

# Causeway Coast and Glens PCSP Annual Report 2022-23



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Councillor Ivor Wallace  
**Chair**



Lee Kane  
**Vice-Chair**

We are pleased to publish the Annual Report for the period 2022-2023, which summarises the progress of the Partnership against the local outcomes it has agreed and the strategic objectives set by the Department of Justice and Northern Ireland Policing Board.

This report seeks to evidence the work of PCSP Members and staff that continues to focus on achieving a safer community; reducing levels of crime, anti-social behaviour and fear of crime; and improved confidence in policing.

With reduced resources, we have taken significant steps to improve public engagement. We will continue to work with local communities to develop and deliver innovative solutions that meet local needs despite significant constraints including in police staffing levels. Achievements this year include:

- Delivery of all projects as identified in Annual Action Plan
- New projects delivered focusing on Section 75 Groups e.g. support programmes for disengaged youth, improving health amongst young people and those with disabilities;
- Revitalised programmes seeking to raise awareness amongst target groups of the issues of drug misuse (illicit and prescribed), speed awareness, young driver education, impact of drugs/alcohol on the young;
- Ongoing public consultation and engagement;

The PCSP has also formed strategically-themed working groups with both Independent and Elected Chairs focusing on:

- ASB & Drug and alcohol related crime
- Early intervention
- Societal Abuse
- Fear of crime and Crime prevention
- Confidence in Policing

These Working Groups focused on emerging issues and developing solutions with our strategic partners that were submitted to the PCSP Board for approval and implementation.

The Action Plan for next year will continue to develop this work along with other new initiatives and be reflected in the PSNI Local Policing Plan. We will reflect applicable

aspects of the Programme for Government and local Community Planning in those plans.

We are encouraged by the growing level of public interest in the work of the PCSP. We would wish to acknowledge and thank those people who took part in projects or contacted us with concerns. We encourage you continue to engage with us over the next twelve months through your local Independent and elected representatives, and our staff.

We will continue to address the multiple challenges to community safety that exist within the Borough but need your input and support to do so at a time when resources are being reduced. We appeal to you to report community safety issues as they happen and help us to address them, making your Borough a safer place to live and work.

**Chair**  
**Councillor Ivor Wallace**

**Vice-Chair**  
**Lee Kane**

## Profile of Causeway Coast and Glens

Causeway Coast and Glens stretches from Lough Foyle in the west to the Glens of Antrim in the east covering an area of 1,968 square kilometres. This makes Causeway Coast and Glens one of the largest Councils in Northern Ireland in terms of land mass. Whilst largely a rural borough, there are a number of established settlements within the including Coleraine, Ballymoney and Limavady.

Causeway Coast and Glens population in 2019 was estimated at 144,838 (7.6% of Northern Ireland's population). Between 2001 and 2019, the population of the Borough increased by 13,464 persons, a growth rate of 10.2% which is below the NI average of 12.1%.

The table below provides a breakdown of the population by age, with 19.6% children, 61.9% representing the majority of the working age population (16-64) and 18.4% aged 65 years and over.

Age Band	CCGBC	%	NI	%
Children (0-15 years)	28,411	19.6%	395,925	20.9%
Young Working Age (16-39 years)	41,778	28.8%	578,542	30.6%
Older Working Age (40-64 years)	47,995	33.1%	604,476	31.9%
Older (65 years+)	26,654	18.4%	314,724	16.6%

Source: NISRA Mid-Year Estimates

There is a larger proportion of people aged 65 and over living in the Borough (18.4%) compared to the Northern Ireland average of (16.6%). This indicates a sharply ageing demographic profile in this area.

Life expectancy at birth for both females and males within the Borough are above the NI average at 83 and 79 respectively.

On average the area ranks above the NI average in all indicators, ranking second highest in life satisfaction of all 11 Local Government Districts (LGDs).

In 2018, there was a total of 2,538,877 visits to visitor attractions in the Causeway Coast and Glens area. The most popular visitor attractions were: Giant's Causeway World Heritage Site (1,039,243) followed by Carrick-a-Rede Rope Bridge (491,947) and Roe Valley Country Park (310,000).

There are Seven District Electoral areas (DEAs) within the Causeway Coast and Glens Borough Council area and 40 wards as outlined in the maps below.

Map of the 40 Wards (and DEAs) in Causeway Coast and Glens



- The proportion of young people living in the area is declining but still significant - need to look after young people's well-being;
- The area's many natural attractions such as coastlines, beaches, hills, mountains, islands, and historic monuments - offer significant opportunities for engagement and diversionary activities, particularly for young people;
- There are a number of large events hosted in the area such as the North West 200 which attracts over 100,000 spectators annually to the Council area and the annual Super Cup NI (formally NI Milk Cup). This illustrates the importance of a safe and welcoming place;
- There is a growing number of older people residing in the Council area - focus on isolation and fear of crime;
- The Council area is represented by both main traditions in Northern Ireland but also has a sizeable ethnic minority population as well;
- The statistics demonstrate that there are still many areas where poverty and income deprivation is the norm - this can be contributory factor to some crime related incidents;
- Educational attainment at GCSE with English and Mathematics is lower than the NI average -this can be contributory factor to some crime related incidents;
- Unemployment, long term unemployment, economic inactivity and the number of people with no qualifications is an issue across the Causeway Coast and Glens Borough Council area with three Neighbourhood Renewal areas located within it in Coleraine and Limavady - another contributory factor to some crime related incidents;

## **Causeway Coast and Glens Policing and Community Safety Partnership**

Causeway Coast and Glens PCSP, established under the Justice Act (Northern Ireland) 2011, has the overall purpose of helping to make communities safer and to ensure that the voices of local people are heard on policing and community safety issues. The aim is to empower communities to help develop solutions that will help tackle crime, fear of crime and anti-social behaviour.

**Strategic objectives** for Causeway Coast and Glens Policing and Community Safety Partnerships are as follows:

**Strategic Priority 1** – To ensure effective delivery in response to local need, and improve the visibility and recognition of the work of the PCSP through effective consultation, communication and engagement

**through:**

- carrying out meaningful engagement in the district with the local community, relevant statutory partners / agencies, businesses and the community & voluntary sector in the development and implementation of PCSP Action Plans;
- ensuring ongoing two-way engagement in the district with the local community, relevant statutory partners / agencies, businesses and the community & voluntary sector to provide a problem-solving forum to identify effective solutions to local issues, ensuring sufficient flexibility to address issues as they emerge, and seeking relevant expertise from the designated organisations as appropriate;
- using a range of platforms, including multi-media, to communicate and promote the work of the PCSP; and
- increasing awareness of the work of the PCSP.

**Strategic Priority 2** - To improve community safety by prioritising and addressing local community safety issues, tackling crime and anti-social behaviour

**through**

- utilising the partnership created by the statutory, elected and independent/ community membership of the PCSP to initiate and lead work to improve community safety and tackle ASB locally;
- working in partnership to develop outcome and locality focused interventions to address the most pressing crime types and behaviours impacting local community safety, as evidenced by local need, with appropriate targets and indicators so that impacts can be measured;
- drawing on best practice, promote early intervention and collaborating effectively to improve PCSP-supported projects and programmes that address the underlying causes of ASB, crime and the fear of crime in the community, including, where appropriate, a focus on changing behaviours;
- enhancing safety and feelings of safety, in particular for those who might be more vulnerable;

- engaging with partners in the district, to horizon scan in order to respond to and re-direct resources to respond to emerging local community safety issues;
- having cognisance of the Community Safety Framework in developing local plans, and providing a feedback loop to the Community Safety Board on local issues in order to inform community safety policy development – and vice versa; and
- providing comprehensive community input into decision making processes about tackling actual and perceived anti-social behaviour and giving feedback to the community on the effectiveness of interventions on meeting outcomes.

**Strategic Priority 3** – To support confidence in policing, including through collaborative problem solving with communities through

- ensuring local accountability through the Policing Committee's role in monitoring police performance;
- identifying priorities from the PCSP Plan for consideration in the development of the local Policing Plan which are consistent with the Northern Ireland Policing Plan;
- providing views to the District Commander through the Policing Committee and supporting the PSNI to engage with the community to identify and address local problems;
- delivering initiatives that link to identified local problems that impact confidence in policing;
- carrying out meaningful local events aimed at increasing PSNI engagement with local communities to build and strengthen public confidence in policing;
- delivering PCSP initiatives in the hardest to reach communities;
- providing a platform for the PCSP and PSNI to engage with young people, including on the themes of upholding the rule of law, and of ways of increasing confidence in policing; and
- building community confidence in the rule of law by helping mitigate the harm caused to people and communities by paramilitarism, criminality and organised crime consistent with wider Programme for Government objectives and through use of co-design principles, where appropriate.

- 1.1 The Strategic Priorities may however be reviewed at any time by Joint Committee to ensure that they are fit for purpose in relation to the effectiveness of PCSPs.
- 1.2 In addressing the three Strategic Priorities, PCSPs are required to take account of a number of developments, including:
  - (a) **The Community Safety Framework**
  - (b) **The Northern Ireland Policing Plan 2020-2025 and Annual Performance Plan 2020/2021**
  - (c) **Criminal Justice Inspection NI report “[Working together for Safer Communities: A review of Policing and Community Safety Partnerships in Northern Ireland](#)”.**



**(d) Public Satisfaction with PCSPs**

**(e) Together: Building a United Community**

**(f) Tackling Paramilitary Activity, Criminality, and Organised Crime Programme**

**(g) Community Planning**

**(h) Participatory Budgeting**

Causeway Coast & Glens PCSP's Policing Committee has debated and agreed the local policing plan priorities with the Area Commander throughout the year.

