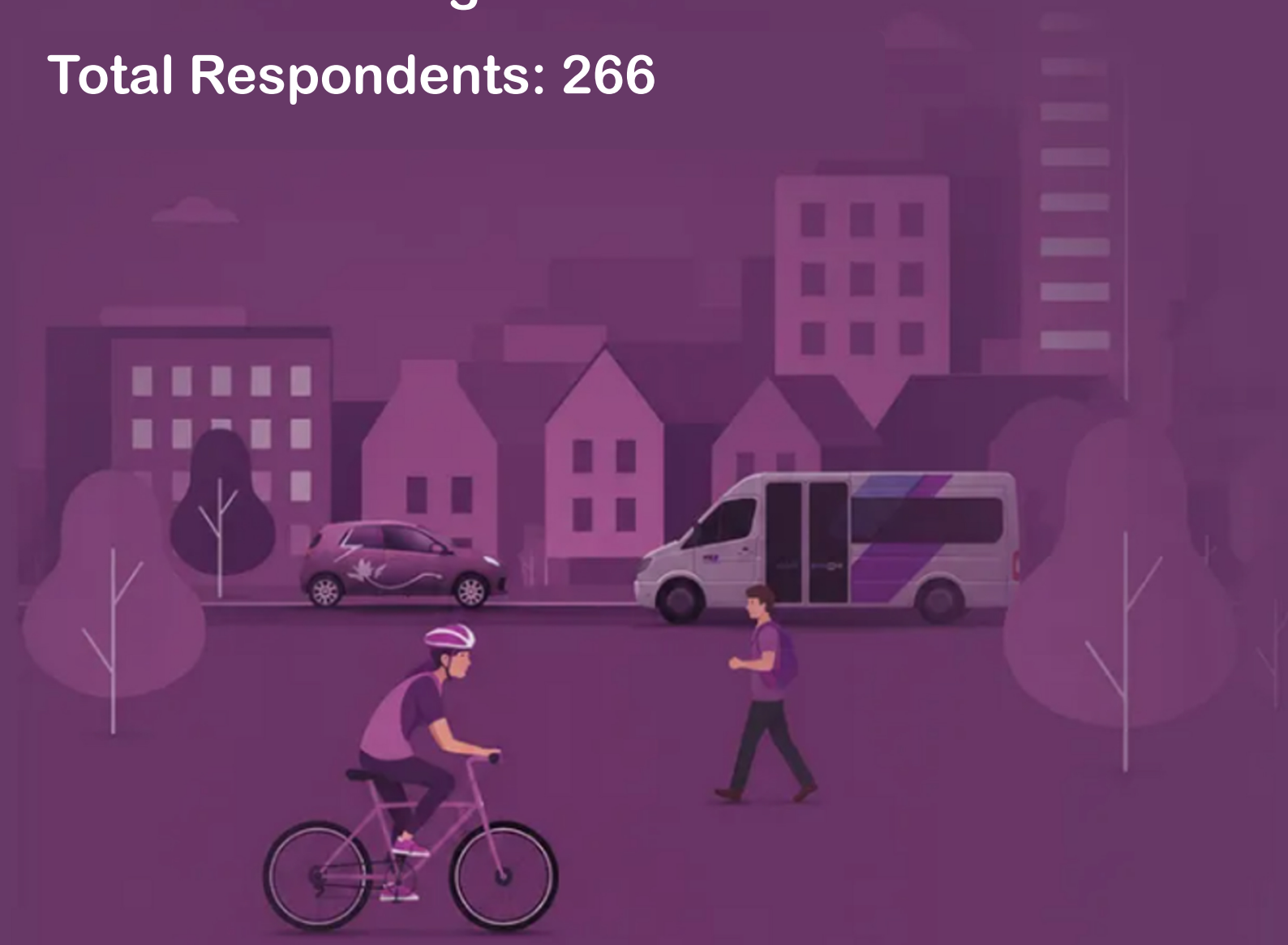
Causeway Coast and Glens Transport Survey 2026

1 June to 31 August 2026

Total Respondents: 266



causewaycoastandglens.gov.uk

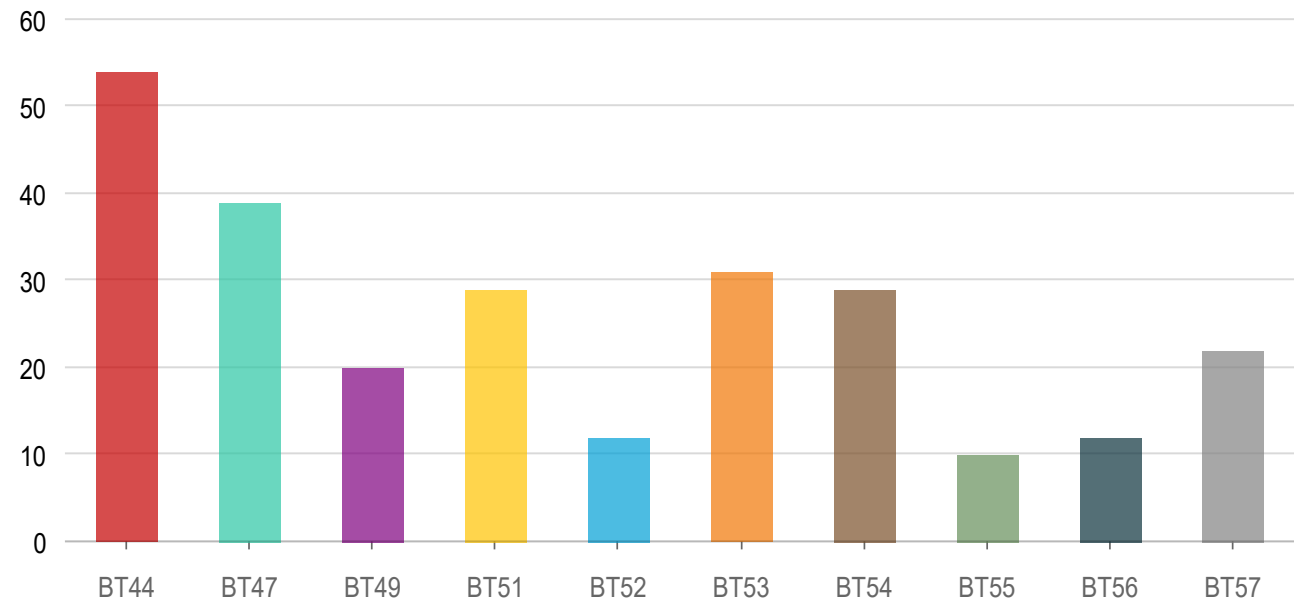
Causeway Coast and Glens Community Planning Strategic Partnership

Causeway Coast & Glens Borough Council

Transport Survey - Help Use Improve Services

About You

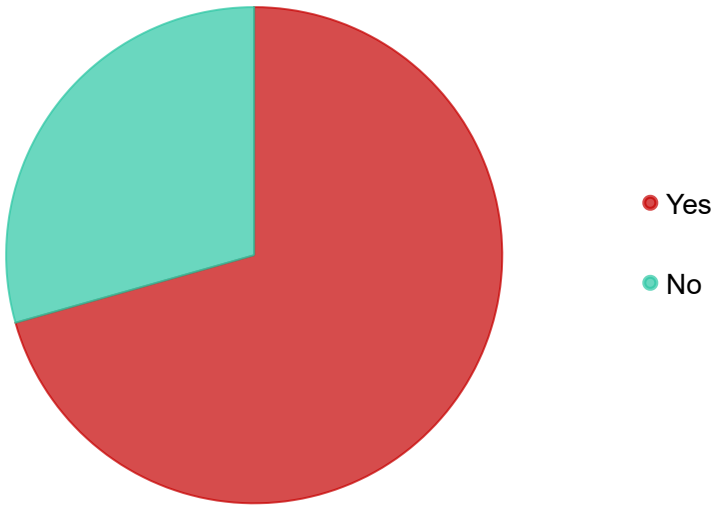
Where do you live?



