case studies</li> </ul>
2.8	<p><b>Promote and support the development of Social Supermarkets</b></p> <p>2.8.1 Promote the services available in social supermarkets</p> <p>2.8.2 Work with DfC to roll out DfC Social Supermarket Programme in CCG in a phased programme that supports the sustainability of established social supermarkets and promotes the development of links with other localised services including provision in the gap areas in The Glens and Ballymoney DEAs</p>	Reset Social Supermarkets at Vineyard Compassion & LCDI Social Supermarket  DfC  Council	Foodbanks	Expected £53K DfC for social supermarkets - tbc	Apr24-Mar25	<b>How much did we do?</b> <ul style="list-style-type: none"> <li>o # of social supermarkets supported/ developed</li> <li>o # households / people accessing social supermarket support</li> </ul> <b>How well did we do?</b> <ul style="list-style-type: none"> <li>o % of households who were satisfied with the support offered</li> </ul> <b>Is anyone better off?</b> <ul style="list-style-type: none"> <li>o #&amp; % of households who felt the support had helped their families/ households become financially stable</li> <li>o Case studies</li> </ul>

No.	Detailed Actions	Lead	Partners	Budget	Timescale	Performance Measures
<b>Objective 3: Improve the capacity of those that support those most in need - Capacity building for volunteers and VIOs</b>						
3.1	<p><b>Promote and support sharing of good practice networking, peer learning and capacity building of volunteer involving organisations addressing poverty</b></p> <p>3.1.1 Run a series of information sharing events that will enable all direct anti-poverty delivery agents to share and promote best practices within the wider anti-poverty network</p>	<p>Council</p> <p>Volunteer Centres x 2</p>	APSSG		ongoing	<p><b>How much did we do?</b></p> <ul style="list-style-type: none"> <li>○ # of information sharing events delivered</li> <li>○ # of protocols shared to help other organisations</li> <li>○ # organisations receiving capacity building support</li> <li>○ # of participants</li> </ul> <p><b>How well did we do?</b></p> <ul style="list-style-type: none"> <li>○ % of VIO participants who were satisfied with the support offered</li> <li>○ % of organisations whose level of awareness increased as a result</li> </ul> <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"> <li>○ % of VIO participants who felt the support had helped their organisations to develop / improve their practices</li> </ul>
3.2	<p><b>Promote and support pathways of volunteering for a diverse range of volunteers</b></p> <p>3.2.1 Promote volunteering opportunities within organisations and encourage participation from beneficiaries in helping shape the services they benefitted from and promoting the role of volunteer placements with VIOs as a way back into employment</p> <p>3.2.2 Widen and diversify the types of anti-poverty related volunteer opportunities on offer across the Borough</p>	<p>Volunteer Centres x 2</p> <p>Council</p>	<p>APSSG</p> <p>VIOs</p>		Ongoing	<p><b>How much did we do?</b></p> <ul style="list-style-type: none"> <li>○ # of new volunteer opportunities that focus on anti-poverty work</li> <li>○ # and diversity of volunteers</li> </ul> <p><b>How well did we do?</b></p> <ul style="list-style-type: none"> <li>○ % of organisations who were satisfied with the support offered</li> <li>○ % of volunteers who enjoy volunteering</li> </ul> <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"> <li>○ % of participants who felt the support had helped their organisations to develop</li> </ul>

