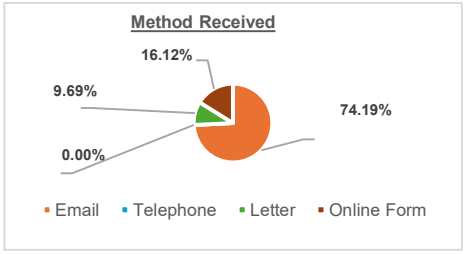
Causeway Coast & Glens Borough Council

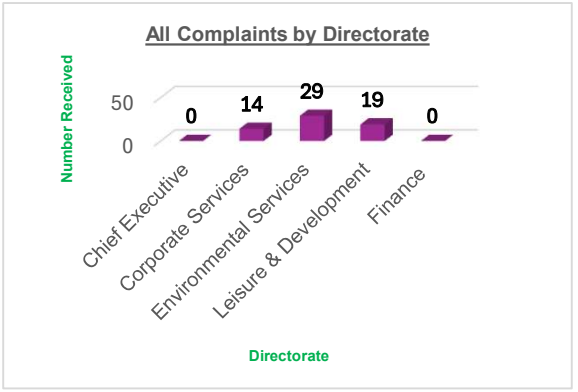
## COMPLAINTS PERFORMANCE STATISTICS

**Timeline: 2025 – 2026**

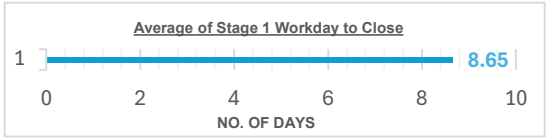
### Complaints Received

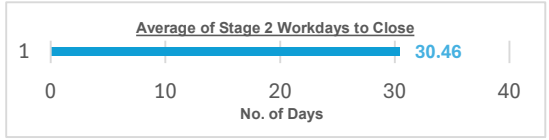
| No of complaints received | No of stage 1 complaints received | No of stage 2 complaints received |
|---|---|---|
| 62 | 34 | 28 |

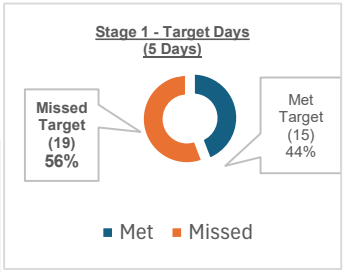


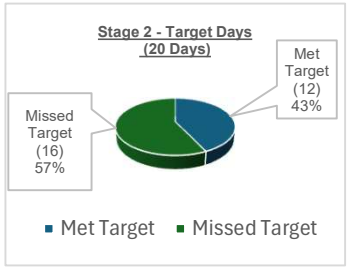




### Performance Against Timescale




| | Extensions Authorised |
|---|---|
| Stage 1 | 12 |
| Stage 2 | 9 |