Answers	Count	Percentage
BT44	54	20.3%
BT47	39	14.66%
BT49	20	7.52%
BT51	29	10.9%
BT52	12	4.51%
BT53	31	11.65%
BT54	29	10.9%
BT55	10	3.76%
BT56	12	4.51%
BT57	22	8.27%

Answered: 258 Skipped: 8

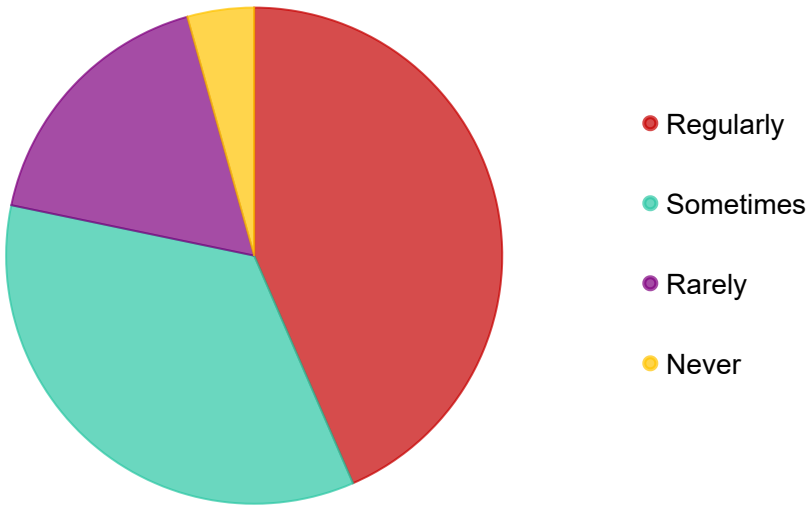
Do you have a SmartPass?



Answers	Count	Percentage
Yes	185	69.55%
No	77	28.95%

Answered: 262 Skipped: 4

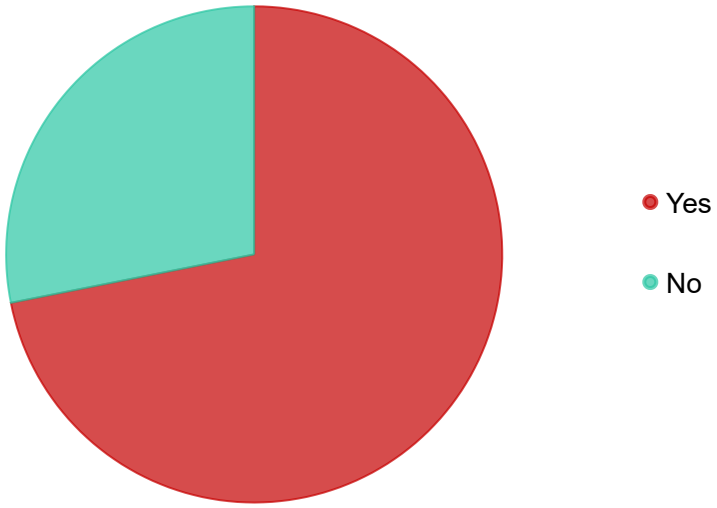
How often do you use it?



Answers	Count	Percentage
Regularly	80	30.08%
Sometimes	64	24.06%
Rarely	32	12.03%
Never	8	3.01%

Answered: 184 Skipped: 82

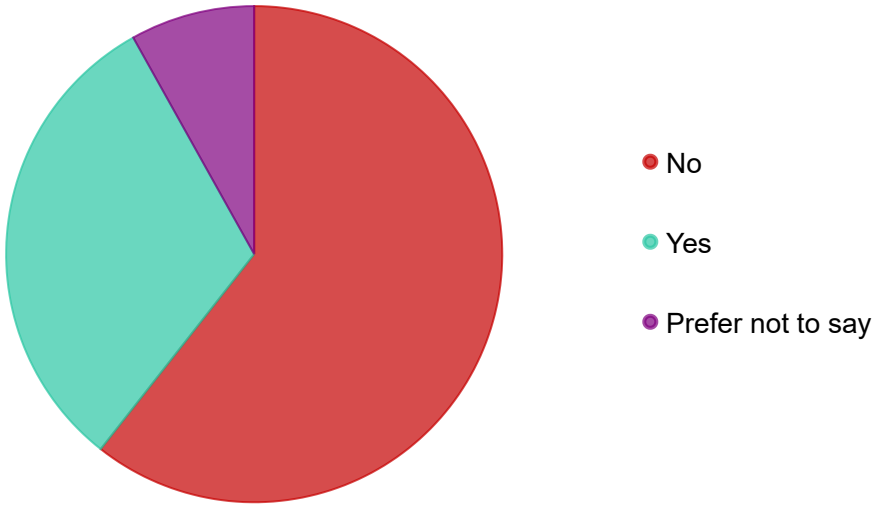
Do you own or have access to a car?



Answers	Count	Percentage
Yes	184	69.17%
No	72	27.07%

Answered: 256 Skipped: 10

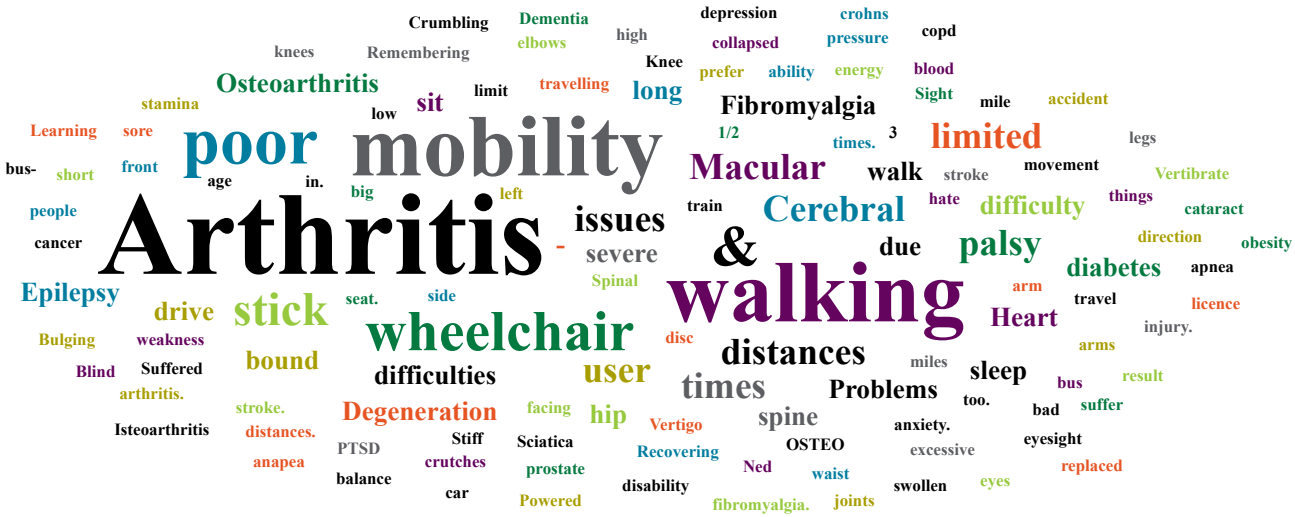
Do you have any health or mobility needs that affect travel?



Answers	Count	Percentage
No	157	59.02%
Yes	81	30.45%
Prefer not to say	21	7.89%

Answered: 259 Skipped: 7

Health/Mobility Issues



Response	Count
Poor mobility	3
Arthritis	3
Walking difficulties	2
difficulty walking	2
Wheelchair user following a stroke. Limited use of left arm too.	1
Wheelchair bound	1
using a stick	1
Suffered a stroke and now have weakness to my right side - cannot walk big distances	1
Stiff	1
Spinal issues, fibromyalgia, and arthritis.	1
Severe Vertigo, anxiety. I cannot travel more than a few miles in a bus and only if I can sit in the front seat. The train is much better as long as I sit facing the direction it is travelling in.	1
Sciatica	1
Remembering things	1
Recovering from prostate cancer and osteoarthritis in my two elbows times my arms are sore and limit movement	1
PTSD and I hate people	1
Poor Sight	1
Poor mobility due to bad hip	1
Osteoarthritis so I can drive short distances but prefer not to drive long distances.	1
OSTEO Arthritis & Macular Degeneration	1
Old age	1
Not able to walk excessive distances	1
No mobility	1
Ned a walking stick	1