No.	Detailed Actions	Lead	Partners	Budget	Timescale	Performance Measures
<b>Objective 4: Promote better information, signposting and communication</b>						
4.1	<p><b>Maintain an up to date Directory of Anti-poverty services in Causeway Coast and Glens</b></p> <p>4.1.1 Maintain an up to date database of direct and indirect delivery agents involved in anti-poverty work in CCG area.</p>	Council	APSSG		Apr24-Mar25	<p><b>How much did we do?</b></p> <ul style="list-style-type: none"> <li>o # of organisations listed on the directory</li> </ul> <p><b>How well did we do?</b></p> <ul style="list-style-type: none"> <li>o % of organisations who believe awareness has increased about the services they offer</li> </ul> <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"> <li>o # &amp; % of referrals as a result of the directory</li> </ul>
4.2	<p><b>Increase awareness of anti-poverty initiatives available in Causeway Coast and Glens through Where To Turn Multi-channel Communications Campaign</b></p> <p>4.2.1 Deliver the multi-channel communications campaign including web page, paper ads, an information leaflet and a social media campaign and review quarterly</p> <p>4.2.2 Work with relevant support organisations to support signposting and support for Section 75 groups like youth, those with a disability, BAME communities, LGBTQ+, men, women, children, carers, etc.</p>	Council	APSSG		Apr24-Mar25 Quarterly review	<p><b>How much did we do?</b></p> <ul style="list-style-type: none"> <li>o # leaflets distributed</li> <li>o # of reach on social media</li> <li>o # support organisations that have linked with anti-poverty services</li> </ul> <p><b>How well did we do?</b></p> <ul style="list-style-type: none"> <li>o % of organisations who believe the multi-channel communications campaign has increased awareness about the services they offer</li> <li>o # of people who have heard about the services for the first time through the multi-channel communications campaign</li> </ul> <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"> <li>o # &amp; % of referrals as a result of the multi-channel communications campaign</li> <li>o Case studies</li> </ul>



No.	Detailed Actions	Lead	Partners	Budget	Timescale	Performance Measures
<b>Objective 5: Work in partnership with others to tackle the causes of poverty</b>						
<b>Theme: Employability and skills</b>						
5.1	<p><b>Develop links and explore opportunities to collaborate with the Labour Market Partnership</b></p> <p>Develop relationship with LMP and explore opportunities to co-design initiatives that can help address some of the causes of poverty, economic inactivity and long-term unemployment in the CCG area with a link to wraparound support services</p>	Council	APSSG WDF		Medium to long term	<p><b>How much did we do?</b></p> <ul style="list-style-type: none"> <li># of co-designed collaboration initiatives</li> <li># of volunteer work-based placements</li> </ul> <p><b>How well did we do it?</b></p> <ul style="list-style-type: none"> <li>% of APSSG who link with WDF/ LMP</li> </ul> <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"> <li># &amp; % of support organisations who see an improvement in impact through additional linked support</li> </ul>
<b>Theme: Policy Influence</b>						
5.2	<p><b>Influence policy and strategy development (PfG Outcomes, DfC Antipoverty Strategy, DfC People &amp; Place Strategy, CCG Community Plan, Neighbourhood Renewal Action Plans etc) through a community of practice model</b></p> <p>Campaign as a Steering Group and with other Coalitions (<i>NI Anti Poverty Network, Cliff Edge Coalition, Guarantee Our Essentials (Trussell Trust &amp; JRF)</i>) to ensure that the current and emerging needs in CCG are accounted for.</p>	Council	APSSG		Medium to long term	<p><b>How much did we do?</b></p> <ul style="list-style-type: none"> <li># of new policies/ strategies that APSSG engages with</li> <li># of codesigned initiatives</li> <li># of partners engaged in this co-design work</li> </ul> <p><b>How well did we do it?</b></p> <ul style="list-style-type: none"> <li>% of partners who were satisfied with engagement in the co-design process</li> </ul> <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"> <li># &amp; % of support organisations who see an improvement in impact through additional linked support</li> </ul>
5.3	<p><b>Expand the evidence base by accessing data and sharing and carrying out research, including participatory research to access hidden voices</b></p> <p>Identify those poverty related areas where additional research would be beneficial and initiate a conversation with UU, NRC and NWRC and other relevant parties on how to develop some pilot participatory research projects; link with existing research and encourage and foster links where possible</p>	APSSG	UU NRC NWRC  Others based on where need arises		Medium to long term	<p><b>How much did we do?</b></p> <ul style="list-style-type: none"> <li># of research projects initiated</li> <li># of participatory research projects initiated</li> </ul> <p><b>How well did we do it?</b></p> <ul style="list-style-type: none"> <li>% of research that has helped influence policy</li> </ul> <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"> <li># &amp; % of support organisations who see an improvement in impact through research undertaken</li> </ul>