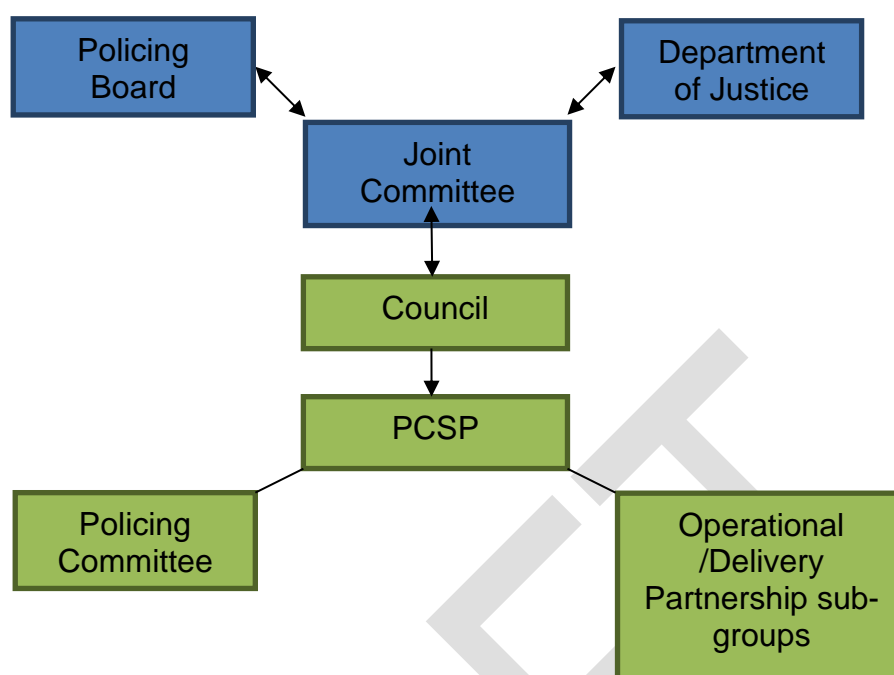
Partnership objectives were achieved through joint working with the public, voluntary, private and community sectors at a local level. A wide range of organisations have a role in developing programmes and actions that will systematically tackle the underlying causes of crime and anti-social behaviour, rather than simply dealing with the problems which present.

### **Causeway Coast and Glens Policing and Community Safety Partnership**

Causeway Coast and Glens Policing and Community Safety Partnership consists of 10 elected members, 9 independent members appointed by Northern Ireland Policing Board (NIPB) and statutory organisations appointed via an Assembly designation process, as follows:

- the Police Service of Northern Ireland
- the Northern Ireland Housing Executive
- the Probation Board for Northern Ireland
- the Youth Justice Agency of Northern Ireland
- Health and Social Care Trusts
- Education Authority of Northern Ireland; and
- the Northern Ireland Fire and Rescue Service

Outlined below is the structure of Causeway Coast and Glens PCSP:



Causeway Coast and Glens PCSP has a Policing Committee consisting of the political and independent members who are tasked with functions in respect of monitoring police performance and inputting into the local policing plan.

### **Causeway Coast and Glens PCSP Membership**

#### **Independent members of Causeway Coast and Glens PCSP**

Ms Leanne Abernethy  
 Mr Steven Chambers  
 Mr Lee Kane  
 Mr Neale Jagoe  
 Mr Derek McDonald  
 Mr Sam McGregor  
 Mrs Patricia McQuillan  
 Mrs Adele Tomb  
 Mrs Caroline White

#### **Political Members of Causeway Coast and Glens PCSP**

Councillor	Philip	Anderson	DUP
Councillor	Brenda	Chivers	SF
Alderman	George	Duddy	DUP
Councillor	Sandra	Hunter	UUP
Alderman	Norman	Hillis	UUP
Councillor	Oliver	McMullan	SF
Alderman	Adrian	McMQuillan	DUP
Councillor	Leanne	Peacock	SF
Councillor	Ashleen	Schenning	SDLP
Councillor	Ivor	Wallace	DUP
Councillor	Darryl	Wilson	UUP

## STATUTORY REPRESENTATIVES

Organisation	Representative
Police Service of Northern Ireland	Supt Gordon McCalmont
Northern Ireland Fire and Rescue Service	Clive Lowry
Northern Ireland Housing Executive	Mark Alexander
Northern Health and Social Care Trust	Heather McCarroll
Western Health and Social Care Trust	Mandy Fitzgerald
Education Authority Northern Ireland	Deirdre Bradley
Probation Board for Northern Ireland	Nuala Quinn
Youth Justice Agency of Northern Ireland	Erin Higgins

If you would like further information on PCSP members please use the contact details at the back of this report.

**Strategic Objective 1- to successfully deliver the functions of the Policing and Community Safety Partnership for the area** - sets out targets for member engagement, community/media engagement and Support Hub.

## PCSP Meetings - Members' Attendance

April 2022 to March 2023	Board	CIP	P WG	Joint WG	Grant	Other	Left
Cllr Philip Anderson	7		1			1	
Ms Leanne Abernethy	7	5	2		8	1	
Mr Steven Chambers	7	1	2	1	2	2	
Cllr Brenda Chivers	11	3	1	1			
Ald George Duddy	10	6	2		10	2	
Ald Norman Hillis	1						
Cllr Sandra Hunter	8					1	
Mr Neale Jagoe	10			1		2	
Mr Lee Kane	11	6		1	7	4	
Mr Derek McDonald	6		1				
Mr Sam McGregor	11	4	3	1			
Cllr Oliver McMullan	6	4	1			1	
Cllr Adrian McQuillan	9	4	1	1	10	6	Feb 23
Mrs Patricia McQuillan	10		3	1		11	
Cllr Leanne Peacock	5					1	
Cllr Ashleen Schenning	6		2	1		8	
Mrs Adele Tomb	7		2			1	
Cllr Ivor Wallace	9			1		1	
Mrs Carolyn White	10	5	3		9	1	
Cllr Darryl Wilson	4					2	Jul 22

## **PCSP Meetings – Statutory Attendance**

<b>April 2022 to March 2023</b>	<b>Attendance</b>
EANI	6
NIHE	10
NH&SCT	3
NIF&RS	11
PBNI	1
PSNI	11
WH&SCT	2
YJA	7

## **Causeway Coast and Glens Multi-agency Support Hub**

### **Background**

Vulnerable people living across the Causeway Coast and Glens are benefiting from the multi-agency support hub launched in February 2018, it encourages an ethos of working together to provide appropriate assistance to those in need. The initiative which involves Causeway Coast and Glens Borough Council, the Department of Justice, PSNI, Housing Executive, Northern & Western Health Trusts, NIFRS, NIAS and other statutory agencies on an ad hoc basis, was developed as part of the Community Plan for the area which provides a long-term vision for the future based on needs, priorities and opportunities.

The multi-agency approach of the Support Hub helps to create a fuller picture around the person or family unit allowing for early interventions to reduce vulnerability and improve well-being. Information sharing between the partners means individuals and groups are getting the right help for their particular circumstances.

Since February 2018, 170 people have been helped in a number of ways. Some have been supported directly by agencies in the Support Hub others have been signposted to local support groups. In some cases the statutory bodies have worked together to prevent perpetrators from getting access to vulnerable individuals. The Support Hub is partnering, where appropriate, with other groups throughout Causeway Coast and Glens in order to help as many people as possible.

### **How much did we do?**

- # of Support Hub meetings 60
- # of individuals referred to Support Hub (include age/gender breakdown)
- 7 (2M 5F)
- # of individuals not accepted by Support Hub (signposted directly to relevant organisation) (include age/gender breakdown) 0
- # of Support Hub partner organisations involved 8
- # of hours spent (per organisation) at Support Hub meetings 237 hours

### **How well did we do it?**

- % of partner organisations attending Support Hub meetings 90%
- # and % of Support Hub actions successfully completed #18 = 100%
- % reduction in calls to partner organisations from individuals being helped by Support Hub (broken down by relevant organisation) This is not possible to determine as not everyone is on the Hub due to frequency of calls to all partners
- # of Support Hub actions (as outlined in Support Hub Meeting minutes) 18

### **Is anyone better off?**

- # and % of people being helped by Support Hubs who are discharged from the Hub because their needs have been met
- Based on total number of cohorts on the Hub Month by Month
  - # JAN = 2 = 37.5%
  - # FEB = 2 = 16.7 %
  - #MAR = 0

# and % of individuals who leave the Hub of their own volition or are removed from the Hub because of a lack of engagement

# JAN = 1 = 12.5%  
# FEB = 2 = 16.7%  
#MAR = 0

### **Evaluation of Support Hubs in Northern Ireland**

<https://www.justice-ni.gov.uk/topics/evaluation-reports>

**Strategic Objective 2 - to improve community safety by tackling crime and anti-social behavior** – this objective has 6 themes with a number of projects under each theme:

#### **Theme 1: Anti-social Behaviour**

**2 Fast 2 Soon** – PCSP joined forces with the PSNI and NIF&RS to drive home the importance of road safety at events right across the Causeway Coast and Glens Borough council area.

A number of road traffic collision demonstrations were played out.



The events also featured the PCSP's car crash simulator and the primary objective was to encourage better driving and a safer approach to getting behind the wheel.