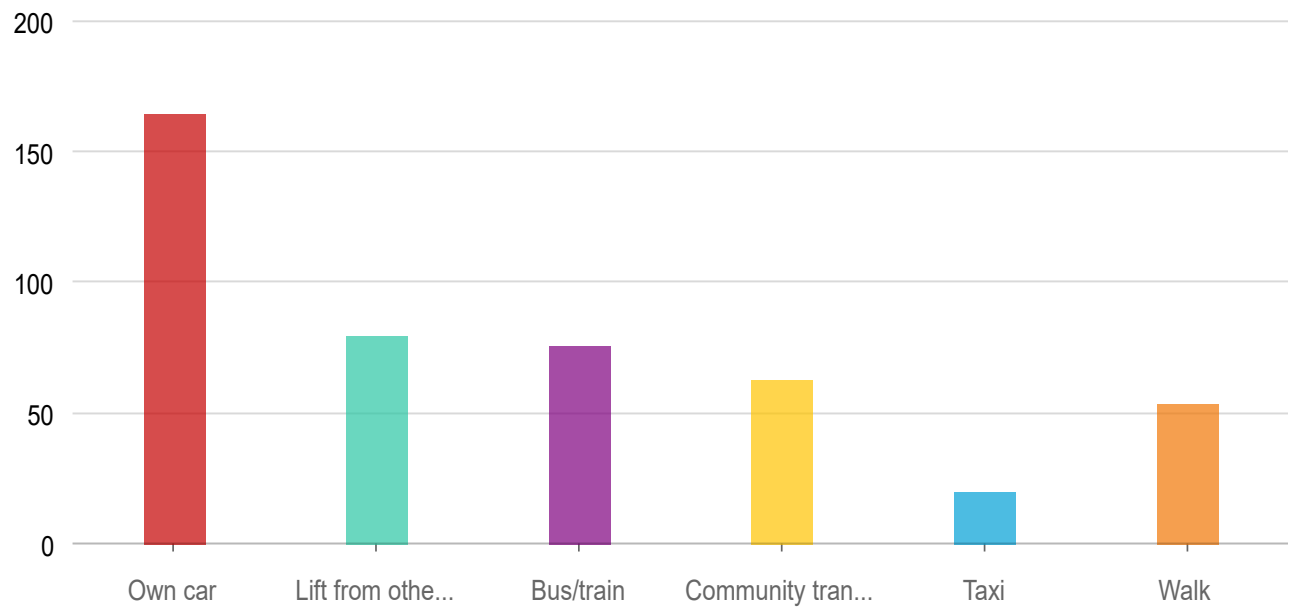
Mobility problems	1
ME	1
Macular Degeneration & Arthritis	1
Limited mobility & Arthritis	1
limited walking ability 1/2 mile as a result of an accident	1
Learning disability	1
Knee injury. On crutches at times.	1
I'm wheelchair bound	1
I suffer from ME, I have poor mobility and at times very low energy and stamina	1
I have cerebral palsy & am s wheelchair user	1
I got my licence taken off me due to having sleep apnea and I can't use my car	1
hip, knees and collapsed spine from waist down	1
Heart Problems	1
Heart and cataract issues	1
Getting on bus- I use a walking stick	1
fibromyalgia. arthritis	1
Fibromyalgia Bulging disc in spine Isteoarthritis	1
eyesight walking stick	1
Epilepsy high blood pressure diabetes	1
Epilepsy	1
Dementia and arthritis	1
Crumbling Vertibrate	1
Cerebral Palsy, Powered wheelchair user	1
Cerebral palsy - sleep anapea, severe depression, swollen legs	1
Blind	1

arthritis, crohns, obesity, diabetes	1
arthritis copd	1
Arthritis & Macular in my eyes	1
3 joints replaced at times balance issues	1

Answered: 58 Skipped: 208

How You Travel

- **How do you usually travel?**

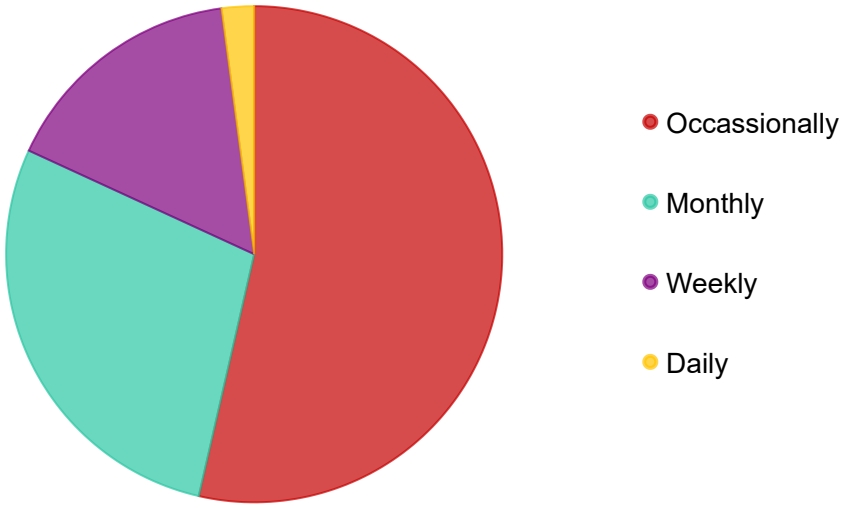


Answers	Count	Percentage
Own car	165	62.03%
Lift from others	80	30.08%
Bus/train	76	28.57%
Community transport	63	23.68%
Taxi	20	7.52%
Walk	54	20.3%

Answered: 259 Skipped: 7

How You Travel > How often do you attend:

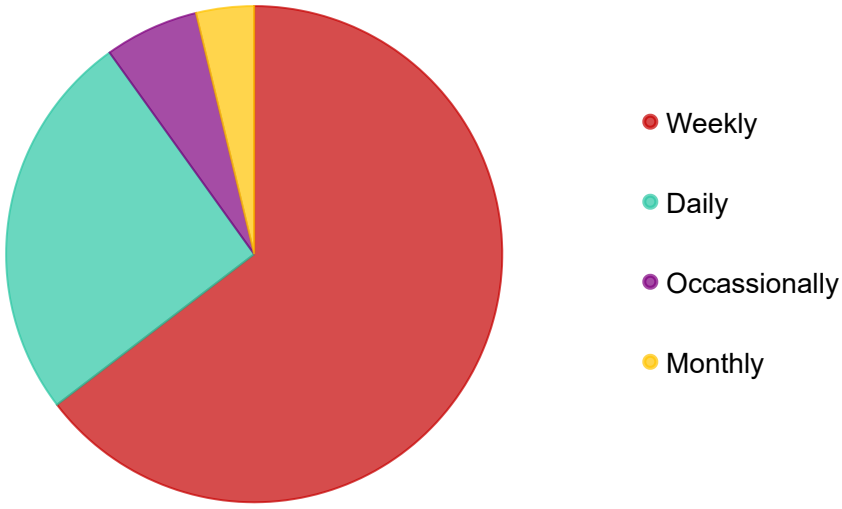
Appointments



Answers	Count	Percentage
Occassionally	127	47.74%
Monthly	67	25.19%
Weekly	38	14.29%
Daily	5	1.88%

Answered: 237 Skipped: 29

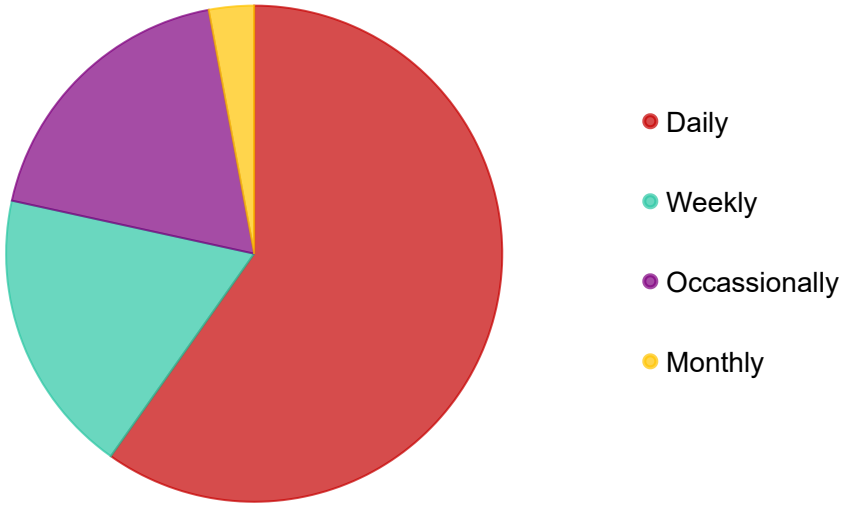
Shopping



Answers	Count	Percentage
Weekly	137	51.5%
Daily	54	20.3%
Occassionally	13	4.89%
Monthly	8	3.01%

Answered: 212 Skipped: 54

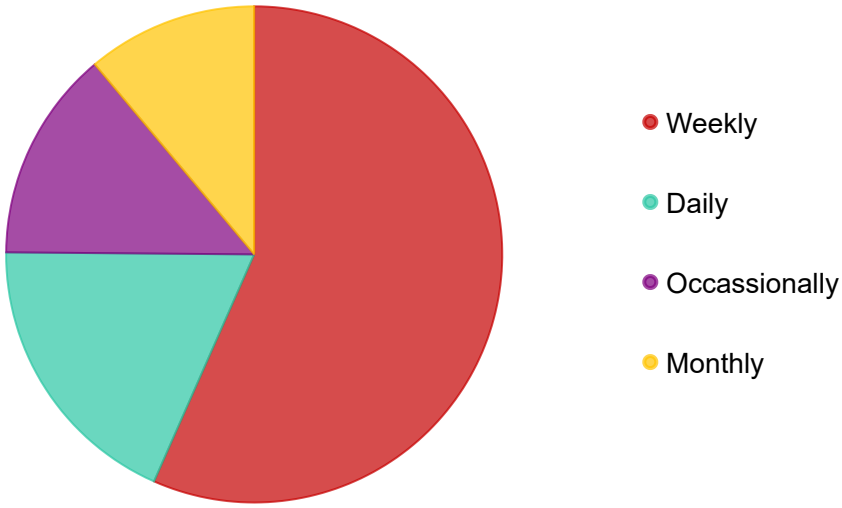
Work



Answers	Count	Percentage
Daily	61	22.93%
Weekly	19	7.14%
Occassionally	19	7.14%
Monthly	3	1.13%