No.	Detailed Actions	Lead	Partners	Budget	Timescale	Performance Measures
5.4	<p><b>Housing &amp; Homelessness</b></p> <p>5.4.1 Explore forming a task and finish group to work on collating information and writing a report to submit to local estate agents around barriers to access to private rental incl credit checks</p>	Vineyard Compassion Community Advice Causeway Council Coleraine NRPB	Housing Executive, Causeway Homelessness Network, Private landlords, Housing Associations			<p><b>How much did we do?</b></p> <ul style="list-style-type: none"> <li>○ # of task and finish group developed</li> <li>○ # reports prepared</li> </ul> <p><b>How well did we do it?</b></p> <ul style="list-style-type: none"> <li>○ % of research that has helped influence</li> </ul> <p><b>Is anyone better off?</b></p> <p># &amp; % of support organisations who see an improvement in impact through collaborative approach</p>
5.5	<p><b>Support any other projects that could add value to the work of the Steering Group e.g., Participatory Budgeting</b></p> <p>Explore how participatory budgeting could assist in getting people engaged in the prioritisation of poverty related initiatives in CCG and support the PB initiatives taking place in Coleraine and Limavady in 2024</p>	Council	APSSG		Medium to long term	<p><b>How much did we do?</b></p> <ul style="list-style-type: none"> <li>○ # of participatory budgeting projects initiated</li> <li>○ # of people engaged in participatory budgeting projects</li> </ul> <p><b>How well did we do it?</b></p> <ul style="list-style-type: none"> <li>○ % of participants satisfied with the results of the participatory budgeting exercise</li> </ul> <p><b>Is anyone better off?</b></p> <ul style="list-style-type: none"> <li>○ # &amp; % of support organisations who see an increase in participation as a result</li> <li>○</li> </ul>
<b>Theme: Partnership Development</b>						
5.5	<p><b>Share information and practice, build relationships, collaborate and with the potential to develop joint projects as opportunities emerge and identify and promote two-way referral pathways, advocacy on new policies around areas relevant to the drivers of poverty including the following key areas:</b></p>				Ongoing	
	i.	Education and digital exclusion	Schools Area Learning Partnerships (primary and secondary)			<p><b>How much did we do?</b></p> <ul style="list-style-type: none"> <li>○ # of organisations attend meetings of APSSG to share information and explore collaborative opportunities</li> <li>○ # collaborative initiatives undertaken</li> <li>○ #</li> </ul> <p><b>How well did we do?</b></p>
	ii.	Loneliness and isolation	Causeway Loneliness Network, Befriending schemes, Good Morning Schemes			
	iii.	Domestic Violence	CCG Policing & Community Safety Partnership, Women's Aid, D&SVP			
	iv.	Children and young people	EA Youth Service, Children & Young People's Strategic Partnership (CYPSP), Family Support Hubs, Schools Area Learning Partnerships, Surestarts, Family Centres.			

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	v.	Mental health and wellbeing	Northern Healthy Lifestyles Partnership (& Western), Multi-Disciplinary Teams (MDTs), Health Trusts, Public Health Agency (PHA) Northern Trust Partnership (PLIG) for emotional wellbeing and suicide prevention, Take 5 Working Group, Networks Involving Communities in Health Improvement (NICHI), Student Wellbeing Forum, Northern Digital Safeguarding Forum				<ul style="list-style-type: none"> <li>○ # &amp;% of stakeholders with a greater understanding of the complexity of the ecosystem within which anti-poverty work operates and how working together can create better outcomes</li>   <li><b>Is anyone better off?</b></li> <li>○ # &amp; % of support organisations and partners who see an improvement in impact through additional linked support</li> </ul>
	vi.	Sports and physical activity	Council Sport & Well-Being, Sport NI, Department for Communities (DfC)				
	vii.	Rural	DAERA Tackling Rural Poverty and Social Isolation (TRPSI) Programme, Northern Area Community Network, Rural Community Network				
	viii.	Drugs and Alcohol and other addictions	PHA, NICHI, Health Trusts, Community & Voluntary Sector				