Accident demonstrations are a powerful way to share the road safety message where PSNI and the NIFRS are key partners. There was 100% positive feedback from the different events.

#### **How much did we do? 12**

presentations/demonstrations 2500 participants engaged 8 areas and workplaces across CCG visited

**How well did we do it?** 100% teachers or youth organisers satisfied with the event 90% participants satisfied with the experience

**Is anyone better off?** 20% participants reporting learning new information

30% participants reporting changed attitudes to RTCs and driving behaviour

2500 of participants who have a better understanding of road safety

70 and 6% of participants more likely to engage with the PSNI





## New Driver Safety Ambassadors



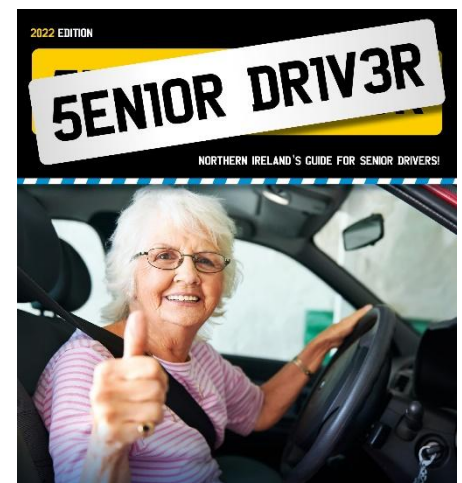
1750 learning resources were distributed to all post primary schools within the council area. 100% of schools were satisfied with service.

From our questionnaires we found that 100%\* of the respondents enjoyed the presentation, while a further 80%\* felt that they learnt something from it. 93%\* of those who completed our questionnaire felt that the presentation was relevant to them, with 96%\* believing that they will be a safer driver from the teachings in the presentation. Finally, 95%\* of respondents said that they believed other young people would benefit from this presentation.



## Senior Driver

Improving road safety throughout the Causeway Coast and Glens council area. New Driver NI in partnership with CC&G PCSP developed a resource booklet for the Senior Driver.



## **Community Intervention Support Programme**

### **Developing Positive Engagement:**

In 2022, the partnership identified a gap in the services for 18+ year olds, who are not eligible for Probation board or Youth Justice Agency funding. This project is designed to address individuals who are on the cusp or already at the attention of Police for intervention via individual grants programme (up to £500 each) to attempt to steer the individual away from Police attention. These individual grants will be interventions such as training courses, gym membership, etc whatever the individual has identified as a way of intervention from the behaviour they have been involved in or portraying, to avoid coming to the attention of Police. This project was proved successful and repeated to help more people in 2023.

### **How much did we do?**

- # Support meetings - 148
- # all referrals - 26
- # good news stories – 4 documented (below)

### **How well did we do it?**

- # actions or interventions now completed - 26
- # accepted - 26
- # not accepted & sign posted elsewhere – 6 due to being under 18
- % partner satisfaction – 100%

### **Is anyone better off?**

100% of persons referred show a decrease in incidents involving them since accepted on to programme  
69% of persons given interventions who achieved their goal - this is due to some only starting their intervention activities in February/March which hasn't given time for goals to be met. Eg. Driving lessons as tests are in high demand. We would expect this figure to have increased to at least 90% by end of June 2023.

### Participant 1

Undertook a range of online training courses and has really enjoyed them. This participant had never received any certificates of learning before and had severe confidence issues. The pride in receiving certificates encouraged them to attend a few community events and this person has now become a part of a community organisation and enrolled in further online learning. Due to personal circumstances they are unable to seek employment or full-time education at present but they are working at empowering themselves and making themselves more employable through learning for the future.

### Participant 3

This participant was on the periphery of anti-social behaviour and has admitted that without this intervention they would have followed the crowd they were hanging with into risk taking behaviour. They completed an SIA and First Aid course and has since gained full time employment as a door supervisor. They have removed themselves from their group of friends as they are now too busy working.



#### Participant 21

This participant was at risk of getting involved in a paramilitary organisation and is classed as vulnerable due to mental health concerns. They are involved in a community project which is helping greatly but travel to the programme was a problem and also standing in her way of employment opportunities due to living in a rural area. This programme supported the participant through the provision of driving lessons which has ensured they stay engaged on the community programme which is working hard at keeping them away from paramilitary intervention.

#### Participant 26

Involved in risk taking and antisocial behaviours as a cry for attention and support, this participant was suffering from mental health issues which was impacting negatively on their life and the lives of those around them. To address the risk-taking behaviour, we had to address what was causing it and one of the main issues was their view of themselves and their physical appearance. We have worked with the referring organisation to support this person and provide 1-1 nutritional and resilience support.

#### **Feedback from some participants:**

"I was able to admit to the way I was feeling and instead of being shunned, I was given support, advice and asked what I needed to help me. Yes, I have made bad choices which have impacted others and I feel ashamed but it's a slippery slope and hard to get away from. I was enrolled on a course, I did my best and passed and now I have a full time job which is something I never dreamt possible. I see people the same age as me, doing the same things I did and now because I am in charge of letting people into venues, I can talk to people I know that ask me how I got from A to B. I'm proud of myself and all I needed was a little help and support. Thank you for believing in me when I didn't believe in myself."

"Life is played out on social media and it isn't easy trying to be what everyone wants you to be. I wanted to be seen as 'cool' and to have people think I was one of the crowd but in reality it made me feel uneasy and unhappy. I was part of another programme and they said about this programme and the extra help I could get so I thought I would give it a try and I'm glad I did. I did my theory test and then got free driving lessons and have passed my test. This gives me the freedom to leave when my friends are doing things I don't want to do. I am also looking for a job now as I can travel outside the area and I feel so much more free."

A point of note: for the majority of participants, the behaviours they exhibited and became involved in were a reaction to mental health issues, lack of confidence, anxiety and a desire to fit in. This highlights the need for early intervention positive mental health and resilience programmes which may reduce these 'cries for help'.

#### **Graffiti Removal Scheme**

This scheme helps maintain a graffiti-free environment throughout Causeway Coast and Glens by enabling prompt action to remove graffiti.

On receipt of reports from PCSP members, police, elected representatives, council staff or residents, a check is carried out to determine ownership of the property or site and

asses if it is the responsibility of a statutory partner or falls under the remit of the PCSP Scheme criteria. Once established, removal is actioned or a referral made to the appropriate partner.

The scheme saw an appointed contractor respond to over 80% incidents of graffiti across the council area within a 48hr period.

#### **How much did we do?**

18 of referrals received (6 referred to NIHE/CCG)

18 of referrals responded to

25 of square metres of offensive graffiti removed

#### **How well did we do it?**

14 and 100% of referrals resolved within [Selected time period – e.g., 48 hours]

14 and 100% of residents / local communities / complainants satisfied with offensive graffiti removal

#### **Is anyone better off?**

14 and 100% of residents / local communities / complainants feeling safer as a result of offensive graffiti removal scheme

#### **Education Programme :- Last Orders**

The aim of the school's project was to make children aware of the physical, mental and emotional consequences that risk taking behaviours may possess.

Developed by a team of doctors, NSPCC professionals and teachers, "Last Orders" is a professional and specialist theatre company production telling the story of three teenagers embarking on an alcohol fuelled night out and exploring the disastrous consequences. Based on true events, the play is written in a hard-hitting yet humorous style.

The educational play highlighting the dangers of alcohol and anti-social behaviour and online safety was hosted in post primary schools across the Causeway Coast and Glens Council area.

The 50 minute play was followed up by an interactive classroom-based workshop which highlighted the impact of alcohol on risk taking behaviours including online behaviours.

Performances of 'Last Orders', organised by Causeway Coast and Glens Policing and Community Safety Partnership and delivered by Solomon Theatre Company, were delivered in the school setting in October 2022 and November 2022.



### **How much did we do?**

All post primary schools in the Causeway Coast and Glens Council area were invited to participate.

1285\* attending

12 (\*14) and 67% (\*78%) of post primary schools participating

### **How well did we do it?**

153 (of 158 evaluations returned) and 79% of young pupils satisfied with quality of event.

### **Is anyone better off?**

83% pupils giving increased thought to the consequences of risk-taking behaviour.

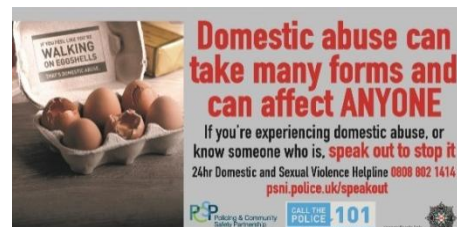
86% audience feeling better able to assess, avoid and access support for risk taking behaviours

## **Theme 3: Societal Abuse**

### **Domestic Abuse**

Domestic abuse is a major problem with PSNI receiving calls every 17 minutes in Northern Ireland. It takes a victim to generally be abused 34 times before reaching out for help. By providing equipment to individuals at high risk to protect, increase confidence, deter attacked and gather evidence to support prosecution they are made to feel safe in their own homes.

The police role is about prevention, protection and prosecution – to prevent further violence, to protect the victim, children and other vulnerable people and to facilitate the prosecution of offenders. They work closely with statutory and voluntary partners, to ensure the victims get the help they deserve, to highlight the issue of domestic abuse and to explore ways in which we can keep communities safer.



There are dedicated domestic abuse officers across Northern Ireland to ensure that all domestic abuse crimes are investigated, whilst providing support and information to victims about police procedures and legal proceedings.