Answered: 102 Skipped: 164

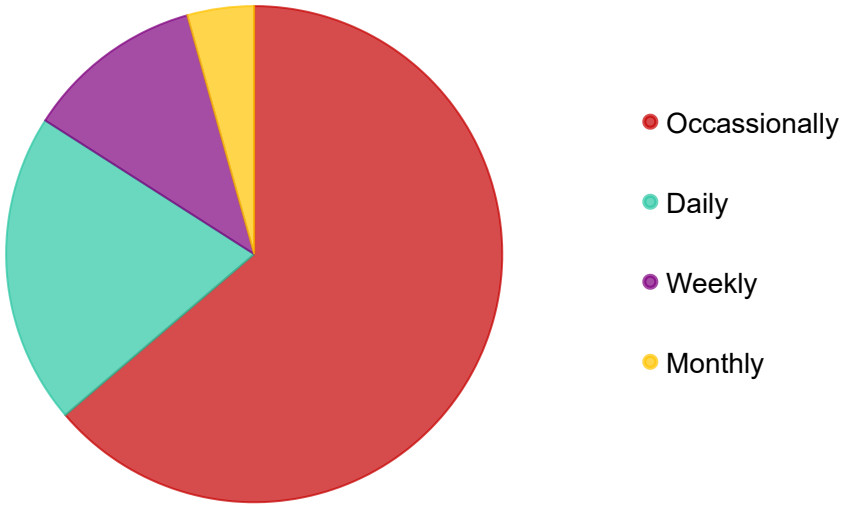
Leisure or Social Activities



Answers	Count	Percentage
Weekly	107	40.23%
Daily	35	13.16%
Occassionally	26	9.77%
Monthly	21	7.89%

Answered: 189 Skipped: 77

School/Education

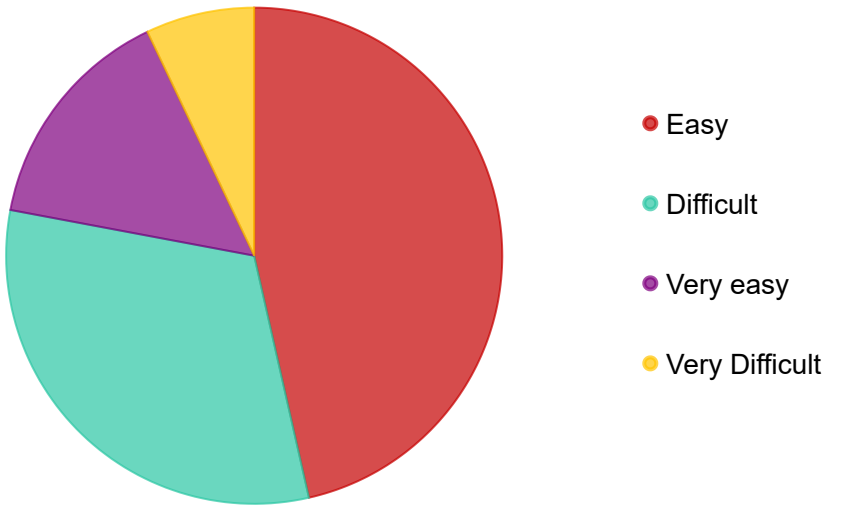


Answers	Count	Percentage
Occassionally	44	16.54%
Daily	14	5.26%
Weekly	8	3.01%
Monthly	3	1.13%

Answered: 69 Skipped: 197

Getting to Appointments

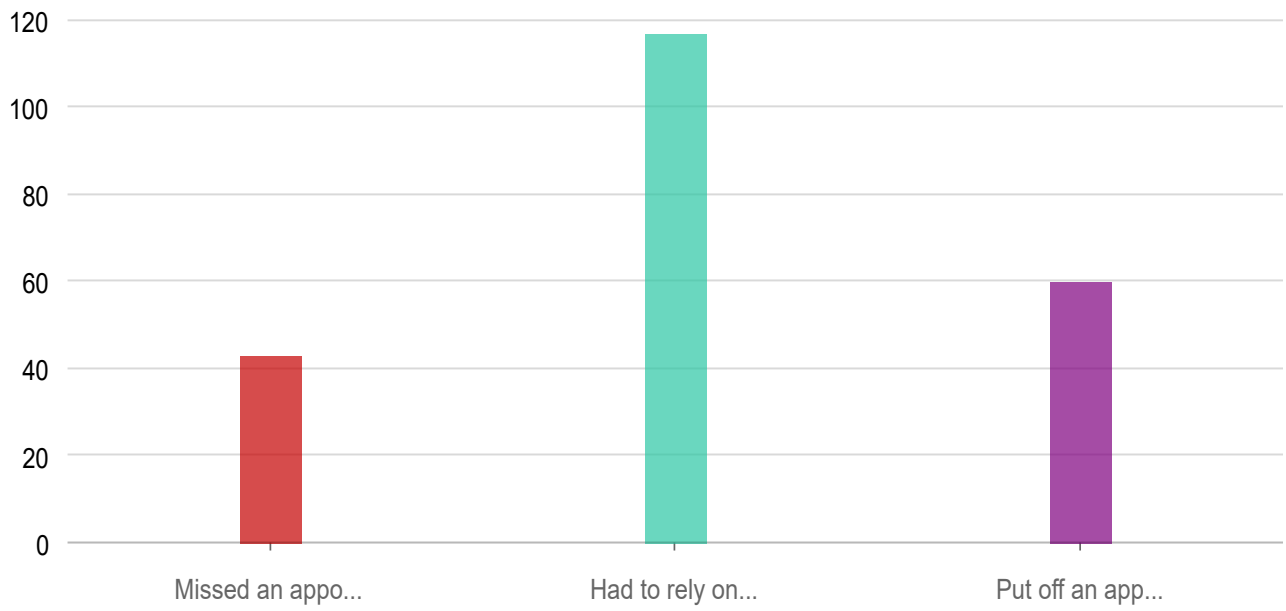
- **How easy is it to get to appointments?**



Answers	Count	Percentage
Easy	118	44.36%
Difficult	80	30.08%
Very easy	38	14.29%
Very Difficult	18	6.77%

Answered: 254 Skipped: 12

Have you ever:



Answers	Count	Percentage
Missed an appointment due to transport	43	16.17%
Had to rely on someone else	117	43.98%
Put off an appointment due to travel	60	22.56%

Answered: 154 Skipped: 112

Comments



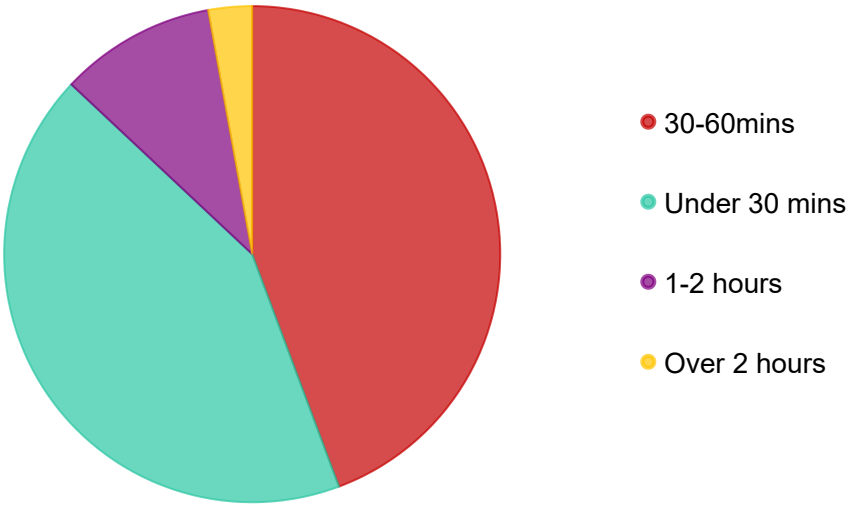
Response	Count
When zoo make an appointment I always need to check with my husband to confirm he's sble	1
When I'll or car not available	1
Weather issues	1
We have no local public transport.	1
WAV broke down	1
Very reliant on timetables	1
Traffic was so heavy	1
some medical appts required driver	1
Public transport to Bushmills ends early in the evening	1
Public transport is abysmal in my local area (Ballymoney) but this is true of the whole trriangle area. Buses/trains are infrequent, they start too late so you cant use them to get into work for 9am (I work in belfast two days per week and would much rather take the train). Another problem i have encountered often is the trains being significantly delayed, and extremely slow. It should not take over an hour 10 minutes to travel by train from bmoney to belfast, this should be quicker than driving and more cost effective. Another issue is timings- i love going to Belfast for concerts, events, nights out etc and recently had to leave an event early because translink changed the time of the last train ON A FRIDAY NIGHT to 9:20pm. I have a car but if my partner needs it i could not rely on public transport to get to work, appointments or shopping. I have no idea how others without a car entirely can get about. For an area which relies on tourism the transport is awful.	1

