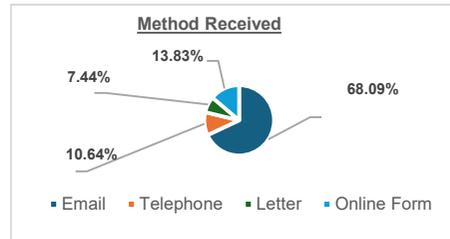


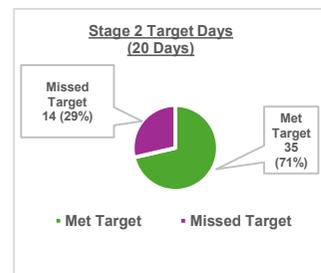
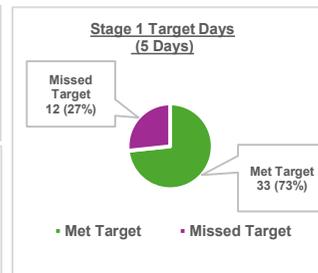
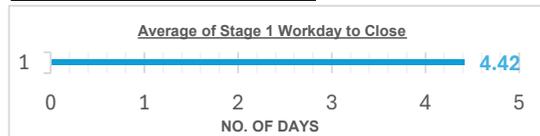
COMPLAINTS PERFORMANCE STATISTICS

Complaints Received

No of complaints received	No of stage 1 complaints received	No of stage 2 complaints received
94	45	49



Performance Against Timescale



Timeline: Year 1 2024 – 2025



	Extensions Authorised
Stage 1	3
Stage 2	8

Nature of Complaints