Domestic abuse cannot be dealt with solely by the police and it is important that the partnership work continues in order to highlight the issue of domestic abuse and explore ways in which we can all make our communities safer. The PCSP also works closely with Women's Aid in relation to the support offered to victims and early intervention in schools.

### **Domestic abuse and stalking support equipment**

Domestic abuse and stalking support equipment were purchased and issued to individuals at high risk via PSNI to protect, increase confidence, deter attack and gather evidence to support prosecution. These items included: CCTV, Dash cameras for cars, Door bracers, Skyguard personal panic alarms which have GPS and link to PSNI 999 service, replacement mobile phones, and intruder identification sprays for close contact attacks.

"The equipment is issued to Domestic abuse victims of high risk of death/serious nature and therefore the Victims all report 100% for better off when equipment issued. The PSNI hold the equipment and can issue these immediately where appropriate."

### **Domestic Abuse Extra Support Hours**

Causeway & Mid Ulster Women's Aid receive funding for extra support hours for victims of domestic abuse within Causeway Coast and Glens Borough area. Also included is funding for interpreter costs to support BAME victim's access domestic abuse support within our communities.

### **How much did we do? No Change**

23 of clients supported

706 of hours of support

### **How well did we do it?**

23 of clients supported to access additional support services

100% of clients being satisfied by service

### **Is anyone better off?**

100% who learned about access to other supports

### Teenager Healthy relationships programme (based on 2023 figures and report)

PCSP members identified a “gap” in services for a Teenagers Healthy relationships programme. Causeway & Mid Ulster (also in partnership with Foyle Women’s Aid) were successful in the tender process and have delivered education sessions throughout Causeway Coast and Glens Borough Council area schools.

The following Post primary school Teenagers Healthy Relationships sessions were provided:

<u>Session 1</u> Relationships	Introduction; confidentiality; disclosures. What a relationship is, types of relationships, our needs and who meets our needs, choice, and behaviour in relation to self and others, links between thinking, feelings, historical social norms, cultural norms, society values, understanding myths and stereotypes
<u>Session 2</u>  Healthy/Unhealthy Relationships  Coercive Control  Consent	Review of week 1  Relationship types (parental-child, siblings, friends, intimate relationships including same sex, LGBTQ etc); distinguishing between a healthy/unhealthy relationship, Early Warning Signs, relationship choices; respect and consent; rights and responsibilities.  What it is, unequal power and control, how to recognise it, impact on self-esteem and confidence  What it is, the law and consent, why it’s sometimes hard to say No, positives of consent, implications
<u>Session 3</u>  Dating violence  Domestic violence and abusive relationships	Review of week 2  What it is, who it can happen to, including LGBTQ+, DVD – Good, Bad, Ugly, what is Dating Violence, coercive/controlling behaviour, what the young person can do  Early warning signs, Healthy cycle/cycle of violence, types of abuse (including physical, emotional and digital), impact and effects including coercive/controlling behaviour, personal and family impact, understanding trauma

Self-Care	Importance of self-care, recognising when we need to prioritise self-care and how we can do that
<u>Session 4</u>	Review of week 3
Sexting and Social Media Risks	Sexting, cyber bullying, revenge porn, social media, online safety, risks and consequences of inappropriate use, implications for future education and employment, legal implications, Safety planning/online safety
Safety planning	Young people complete their own safety plan with their own sources of support
Support	Sources of support, agencies, who the young person can talk to.
Evaluation	Review of programme; Post course evaluation students and teachers.

### **How much did we do?**

63 of awareness raising initiatives/sessions

1713 of attendees on training programmes & awareness raising initiatives/sessions

### **How well did we do it?**

92% satisfaction with the awareness raising sessions delivered

92% satisfaction with the training sessions delivered

### **Is anyone better off?**

100% who learned about access to other supports

100% attendees with increased knowledge on healthy relationships

### **CyberSafe**

The CC&G PCSP developed a series of animation videos in Feb 2021 highlighting a range of Internet Safety topics that are currently relevant for young people online. Taking advice from our partners the NSPCC, HSC, EA on the relevant topics and using most up to date information on each topic, CC&G PCSP managed and produced 5, one minute long internet safety videos.

5 topics were highlighted through our partners on the working group, these topics were as follows:

- Suicide, Mental Health, and Self-Esteem
- Online Bullying
- Gaming and gambling
- Sharing and receiving inappropriate images
- Where to go to for support

The campaign/resource was shared by all the schools both primary and post through their social media pages, school websites as well as a joint media campaign in partnership with HSC and the NSPCC, with 50k additional views of the videos.

As a continuation of to this programme the PCSP is developing a resource toolkit that can be used across a range of organisations in an agile way. Whether in a school classroom lesson or a youth group workshop, this resource will be adaptable and flexible to that age group and topic based on sound and evidence information with clear pathways for support and signposting when needed around each topic. Each topic is a standalone lesson broken into age-appropriate lessons. The full resource can be taught as a series or as individual lessons.

If an issue arises within a school setting, ie 'Sharing and Receiving inappropriate images' then a teacher can go to the resource and open that section and do a lesson on that topic, and where to seek additional help, with clear safeguarding pathways.

If there is an issue within a youth group where 'online bullying' is an issue, that youth leader can go to the resource and be able to run a workshop on the topic in order to deal with that issue again with clear pathways and support for the worker delivering the topic.

Having the right information laid out in an easy format for whoever needs the resource will support building capacity in our communities to respond to these challenging topics and build capacity in our young people by having safe and relevant resources to guide their learning. These lessons will also be supported through existing NSPCC/Childline videos as well as the PCSP animation videos. In addition, it would link into the HSC and supporting websites to enhance the resource.

The resource lessons will be printable with a tutor's guide and will be developed to be used on laptops, computers, whiteboards etc by using slides and links to relevant videos, websites etc.



Don't worry  
**BE#APPY**

# Mental Health in the Online World





Please find the link for each animation video below:

**CYBER SAFETY**

Causeway, Coast & Glens PCSP has created another fantastic suite of resources under their award-winning "Don't Worry, Be #APPY" umbrella with a series of animations about cyber safety for young people.

The PCSP sits on a working group with the NSPCC, Health and Social Care Service, and Education Authority, giving them great insight into the challenges facing young people growing up in a world that's always online, and the specific vulnerabilities they may face.

The series is made up of 5 one minute long videos, and was launched to coincide with Internet Safety Week. As well as being posted across social media and promoted by Q Radio, the videos will also become resources used within a number of local primary and post-primary schools and organisations that work with young people.

**4 videos**  
**70k views**

- Gaming and gambling
- Suicide, Mental Health, and Self-Esteem
- Sharing and receiving inappropriate images
- Online Bullying
- Where to go to for support

Suicide, Mental Health, and Self-Esteem - <https://vimeo.com/510693667>

Online Bullying - <https://vimeo.com/512437054>

Gaming and gambling - <https://vimeo.com/515040080>

Sharing and receiving inappropriate images - <https://vimeo.com/518125676>

Where to go to for support - <https://vimeo.com/520867779>

## **Theme 4: Early Intervention**

### **Speed Indicator Devices (SIDS)**

Since the inception of PCSPs in 2011, every public meeting has had a significant focus on speeding and dangerous driving throughout the Borough. Based on this need CC&G PCSP researched and purchased 4 mobile SID units for deployment throughout the Borough in 2017, with further units purchase since then, there are now 8 trailer mounted units, with further developments 2023/24. SIDs are primarily mounted upon sign poles which created significant challenges for Roads Service resulting in CC&G PCSP having to develop this innovative solution. By mounting the SID units on trailer's they became mobile which allows maximum flexibility in responding to need and complaints of speeding. These mobile units are available on request from anyone within the local community and are placed for a period of approximately one month, changing direction after two weeks, allowing a firm baseline of data on which to be built. The trailers act as an awareness raising source and promote the work of the local PCSP. These devices notify drivers of their speed whilst recording the data but not punishing any offences, educating road users to slow down. The data can also be used to challenge Road Services on the need for road calming measures. It also allows intelligence led Police speed enforcement operations at recorded evidence based peak times, which in turn will show the community that the Police are doing their jobs effectively and increase confidence in Policing. Therefore, utilising the PSNI limited resources more efficiently and increasing road safety.



### **How much did we do?**

55 of deployments

35 referrals from community (35 on waiting list)

### **How well did we do it?**

31 data report produced for communities

80% community satisfaction

55 of reports provided to PSNI to inform priorities

### **Is anyone better off?**

51 % of drivers reducing speed when SID is in place

## **Theme 5: Fear of Crime**

### **Winter Well Events**

#### **How much did we do?**

4 Events  
750 Attendees at the events  
4 Different towns hosting events

#### **How well did we do it?**

98% Attendees finding event useful  
10% Attendees new

#### **Is anyone better off?**

730 and 95% participants who believe they learned about: The likelihood of being a victim of crime  
How to contact the police or other support services  
85% People more likely to report crime to the police

These events allow the PCSP to engage with a large number of people at once. Bringing together a range of services and agencies that can help and advise the senior community. We worked in partnership with a range of different organisations to implement this programme. Using the PSNI Crime Prevention officer, PHA, HSC, Good Morning services, LDCI, BCRC as well as COAST and other best place organisations to advise communities on their local needs.

### **Safe Home Scheme**

Safe Home is a multi-agency partnership project whereby police refer victims of crime and those who are vulnerable are referred by social workers, family members, older persons groups as well as self-referrals.