Only a few times going to Antrim Hospital	1
No suitable transport for a wheelchair. Not able to use transport due to lack of space for wheelchair. (Buses can only take one) Bad weather preventing me from getting to the bus stop. No shelter at the bus stop. When there are no public transportation options available I then have to ask someone to take me which means using a different wheelchair which has to be pushed. My father (93) is in hospital in Ballycastle but I am unable to visit as there is no transport.	1
No public transport at the right times that connect with appountments to either of the hospitals.	1
no bus service	1
Needing to get a lift to a hospital appointment is pretty much the norm as there aren't easy routes from Portrush to Causeway hospital	1
My daughter has to take time off work to take me as I cannot travel unassisted. With my illnesses I have to attend regular appointments with consultants, GPs etc.	1
my children would have to take off to take me when required	1
I've had to use a wheelchair taxi occasionally	1
It depends where the appointment is. Antrim is ok but Coleraint is much more difficult I try and get someone to come with me.	1
if i am not well enough to drive or the appointment is at a time where public transport is not suitable	1
I try to be eco friendly and use public transport if ever possible. I recently obtained my smartpass which turns out isnt much use unless I go both outward & inward journeys within 9am - 4pm. I can get to many destinations but cannot get back home as no transport links after 5.30/5.4545pm from Ballymena therefore I still take my car . Many people who own smartpasses dont use them	1
I rely on family members to take me to Coleraine for hospital appointments. I walk to doctor appointments. I use community transport, the bus or taxis to go to wellbeing activities in other towns and villages.	1
I need to attend eye appointments which means I can't drive so I have to get someone to take me. I am a volunteer drive for North Coast Community Transport and take clients to their appointments. Gor many the appointments are early morning and there is no way of getting there by public transport. For others they live in rural areas and there is no public transport near them.	1
I live in a rural area with only school bus. I depend heavily on Community Transport and Taxis	1
I have to rely on my parents for appointments and that makes it difficult as they need to take time off work	1

I didnt know the route - so had to organise a taxi	1
i cant drive to belfast	1
Husband has had to take me as it's too far to walk there and back	1
Health related appointments to Cancer Centre Altnagelvin	1
Have to travel to ballymoney to get train to belfast for some hospital appointments.By bus to get to train either leave early & have to wait hours to get back home.	1
Had to get my partner to call at my home take me to appointment	1
For lifts to avoid the hospital car park price	1
Eye appointments so advised not to drive to them.	1
Depends where appointment is and what for! Can be local, Belfast or another place with limited, requiring more than one connection, or no realistic public transport. May need to beg for lift and no taxis available. May not be allowed to drive after appointments! So many variables that no point in trying to answer this section!	1
Depend on ambulance to get to all appointments	1
Cat broke down, no suitable pu lic transport available	1
Buses don’t run enough to be four to attend appointments Too get to Antrim area you travel to Ballymena then get off get Belfast bus Get off at Antrim station get either bus or taxi which is a 3 hr window just travelling Same going to Coleraine	1
Bus service limited times	1
Bus broke down on way to appointment Always need someone else to support I often can't go places due to transport	1

Answered: 39 Skipped: 227

- **How long does your journey usually take (one way)?**

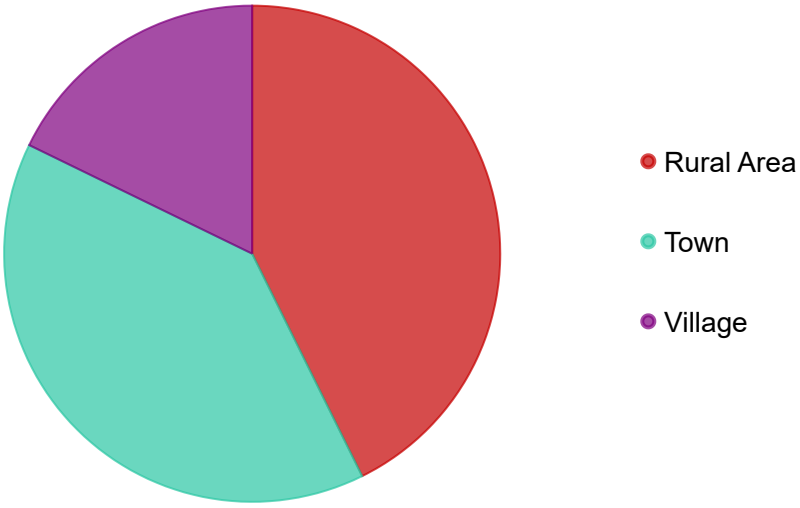


Answers	Count	Percentage
30-60mins	109	40.98%
Under 30 mins	105	39.47%
1-2 hours	25	9.4%
Over 2 hours	7	2.63%

Answered: 246 Skipped: 20

Living in a Rural Area

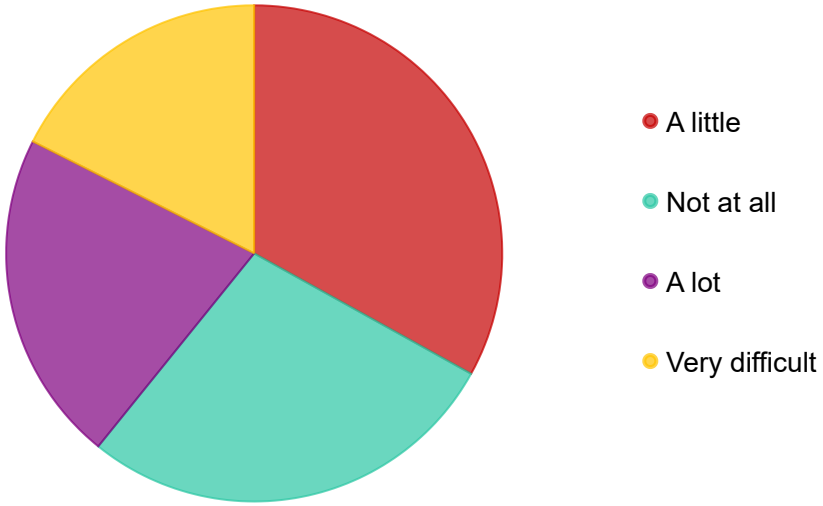
- **Do you live in a:**



Answers	Count	Percentage
Rural Area	108	40.6%
Town	100	37.59%
Village	45	16.92%

Answered: 253 Skipped: 13

- **Does this make travel harder?**

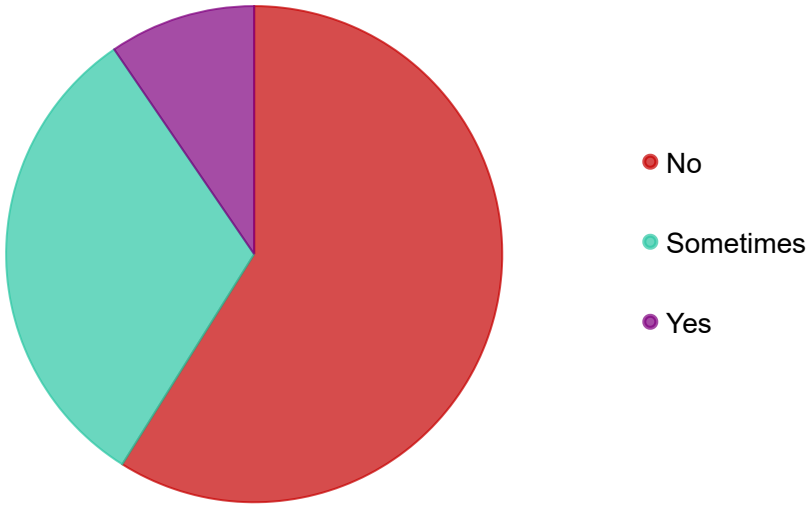


Answers	Count	Percentage
A little	81	30.45%
Not at all	68	25.56%
A lot	53	19.92%
Very difficult	43	16.17%