Safe Home has beneficiary selection criteria to ensure that the service is targeted at the most vulnerable. The project is delivered by Causeway Older Active Strategic Team (C.O.A.S.T) across the council area.

The project is delivered via a bespoke home visit where an assessment is undertaken in respect of security needs and participants have the opportunity to have appropriate equipment installed. 100% of those vulnerable or isolated people that have received this service feel it has had a dramatic impact on their lives. This has given them the confidence to feel safe in their own homes.



## Key Safes

To date COAST has fitted 2000 key safes for the PCSP -



**COAST**  
Causeway Older Active Strategic Team

**FREE 'SAFE HOME' Service**

We supply and fit the following items depending on the clients' needs, as assessed by the Safe Home team

- ✓ Secure ring door chain
- ✓ Door chimes
- ✓ Solar welcome light
- ✓ Safe-home Pack
- ✓ Keysafe – additional cost

☐ Would you like to feel more SAFE in your home?

☐ Are you aged 60+?

☐ Do you live in the Causeway Coast and Glens Area?

☐ If so, you may be eligible for a FREE Safe Home visit

\*Call us to discuss full eligibility criteria\*  
\*\*Visit are always pre-arranged with the client at a time which suits you.

Our Safe Home team are access Nil cleared and suitably trained

Call COAST on 028777 67860  
Email coast.manager@yahoo.co.uk

PCSP Policing & Community Safety Partnership

## Neighbourhood Watch



Neighbourhood Watch, a partnership between local communities, the Police and PCSPs, aims to help people protect themselves and their property and reduce the fear of crime. Schemes create effective communication between residents and the police, with local coordinator's acting as a primary point of contact.

Regular contact was made with Coordinator to ensure that they were up to date with support and crime trends, scams, information on support such as crimestoppers.

3 editions of the Neighbourhood watch newsletters were circulated throughout the year.

### How much did we do?

41 schemes in operation 50 coordinators (additional 14 schemes/coordinators due reaccreditation) covering 3750 households

3 coordinator support clinics held

15,000 newsletters distributed (3 editions & distribution)

### **How well did we do it?**

47% of respondents who responded said they feel NHW is working well 27% were unsure and 13% answered No.

### **Is anyone better off?**

80% of respondents said they have adopted crime prevention advice through NHW network 13% said they had not yet but planned too soon.

53% of respondents said they felt they have been able to voice concerns and opinions regarding Policing and Community safety through the Network.

6% answered no, 20% said sometimes and 13% felt unsure.

13% of respondent said their confidence in PSNI has increased a great deal due to their involvement in Neighbourhood watch, 7% said it has increased a little, 47% said it had neither increased or decreased, 13% said it decreased a little and 13% responded it has decreased a lot.

57% of respondents said they more likely to report crime than before their involvement with Neighbourhood watch. 7% said they were unsure and 14% answered no.

NEIGHBOURHOOD WATCH NEWSLETTER: Edition 25 – SPRING 2023

NEIGHBOURHOOD WATCH NEWSLETTER: Edition 23 – Summer 2022

## BEWARE OF COST OF LIVING SCAMS

Police are warning the public to be on their guard against fraudsters operating cost-of-living scams this spring.

Chief of Neighbourhood Watch Partnership, Police Service of Northern Ireland Superintendent Gerard Pollock said:

"With the recent cost of living and recent initiatives to help with fuel bills, we are seeing criminals seeking to exploit this for their own gain. We are asking the public to be more cautious and to protect their money, as fraudsters are attempting to take advantage of the cost of living crisis."

"These scams start with a text or email offering a discount on your energy bill or the opportunity to claim the £400 energy payment. What often sells is that these criminals use the current uncertainties around the cost of living crisis to identify potential victims for complex scams. We have seen this before with Covid-19 vaccine passport scams, with scams related to the £100 High Street Voucher scheme."

"These fraudsters constantly change how they present their scam to lure people in, but the core is the same. They're trying to get your personal and financial details in recent months we have seen take effect of related on utility bills, energy tariff discounts, energy rebates, tax rebates and cost of living payments all used by criminals."

"As of these scams are an attempt to get your personal details, such as your name, address, date of birth and who you bank with. This can then be used to commit a more sophisticated scam where the losses can be substantial."

"The best way to stop this scam is to apply these five important rules:

1. **Never click on links in text messages from someone you do not know;**
2. **Never call or text suspicious numbers back;**
3. **Never ever transfer money to someone you do not know or have not met;**
4. **Always delete texts requesting personal or financial information or bank account details;**
5. **Always forward scam texts to 7726 – the free scam text reporting service.**

If you have been a victim of a scam or wish to report on behalf of a loved-one or friend who has been approached, please report to police online at [www.psn.police.uk/makeareport/](http://www.psn.police.uk/makeareport/) or call on the non-emergency number 101. You can also report to Action Fraud online at [www.actionfraud.police.uk](http://www.actionfraud.police.uk) or by calling 0300 123 2040. For information in relation to identity theft, visit [www.ica.org.uk/your-data-matters/identity-theft/](http://www.ica.org.uk/your-data-matters/identity-theft/). Information and advice is available at [www.direct.gov.uk/scamsites/en/](http://www.direct.gov.uk/scamsites/en/) or the [ScamAlertNI Facebook page](https://www.facebook.com/ScamAlertNI/) @ScamAlertNI"

If you have clicked on a link and provided your personal or financial details you should be cautious as you may be targeted for further scams. However, you can take action to protect yourself by reporting to your bank or building society that your account details may have been compromised. Keep an eye on your bank account for suspicious transactions and regularly check your credit file."

"It's important to remember anyone can be targeted by a scam and criminals will constantly change how they operate. Whilst we see increased reporting of scams by older persons, we also see that older persons are often better at spotting a scam and avoid losing money as a result. The applying these rules we can stop the scam working. It also encourage family and friends to look out for older persons and those more vulnerable within our communities, to prevent any of their personal information being shared."

The new service allows deaf people and those with hearing impairments to make emergency calls via the 999BSL app or website, connecting callers with a BSL interpreter remotely. The interpreter, who will appear on the caller's screen, will then relay the conversation to a 999 call handler with the Police Service, Ambulance, Fire Service or Coastguard in an emergency."

Chief Inspector Philip Pendegast, Head of PSNI Call Management, said: "The introduction of the new video relay service for British Sign Language users is a welcome and vital addition to the services already utilised by our call handlers to ensure that all members of the public can contact the appropriate services in the event of an emergency. The introduction of this free service, which is available 24 hours a day, seven days a week, 365 days a year, means that no deaf person will be excluded when they need to make an emergency call, therefore saving lives."

Users can access the 999 BSL service in three simple steps:

- Download the 999BSL app or open the webpage [999bsl.co.uk](http://999bsl.co.uk)
- Press the red button 'Call 999 BSL now'
- Connect to an interpreter

For more information about the 999 BSL service, visit: <https://has32.ctp.trendmicro.com-443/wsclicktime/v1/qm?url=https://www.999bsl.co.uk&email=437125261074471a-b9d471a869006http://www.999bsl.co.uk&email=437125261074471a-b9d471a869006http://www.999bsl.co.uk&email=437125261074471a-b9d471a869006>

Or <https://999bsl.co.uk/>

## BSL 999 IS NOW LIVE

On 17th June 2022 the Police Service of Northern Ireland introduced the 999 BSL (British Sign Language) service.

### NEW NEIGHBOURHOOD WATCH SCHEME LAUNCHED IN LIMAVOY

To find out more about setting up a scheme in your area, or for further information on Neighbourhood Watch email: [pcsp@causewaycoastandglens.gov.uk](mailto:pcsp@causewaycoastandglens.gov.uk) or call 028 703 47034.

PCSP Officer Melissa Lennon and NW Coordinator Jennifer Devlin launch Castle Park Neighbourhood Watch Scheme in Limavoy.

NEIGHBOURHOOD WATCH NEWSLETTER: Edition 24 – Autumn/Winter 2022

NEIGHBOURHOOD WATCH NEWSLETTER: Edition 24 – Autumn/Winter 2022

## HELP PREVENT OIL THEFT

Police are urging homeowners to ensure their oil tanks are secured correctly as we approach the colder months in the run up to Christmas.

You can help protect your oil by following some simple precautions:

1. **LOCK YOUR GATES.** The simple act of keeping your garden or drive gates closed and securely locked, can help deter theft. Ensure that all your gates and fences are in good repair and access can't be easily made.
2. **CONSIDER DISGUISSING YOUR TANK** with fencing, trellis and defensive planting. The planting of hostile, thorny shrubs around your tank and boundaries can provide extra protection. Good examples of defensive plants are Pyracantha, Berberis, Climbing Rose, Hawthorn and even Goshosberry.
3. **CREATE OBSTACLES WHERE POSSIBLE.** Plant pots and general garden equipment can be placed in the path of any potential intruders. Obstacles will make noise and waste the time of thieves targeting a tank, as moving the items or navigating around them will slow them down. However, remove and secure any tools or ladders which could be used as an aid to commit crime.
4. **LIMIT THE QUANTITY OF FUEL IN YOUR TANK.** Full tanks are a popular target so consider limiting the amount of oil that you have in your tank at any one time.
5. **LOCK YOUR TANK.** Use a good quality alarmed padlock or install lockable caps with cop-proof fittings. Where possible fit hardened flexible casings to any vulnerable fuel hoses so that they are harder to cut.
6. **FIT A LEVEL GAUGE WITH AUDIBLE ALARM.** The alarm should sound if the oil level in the tank suddenly drops, or falls below a certain point.
7. **CONSIDER INSTALLING SECURITY LIGHTING AND CCTV.** Lights can not only warn you of an intruder but also alert neighbours and passing patrols.
8. **INSTALL A TANK CAGE OR GUARD.** This is particularly important if you have already suffered a fuel theft. These welded cages offer the best protection while still allowing tanker access. Although this solution may seem expensive, when weighted up against the cost of lost fuel and/or a new tank that may be damaged during fuel theft, it can prove more cost effective in the long term. Such cages can also be alarmed as an additional layer of security.
9. **SITE YOUR TANK CLEVERLY.** If you have cause to re-site your tank or are installing a fuel tank for the first time, ensure that it is placed in a secure location – visible from your home and surrounding properties but not from the road.

A report can also be made online using the non-emergency reporting form via <http://www.psn.police.uk/makeareport/>. You can also contact Greenstoppers anonymously on 0800 335 111 or online at <http://greenstoppers-uk.org/>.

### Interested in setting up a neighbourhood watch scheme in your area?

To find out more about setting up a scheme in your area see the footer



## Disability Project



The PCSP worked closely with the PSNI, local disability charities, and the Hate Crime Advocacy Service to plan and develop a disability hate crime awareness raising project, with a particular focus on young people.

A recent PCSP consultation highlighted that people living with a disability said they would feel safer if others were more educated about disabilities while 63% of carers said that increased education and awareness about disability hate crime is needed.

Over the last 12 months, the PCSP has hosted training courses on Makaton and Learning Disability Awareness with participants gaining a better understanding of the needs of others. The PCSP are also keen to encourage society to speak out against Disability Hate Crime, and support those affected to report what has happened to them.

Chairperson of the PCSP Cllr George Duddy said: "The PCSP recognizes that Disability Hate Crime, like all forms of hate crime, often goes unreported.

"These incidents have a detrimental impact on victims and their families with many feeling unsafe going about their daily lives which is simply unacceptable.

"Through our recent consultation, we have learnt that many people with disabilities would feel safer if their needs were better understood so there is a clear requirement for increased education and awareness raising.

“We want to highlight what disability hate crime is, the impact it can have, where to find support and how we all have a role to play in helping others live peacefully without fear.”

PSNI District Lead for Vulnerability, Inspector Diane Roxborough, said: “There is no place for hate in Northern Ireland and we take reports of these types of crimes and incidents incredibly seriously.

“Hate crime can have a long lasting and damaging impact on victims and their wider community. Every person has the right to go about their lives without being the target of abuse or criminal behaviour motivated by hate or prejudice and we all have a role in eliminating this from our society.”

“The Police Service, alongside the Department of Justice, fund a dedicated Hate Crime Advocacy Service to help and support victims of hate crime. Specialist Hate Crime Advocates, who represent all communities, support victims through the criminal justice process to help bring offenders to justice.

“The Police Service would appeal to anyone who has experienced a hate crime or incident to report. Officers are here to help you and can make sure you get access to the support you need.”

Rebecca Waugh, Disability Hate Crime Advocate said with the Hate Crime Advocacy Service, added: “I am very grateful and excited to be part of the PCSP’s project. Disability Hate Crime is hugely unreported across Northern Ireland and there are many reasons for this. Hate Crime can have a detrimental impact on an individual’s mental health and can cause further strain over and above the difficulties they may already face on a day-to-day basis.

“No one should face hate because of who they are or what they are perceived to be by others. Disability should be embraced and empowered, not attacked. If you are the unfortunate victim of a hate crime, please reach out to us – we are here to support you each step of the way.”

If you experience or witness a Disability Hate Crime you should report it to the PSNI by ringing 101 or use 999 in an emergency. Information can also be shared anonymously with Crimestoppers on 0800 555 111.

Alternatively, you can report online via the PSNI website while the 999 BSL app is available for those who are hearing impaired.

More information about these services is available here  
<https://www.psnipolice.uk/report>

Vimeo - <https://vimeo.com/811246149>

Youtube - <https://youtu.be/MFb3cjqAqN4>



PCSP have also included awareness raising information within the neighbourhood watch newsletter which is circulated to neighbourhood watch networks and beyond. Articles included:

- BSL 999 for reporting crime
- The Herbert Protocol – helping to trace missing people with dementia.

PSNI and PCSP members have met with various disability groups throughout the Borough to highlight their roles and to help build positive relationships. The Crime Prevention Officer has also provided crime prevention, advice, support and equipment funded by the PCSP.

### **How much did we do?**

11 of programmes developed.

1 disability hate crime animation was developed in partnership with a range of disability organisations.

### **How well did we do it?**

100% satisfaction with participants of the **projects**

100% Makaton trainees said the training was helpful

### **Is anyone better off?**

100% know more about risk taking behaviour

100% know more about keeping themselves safer

100% who learned about access to other supports



Makaton training (taster and level one) which took place across the Borough and via online courses



## **Theme 6: Reducing opportunities for Crime**

### **Crime Prevention**

The PCSP provided crime prevention equipment to the Crime Prevention Officer who carried out an average of 12-14 weekly visits (Visits varie from domestic abuse victims, older persons, housebound, victims of crime and people feeling vulnerable to crime).

Items were also provided to members of the public through PCSP member community engagement activities. Members of the PCSP attended many community events to highlight their role as PCSP members and listen to community concerns around policing and community safety. They also took the opportunity at these events/meetings to distribute crime prevention items and literature.



### **How much did we do?**

46 of crime prevention events/talks/interventions

2944 of crime prevention items issued (including: fraud packs/ property marking kits, bespoke visits from the Crime prevention officer)

### **How well did we do it?**

100% attendees feeling the service/event and equipment was useful



### **Is anyone better off?**

81% of attendees who have adopted the crime prevention advice  
30% attendees with increased confidence in PSNI following event  
53% participants more likely to engage with PSNI following event  
62% participants more likely to report crime following event.  
87% increased knowledge in crime prevention



### **PCSP Grants**

PCSP offered a £999 grant in 2022/23.

The PCSP small grants programme has been developed to provide organisations with up to a £999 grant to organise a project or event that will help prevent, reduce, address crime and help people feel safer in their own communities.

To encourage groups who have never applied for funding from PCSP, groups were asked to answer the following questions:

Q1 What is your project/event?

Q2 How will it help prevent, reduce, address crime and help people feel safer in your community?

By simplifying the bureaucracy the Partnership received applications from across the Borough and for a wide range of events/projects.

### **How much did we do?**

36 of grants issued

45 of groups applied

### **How well did we do it?**

100% groups delivering their grant programme

Circa 4000 people engaged through the grant programme

### **Is anyone better off?**

100% group projects showing positive outcomes

100% groups reporting greater confidence in identifying and delivering community safety outcomes by themselves

30% participants with increased confidence in PSNI following event

53% participants more likely to engage with PSNI following event

62% participants more likely to report crime following event

### **Groups and projects that received a small grant:**

1. Be Safe Be Well – Mens Shed CCTV Systems
2. Community Rescue Service – River Safety River Bann
3. Friends of Glenariffe – Self defence and personal awareness training
4. Agivey LOL 361 – CCTV
5. Ashes To Gold – Training and awareness workshops for women
6. Bovalley Community Association – Bovalley Safety First
7. Building Ballysally Together – A safer community together
8. Cushendun GAC – Safe pedestrian access in hurling field grounds
9. St Matthew's GAC Drumsurn – Upgrading of lighting system
10. Windyhall Youth Club – Diversity Activities
11. Cushendun Building Preservation Trust – Cushendun Community Panto – Cinderella
12. Feeny Community Association – Promoting positive behaviour
13. Causeway Coast & Glens Aims – Early intervention through personal care
14. Glens Community Association – 18 x doorbell videos for vulnerable
15. Limavady Family Centre – Assisting purchase of CCTV
16. Ballnamore Community Association = Futsal event for up to 17yr old and trip at end
17. Tullans Red Star Football Club – Football for fun
18. West Bann – Community engagement project

19. Boveedy Springwell Club – Security camera and talk with meal
20. Armstrong Storytelling Trust – Makaton Training
21. Moyarget LOL 1196 – Outdoor lighting
22. Kilrea & District Ulster Scot Society – Install security cameras
23. The Glens Youth Club – The Glens Boxing Club
24. Macosquin Village Community Association – Macosquin Youth Diversionary Project
25. Mother Goose Playgroup – Learning for life Road Safety
26. Causeway Giants American Football Club – repair and secure changing facilities at Limepark
27. Heart of the Glens Festival – winter Wellbeing challenge over 8 week period starting 11<sup>th</sup> January 2023
28. Coleraine Borough 50+ Forum – Meet with Eddie Lynch, Commissioner of Older People in Belfast
29. Crow's Nest Community Playgroup – Security/safety lighting exterior of new build
30. Portstewart Regeneration and Cultural Group – Security Camers
31. KACCA – Protective window screening
32. Dalriadia Training Services C.I.C – Welcome event for Ukranian families in Bushmills
33. Pride of The Park Flute Band – CCTV, Alarm System
34. Causeway Pre-school Portrush – CCTV & lights
35. Boveedy Community Association – Lights & sensors
36. Main Street Garvagh Presbyterian Church - CCTV

**Strategic Objective 3 - to support community confidence in policing-** includes the work carried out on the Policing Committee and a number of causeway wide campaigns.