Answered: 245 Skipped: 21

Public & Community Transport

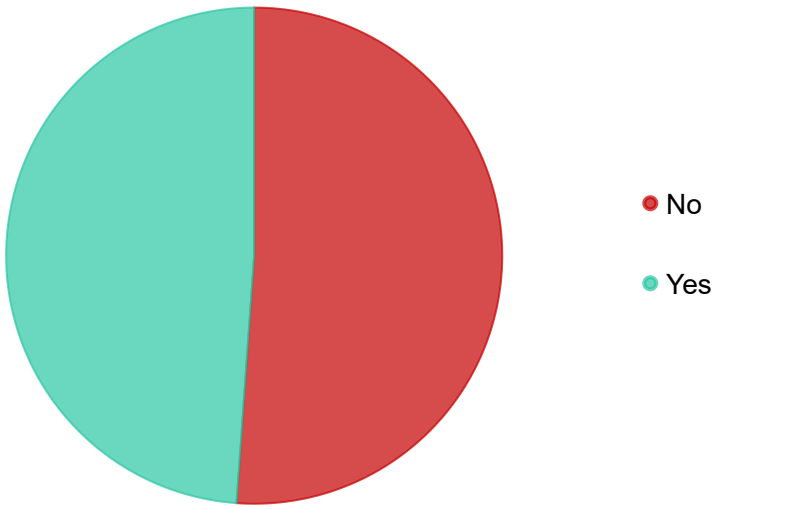
- **Do bus/train times suit your appointments?**



Answers	Count	Percentage
No	142	53.38%
Sometimes	76	28.57%
Yes	23	8.65%

Answered: 241 Skipped: 25

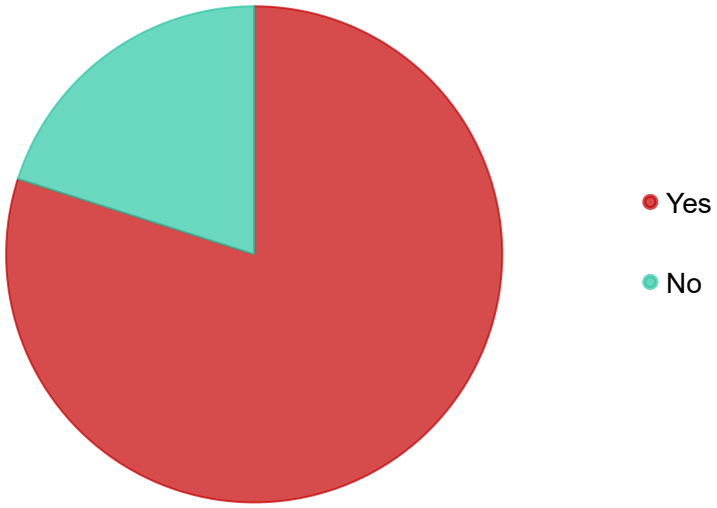
- **Is there a stop/station within a reasonable walking distance?**



Answers	Count	Percentage
No	113	42.48%
Yes	108	40.6%

Answered: 221 Skipped: 45

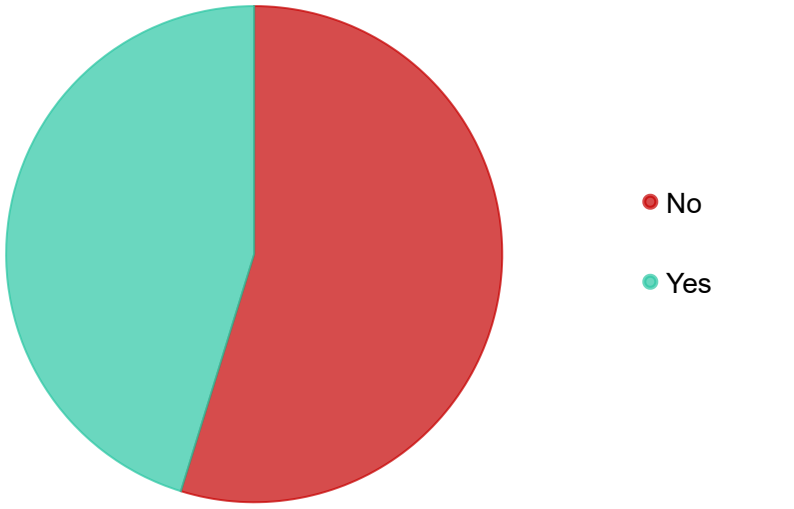
- **Have you heard of community transport services such as North Coast…**



Answers	Count	Percentage
Yes	203	76.32%
No	51	19.17%

Answered: 254 Skipped: 12

- **Have you used them?**

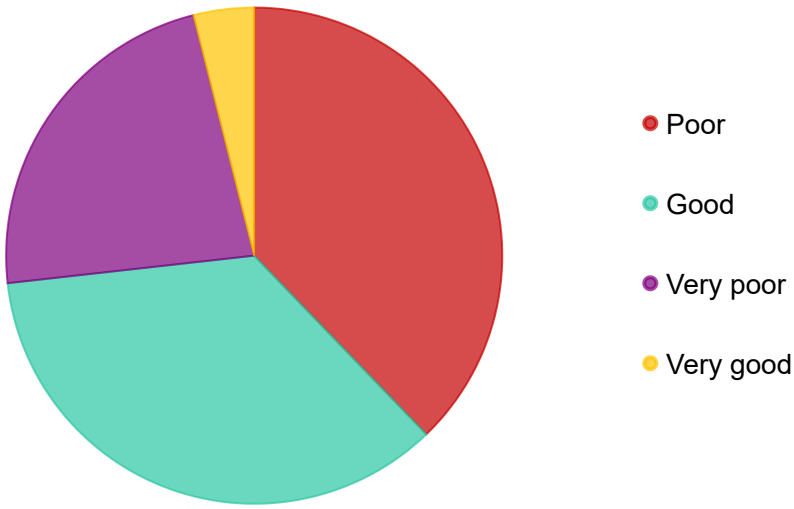


Answers	Count	Percentage
No	109	40.98%
Yes	90	33.83%

Answered: 199 Skipped: 67

Road Conditions in Your Area

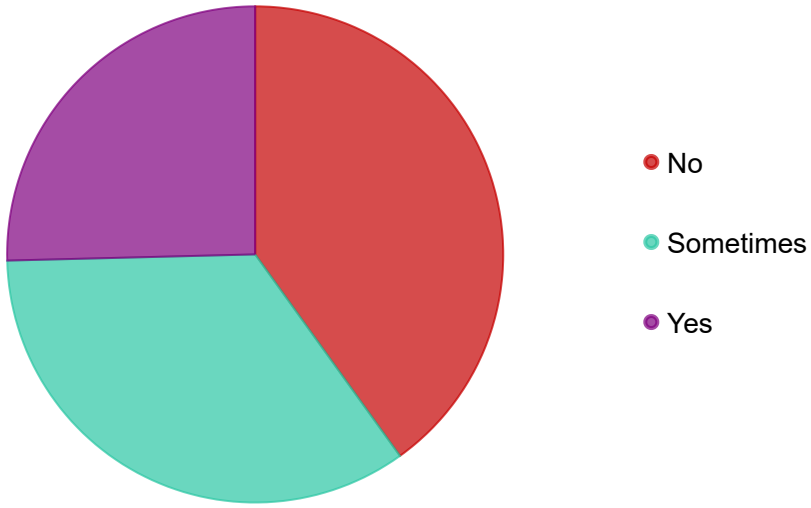
- **How would you rate the condition of roads where you live?**



Answers	Count	Percentage
Poor	96	36.09%
Good	90	33.83%
Very poor	58	21.8%
Very good	10	3.76%

Answered: 254 Skipped: 12

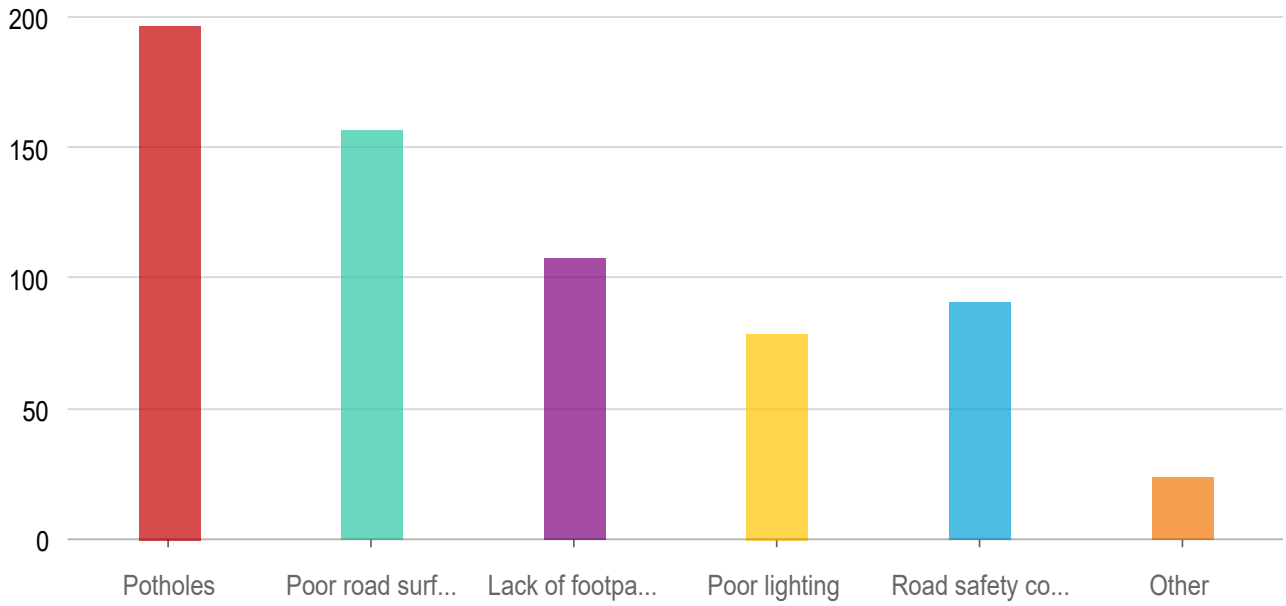
Do road conditions ever make it harder for you to travel?