### **Policing Committee**

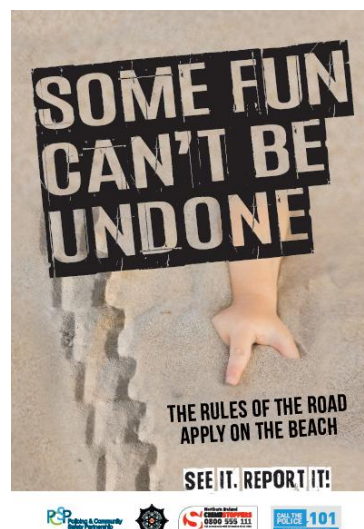
The Policing Committee met monthly to monitor police performance. The Committee ensured that local views were being taken into account when producing the Policing Plan for Causeway Coast and Glens area. Community views were received in the following ways:

- PCSP Members
- PCSP Meetings
- Social Media
- PCSP Events and projects as indicated above
- Neighbourhood Watch Clinics
- Funding Roadshows
- Support Hub

## Campaigns:

A number of campaigns have taken place through the year.

- Dangerous Driving on the beach
- 'One Pill Can Kill'
- 'Egg Shell's' (domestic violence campaign)
- 'Drink and Drug Driving'
- 'Speeding'
- 'Using your mobile phone while driving'
- 'Awareness of Agricultural vehicles on our roads'
- Cyber Awareness



## **Confidence in Policing**

We are currently working with the PSNI to increase awareness and also confidence in policing. Over the year we had 11 Policing Committee meetings, community consultations (surveys, public mtgs & community consultations). We hope to develop this work in 2023/24 to help improve policing for everyone.

## **Text Alert Scheme**

Text Alert continues to expand Borough wide. It is a free service available to anybody aged over 18 years of age who is a resident of, or has property located in the Causeway Coast and Glens Borough Council area. Community safety information is sent by a PSNI Officer or PCSP staff to a registered member of the scheme via a SMS text message to their mobile phone. The information will be specific to the area where they live, or relevant to their type of business or where they have property located e.g. a caravan on the coast. Residents of towns and villages for example may like to receive quick and up-to-date information if there has been a spate of break-ins or thefts in their locality, or if there is known bogus callers in the area, or if a traffic collision has caused a road closure.

Text Alert is an important addition to the community safety services that are provided. It is a simple but very effective way of sharing information. (To join the scheme you must first complete a registration form and provide the mobile number through which you would like to receive community safety text messages. Follow link to register - <https://www.causewaycoastandglens.gov.uk/live/policing-and-community-safety-partnership/pcsp-text-alert-scheme> or to obtain a registration form please use contact details at the back)



## PCSP and Community Planning

Planning is one of the new responsibilities of local government and it requires Council '... to initiate, maintain, facilitate and participate in community planning Community for its district.' The purpose of community planning is to develop a long-term vision and plan for the Causeway Coast and Glens Borough area and all its citizens based on thorough analysis of needs, priorities and opportunities to address them.

As the key delivery mechanism for Community Safety, the following two initiatives are included in the Delivery Plan for Causeway Coast and Glens Community Plan 2017 – 2030:

### Action 11

**POPULATION OUTCOME:** All people of the Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live well together

**OUTCOME 4:** The Causeway Coast and Glens area feels safe

ACTION 11	IMPLEMENTATION MILESTONES	LINKAGES ACROSS PLAN	PARTNERS	TIMEFRAME S / M / L
To establish and facilitate a multi-agency Support Hub to monitor and evaluate effective information sharing, enable focused decision making for early intervention and appropriate actions to be taken to reduce the vulnerability of individuals and the risk for victims and their families and as a result increase public safety.	<ul style="list-style-type: none"> <li>Engage Partners (Jan 2018)</li> <li>Develop information sharing protocols</li> <li>Agree meeting schedule</li> </ul>	<p><b>This means that:-</b></p> <p>4.1: People in CC&amp;G experience a reduction in levels of crime</p> <p>4.2 The people of CC&amp;G benefit from a reduction in fear of crime</p>	<p><b>ACTION LEAD ORGANISATION</b> Causeway Coast and Glens Borough &amp; Police Service of Northern Ireland</p> <p><b>PARTNER ORGANISATIONS:</b></p> <ul style="list-style-type: none"> <li>CC&amp;G BC</li> <li>PSNI</li> <li>PBNI</li> <li>YJA</li> <li>NIHE</li> <li>EANI</li> <li>CCG BC</li> </ul>	M

		<b>Also LINKS to:-</b>  Outcome 2:- Our children and young people will have the very best start in life	<ul style="list-style-type: none"> <li>• NIFRS</li> <li>• NHSCT/WHSCCT</li> </ul>	
<b>PERFORMANCE INDICATORS FOR THIS ACTION</b>	<b>BASELINE 2017</b>	<b>TARGET</b>	<b>LEAD OFFICER FOR PERFORMANCE MEASURES</b>	<b>TIMEFRAME S / M / L</b>
<ul style="list-style-type: none"> <li>• Establish hub</li> <li>• Agency Representation</li> <li>• Number of meetings</li> <li>• Information shared &amp; actions agreed</li> <li>• Outcomes for individuals-reduced vulnerability</li> </ul>	Zero – new initiative	Establishment of Support Hub for CC&G	PCSP Manager	M

## Action 12

<b>POPULATION OUTCOME:</b> All people of the Causeway Coast and Glens will contribute to and benefit from a healthy, connected and safe community that nurtures resilience, promotes respect and supports everyone to live well together
<b>OUTCOME 4:</b> The Causeway Coast and Glens area feels safe

ACTION 12	IMPLEMENTATION MILESTONES	LINKAGES ACROSS PLAN	PARTNERS	TIMEFRAME S / M / L
<p>To develop and deliver a digital Resistance / Cyber Safe - mapping exercise re: current activity and gaps - Partner Meeting (see list of partner organisations)</p> <p>Agree priority themes e.g. cyber-bullying, grooming, scamming and priority areas aimed at all sections of community – young / old etc.</p>	<p>- Key organisations in the cyber-safety sector map current activities and identify gaps to be addressed</p> <p>- Scope and Identify partnership based cyber-safe activities to fund / progress based on agreed priority themes</p> <p>-Identify delivery agents and operational actions (2017 / 18 budget for cyber-safety is £20,000)</p>	<p><b>This means that:-</b> 4.1: People in CC&amp;G experience a reduction in levels of crime</p> <p>4.2 The people of CC&amp;G benefit from a reduction in fear of crime</p> <p><b>Also LINKS to:-</b> Outcome 2:- Our children and young people will have the very best start in life Plan</p>	<p><b>ACTION LEAD ORGANISATION</b> Causeway Coast and Glens Borough Council</p> <p><b>PARTNER ORGANISATIONS:</b></p> <ul style="list-style-type: none"> <li>• NSPCC</li> <li>• PSNI</li> <li>• EA / CCMS</li> <li>• Libraries NI</li> <li>• PSNI</li> <li>• NEXUS</li> <li>• NHSCT/WHSCCT</li> <li>• YJA</li> <li>• C&amp;V Sector</li> </ul>	S / M

PERFORMANCE INDICATORS FOR THIS ACTION	BASELINE 2017	TARGET	LEAD OFFICER FOR PERFORMANCE MEASURES	TIMEFRAME S / M / L
<ul style="list-style-type: none"> <li>Cyber safe activities mapped and gaps identified</li> <li>Partnership based outcomes focused cyber-safety project established and funded, reporting performance / progress directly to PCSP</li> </ul>	No specific multi-partner outcomes-focused cyber-safety project currently operating Borough wide	An outcomes-focused multi-partner project that produces sustainable outcomes for children and young people vulnerable to and affected by different forms of cyber-abuse.	<b>PCSP Manager Jonny Donaghy</b>	S / M

Quarterly updates are produced for the Community Planning Department and are available on request.

### **Audit of PCSP**

The PCSP was audited in 2023

## FYTD / PFYTD Comparison - 1 April 2022 to 31 March 2023

## Causeway Coast &amp; Glens

## Causeway Coast &amp; Glens Overview 01/04/22 - 31/03/23

	PFYTD	FYTD	Change	% Change	Outcomes: PFYTD	Outcomes: FYTD	Outcomes (rate, %) PFYTD	Outcomes (rate, %) FYTD	% Point Change
<b>VICTIM-BASED CRIME</b>	5714	5884	170	3.0%	1199	1430	21.0%	24.3%	3.3%
<b>VIOLENCE AGAINST THE PERSON</b>	3289	3174	-115	-3.5%	770	857	23.4%	27.0%	3.6%
Homicide	2	1	-1	-50.0%	3	1	150.0%	100.0%	-50.0%
Death or serious injury caused by unlawful driving	8	12	4	50.0%	8	12	100.0%	100.0%	0.0%
Violence with injury	911	930	19	2.1%	308	300	33.8%	32.3%	-1.6%
Violence without injury	1282	1251	-31	-2.4%	345	366	26.9%	29.3%	2.3%
Stalking and Harassment	1086	980	-106	-9.8%	106	178	9.8%	18.2%	8.4%
<b>SEXUAL OFFENCES</b>	237	258	21	8.9%	32	36	13.5%	14.0%	0.5%
Rape	63	55	-8	-12.7%	12	5	19.0%	9.1%	-10.0%
Other sexual offences	174	203	29	16.7%	20	31	11.5%	15.3%	3.8%
<b>ROBBERY</b>	16	18	2	12.5%	4	5	25.0%	27.8%	2.8%
Robbery of personal property	13	17	4	30.8%	3	4	23.1%	23.5%	0.5%
Robbery of business property	3	1	-2	-66.7%	1	1	33.3%	100.0%	66.7%
<b>BURGLARY</b>	221	251	30	13.6%	23	41	10.4%	16.3%	5.9%
Burglary - Residential	175	152	-23	-13.1%	17	31	9.7%	20.4%	10.7%
Burglary - Business & Community	46	99	53	115.2%	6	10	13.0%	10.1%	-2.9%
- Domestic burglary	0	0	0	0.0%	0	0	0.0%	0.0%	0.0%
- Non-domestic burglary	0	0	0	0.0%	0	0	0.0%	0.0%	0.0%
<b>THEFT OFFENCES</b>	820	968	148	18.0%	189	250	23.0%	25.8%	2.8%
Theft from the person	8	12	4	50.0%	0	3	0.0%	25.0%	25.0%
Vehicle offences	121	127	6	5.0%	43	41	35.5%	32.3%	-3.3%
Bicycle theft	24	14	-10	-41.7%	3	3	12.5%	21.4%	8.9%
Shoplifting	206	304	98	47.6%	100	145	48.5%	47.7%	-0.8%
All other theft offences	461	511	50	10.8%	43	58	9.3%	11.4%	2.0%
<b>CRIMINAL DAMAGE</b>	1131	1215	84	7.4%	181	241	16.0%	19.8%	3.8%
<b>OTHER CRIMES AGAINST SOCIETY</b>	758	875	117	15.4%	498	574	65.7%	65.6%	-0.1%
<b>DRUG OFFENCES</b>	431	477	46	10.7%	362	405	84.0%	84.9%	0.9%
Trafficking of drugs	69	56	-13	-18.8%	41	29	59.4%	51.8%	-7.6%
Possession of drugs	362	421	59	16.3%	321	376	88.7%	89.3%	0.6%
<b>POSSESSION OF WEAPONS OFFENCES</b>	48	72	24	50.0%	19	38	39.6%	52.8%	13.2%
<b>PUBLIC ORDER OFFENCES</b>	59	72	13	22.0%	28	47	47.5%	65.3%	17.8%
<b>MISCELLANEOUS CRIMES AGAINST SOCIETY</b>	220	254	34	15.5%	89	84	40.5%	33.1%	-7.4%
(Not in Reference tables)	0	0	0	0.0%	0	0	0.0%	0.0%	0.0%
<b>TOTAL RECORDED CRIME - ALL OFFENCES (INCL UNDERCOUNT)</b>	6472	6759	287	4.4%	NA	NA	NA	NA	NA
<b>TOTAL OUTCOMES - ALL OFFENCES</b>	NA	NA	NA	NA	1697	2004	26.2%	29.6%	3.4%

Please note: At the end of the financial year, revisions are applied to previous year's data, e.g. some crimes may be no crimed.

If you are using figures for comparison purposes you should always use the most recently available figures.

# CAUSEWAY COAST AND GLENS FINANCIAL STATEMENTS 1 APRIL to 31 MARCH 2023

Budget Category	Budget agreed Apr 22-Mar 23 £	Changes to budget less than 20% £	Revised Budget Apr 22-Mar 23 £	Actual Expenditure 2022/23 £	Expenditure Accrued £	Total Expenditure to date £	Q1 Payment Apr - Jun £	Q2 Payment Jul - Sep £	Q3 Payment Oct - Dec £	Q4 Payment Jan - Mar £	Total Payments to date £
<b>Salaries</b>	62,151.00	0.00	62,151.00	62,151.00	0.00	62,151.00	15,374.25	10,925.00	11,000.00	24,851.75	62,151.00
<b>Running Costs</b>											
Staff Mileage (inc. essential car allowance)	8,000.00	0.00	8,000.00	7,165.97	0.00	7,165.97	1,411.91	1,343.24	2,367.53	2,943.29	7,165.97
Members Mileage	2,000.00	0.00	2,000.00	1,117.03	0.00	1,117.03	0.00	494.00	352.05	270.96	1,117.03
Insurance	500.00	0.00	500.00	487.19	0.00	487.19	69.00	138.20	136.99	132.90	487.19
<b>Sub-total running costs</b>	10,500.00	-	10,500.00	8,769.19	-	8,769.19	1,471.91	1,975.44	2,856.57	2,446.27	8,769.19
<b>Total Administration</b>	72,651.00	-	72,651.00	70,920.19	-	70,920.19	16,846.16	12,900.44	13,856.57	27,298.02	70,920.19
<b>OPERATIONAL</b>											
Strategic Objective 1: Form & Deliver functions of PCSP Inc. Support Hub and Strategic Plan support, PR and Media	59,315.00	-1,800.00	57,515.00	57,515.00	0.00	57,515.00	9,176.15	7,597.99	10,067.50	30,673.36	57,515.00
Strategic Objective 2: Improve Community Safety											
Theme 1: ASB											
Graffiti Project	4,000.00	0.00	4,000.00	4,000.00	0.00	4,000.00	0.00	0.00	0.00	4,000.00	4,000.00
Educational Safety: Local drama on drink & cyber	15,800.00	800.00	15,800.00	15,800.00	0.00	15,800.00	0.00	0.00	15,800.00	0.00	15,800.00
Theme 2: Drug and Alcohol Related Crime											
Crime enablers addiction programme	2,000.00	0.00	2,000.00	2,000.00	0.00	2,000.00	0.00	0.00	0.00	2,000.00	2,000.00
Theme 3: Early Intervention											
RTC Demonstrations 2and2screen	2,000.00	0.00	2,000.00	2,000.00	0.00	2,000.00	0.00	240.00	1,377.59	382.41	2,000.00
New Drive for life project	3,000.00	0.00	3,000.00	3,000.00	0.00	3,000.00	0.00	1,738.00	0.00	1,262.00	3,000.00
BIDS	21,339.00	1,300.00	22,339.00	22,339.00	0.00	22,339.00	408.00	214.49	1,008.85	29,685.86	22,339.00
Support Hub	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Community intervention support programme	15,000.00	0.00	15,000.00	15,000.00	0.00	15,000.00	0.00	1,377.00	2,070.00	11,553.00	15,000.00
Theme 4: Societal Abuse											
Domestic Abuse Stalking support package	5,005.00	-1,300.00	5,005.00	5,005.00	0.00	5,005.00	0.00	0.00	0.00	5,005.00	5,005.00
Extra support hours for DV victims via WA including interpreter costs	21,000.00	0.00	21,000.00	21,000.00	0.00	21,000.00	0.00	0.00	0.00	21,000.00	21,000.00
Teenager Healthy relationships programme	20,000.00	0.00	20,000.00	20,000.00	0.00	20,000.00	0.00	0.00	0.00	20,000.00	20,000.00
Cyber safe	38,571.00	0.00	38,571.00	38,571.00	0.00	38,571.00	6,308.00	6,300.00	9,364.34	12,900.66	38,571.00
Theme 5: Fear of Crime											
Alive and well	4,000.00	0.00	4,000.00	4,000.00	0.00	4,000.00	0.00	0.00	4,000.00	0.00	4,000.00
Safe Home Coast	15,000.00	1,000.00	16,000.00	16,000.00	0.00	16,000.00	0.00	5,000.00	5,000.00	6,000.00	16,000.00
Neighbourhood Watch	5,000.00	0.00	5,000.00	5,000.00	0.00	5,000.00	289.95	1,291.50	1,125.00	2,302.55	5,000.00
Disability programme based on services users needs	10,000.00	0.00	10,000.00	10,000.00	0.00	10,000.00	831.50	1,538.80	1,055.00	6,574.90	10,000.00
Theme 6: Crime Prevention in rural and urban areas											
Rural and urban crime prevention	8,216.00	0.00	8,216.00	8,216.00	0.00	8,216.00	0.00	0.00	4,205.00	4,011.00	8,216.00
Strategic Objective 3: Improve Community Confidence in Policing											
Monitor local police performance	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Advocate for police - building confidence in role of law	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Confidence in Policing consultation	6,161.00	0.00	6,161.00	6,161.00	0.00	6,161.00	0.00	348.67	1,816.60	3,997.53	6,161.00
Small grant / Resource Allocation Programme	35,000.00	0.00	35,000.00	35,000.00	0.00	35,000.00	0.00	8,771.58	14,617.73	11,610.69	35,000.00
<b>Total Operational</b>	290,607.00	-	290,607.00	290,607.00	-	290,607.00	18,986.66	36,416.83	71,837.61	163,644.96	290,607.00
<b>TOTAL ADMIN &amp; OPERATIONAL</b>	363,258.00	-	363,258.00	361,526.19	-	361,526.19	35,834.76	49,316.27	85,694.18	190,942.98	361,526.19
<b>Meeting Expenses</b>	18,000.00	-	18,000.00	13,764.28	788.00	14,534.28	-	5,612.72	3,723.38	5,198.25	14,534.28
<b>OVERALL TOTAL</b>	381,258.00	-	381,258.00	375,262.47	788.00	376,042.47	35,834.76	54,928.99	89,417.48	196,141.24	376,042.47
<b>Certificate of Chief Executive Officer</b>											
I am satisfied that the expenditure shown has been wholly, exclusively and necessarily incurred by the Council or the local Policing and Community Safety Partnership and that the grant receivable from the Joint Committee is in accordance with the regulations and conditions applicable.											
Chief Executive Officer				Date							

## **Contact Us**

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