Answers	Count	Percentage
No	101	37.97%
Sometimes	87	32.71%
Yes	64	24.06%

Answered: 252 Skipped: 14

What issues have you experienced?



Answers	Count	Percentage
Potholes	197	74.06%
Poor road surfaces	157	59.02%
Lack of footpaths	108	40.6%
Poor lighting	79	29.7%
Road safety concerns	91	34.21%
Other	24	9.02%

Answered: 238 Skipped: 28

- **Other**



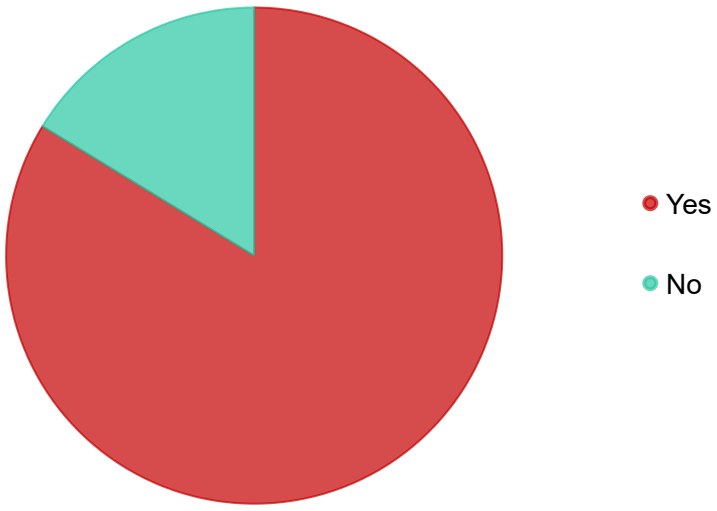
Response	Count
Wintery conditions such as ice and snow make my roads really treacherous. Plus all buses cease to operate in severe weather conditions	1
Winter conditions	1
water	1
vehicles exceeding the 60 mph limit on the main road and where our access meets the main road. No signage by access to advise drivers on main road that access is there and accidents have occurred.	1
test	1
Surface water flooding	1
Street furniture and bins etc blocking paths.Lack of drop kerbs. Undulating pavements due to driveways.	1
speeding traffic in a 30mph zone	1
speeding motorists	1
Snow Ice Weather as Mountain to cross	1
Poor weather conditions	1
Pavements where I live in Ballycastle are in very poor condition, broken and loose slabs are trip hazards.	1

Obstructions on the pavement	1
Not gritted in winter	1
illegal parking making progress very difficult.	1
Ice & Snow	1
hedges need cut in glens area at end roads	1
Flooding	1
Difficulty crossing roads	1
constant digging up for gas and then later holes as it wasn't patched up properly.	1
Breaching speed restrictions	1
Bad drivers	1

Answered: 22 Skipped: 244

Travelling Further (e.g. different hospital areas)

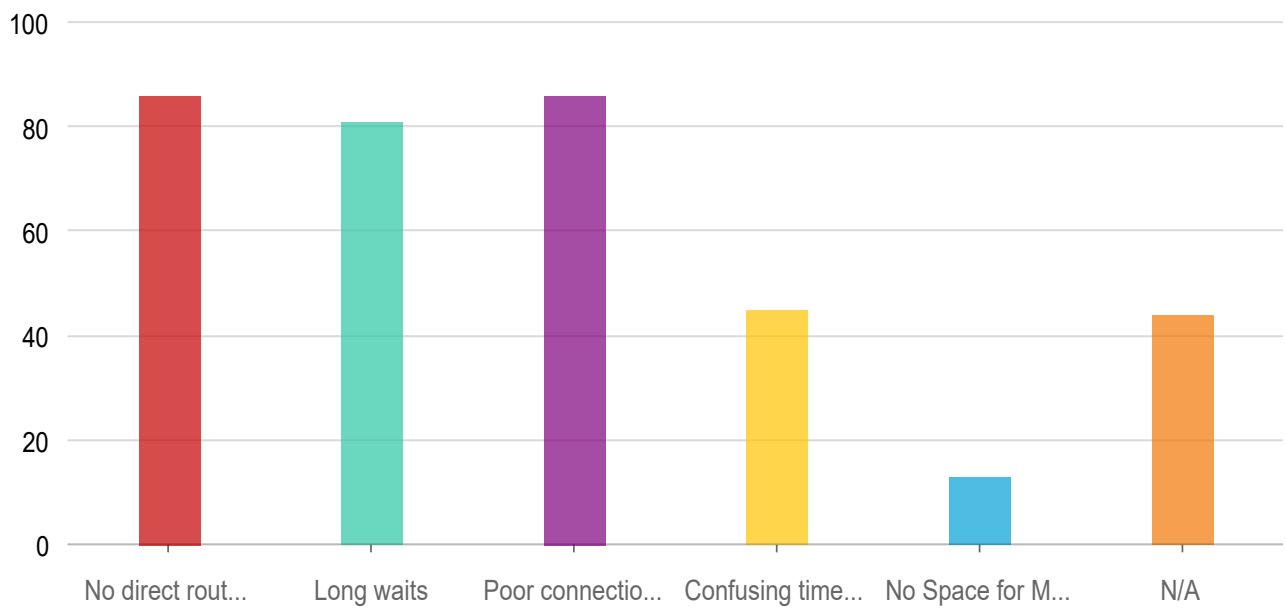
- **Have you had to travel outside your local area for appointments?**



Answers	Count	Percentage
Yes	211	79.32%
No	41	15.41%

Answered: 252 Skipped: 14

Do you face any problems?

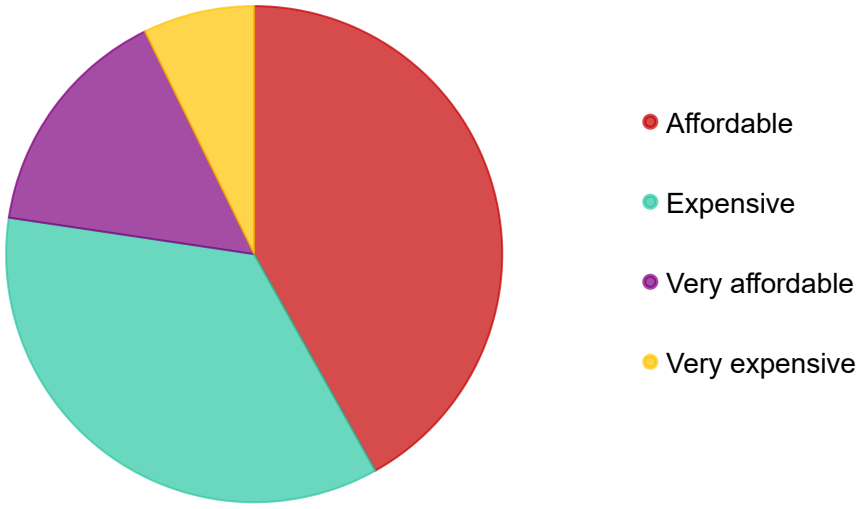


Answers	Count	Percentage
No direct routes	86	32.33%
Long waits	81	30.45%
Poor connections	86	32.33%
Confusing timetables	45	16.92%
No Space for Mobility Aids such as a Rollator or Wheelchair	13	4.89%
N/A	44	16.54%

Answered: 215 Skipped: 51

Cost & Support

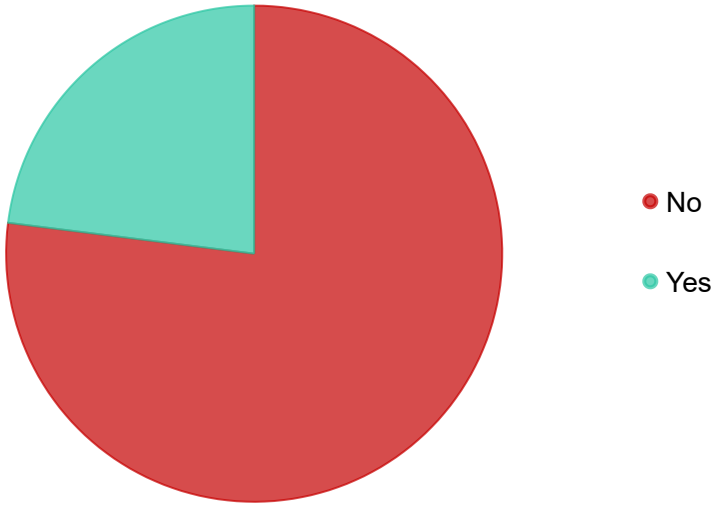
Is transport affordable?



Answers	Count	Percentage
Affordable	98	36.84%
Expensive	83	31.2%
Very affordable	36	13.53%
Very expensive	17	6.39%

Answered: 234 Skipped: 32

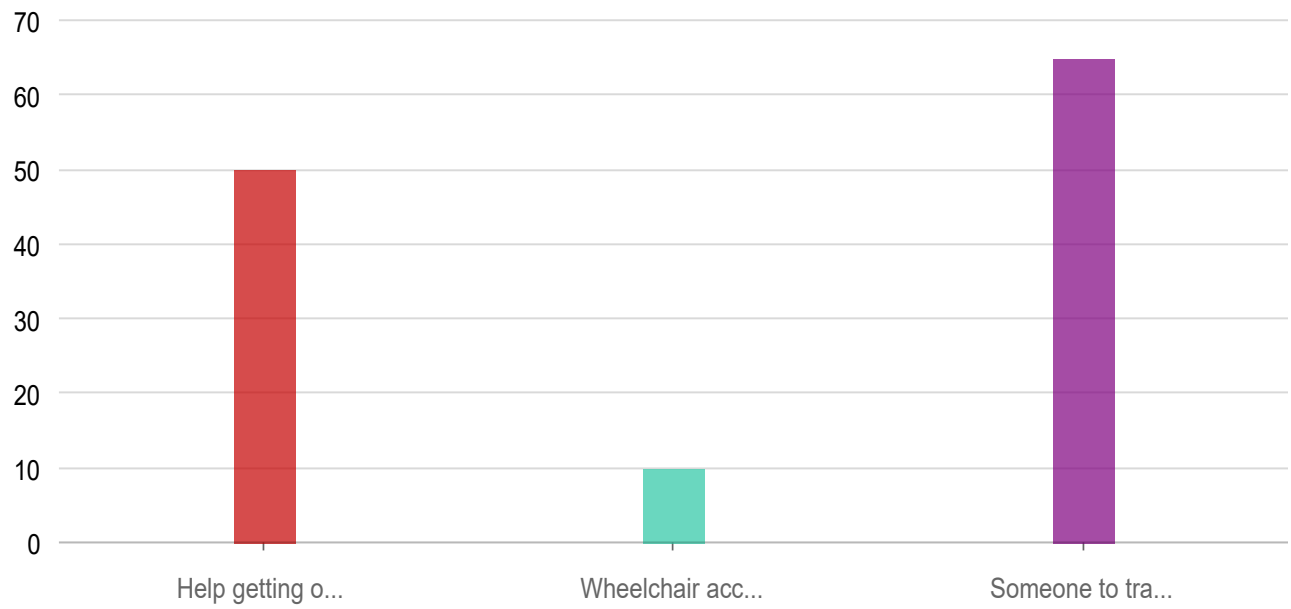
Has cost ever stopped you going to appointments, services or social…



Answers	Count	Percentage
No	184	69.17%
Yes	55	20.68%

Answered: 239 Skipped: 27

- **When travelling, do you need:**

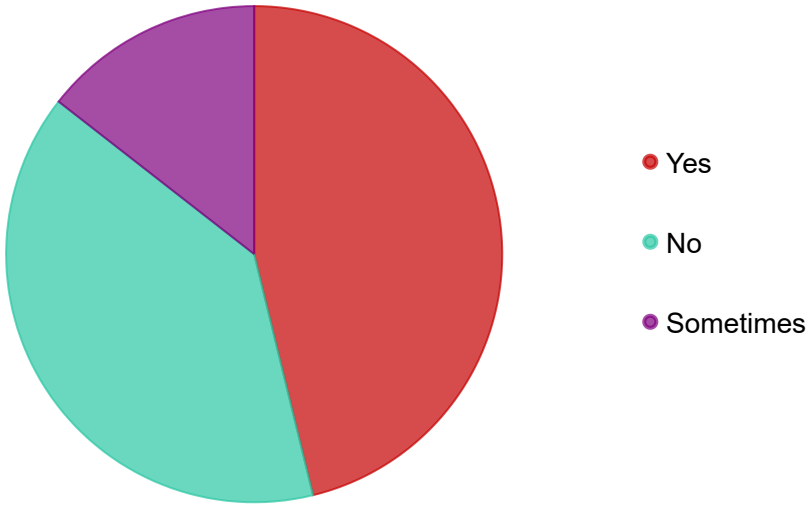


Answers	Count	Percentage
Help getting on/off transport	50	18.8%
Wheelchair access	10	3.76%
Someone to travel with	65	24.44%

Answered: 100 Skipped: 166

Booking & Information

- **Are you comfortable using the internet to plan or book travel?**



Answers	Count	Percentage
Yes	115	43.23%
No	98	36.84%
Sometimes	36	13.53%

Answered: 249 Skipped: 17

- **Have you had problems with:**

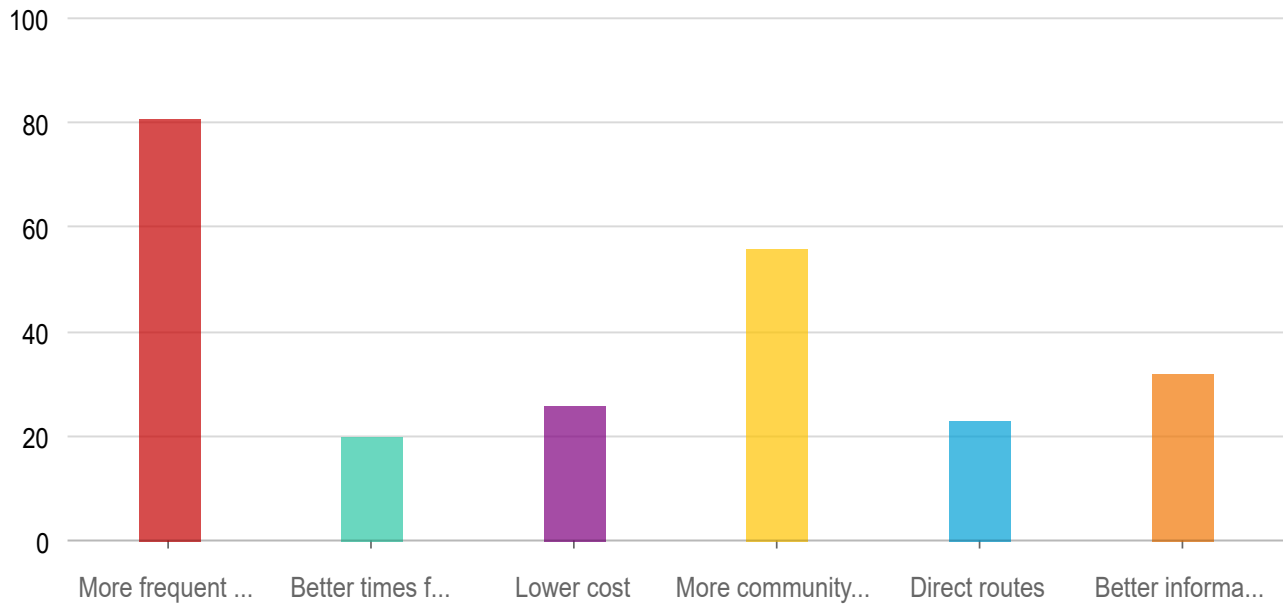


Answers	Count	Percentage
Booking	54	20.3%
Finding information	94	35.34%
Understanding timetables	87	32.71%

Answered: 159 Skipped: 107

What Would Help Most?

- **What ONE change would make the biggest difference to you?**



Answers	Count	Percentage
More frequent services	81	30.45%
Better times for appointments	20	7.52%
Lower cost	26	9.77%
More community transport	56	21.05%
Direct routes	23	8.65%
Better information	32	12.03%

Answered: 238 Skipped: 28

Final Thoughts

- **What would improve transport for you?**



Response	Count
More buses	4
More frequent Community Transport	2
Where I live there is only a bus to Ballymena but my doctor is in Ballycastle so more bus routes would be good	1
Used go by train to Belfast hospital The last train the bus does not wait which means u need to be leaving Belfast at 4pm to get the bus at 5:40	1
transport to ballymoney to coleraine	1
transport times to suit appointments	1
Transport is good for me	1
Train links from Ballycastle	1
Train from Belfast to Ballymoney has too many stops and last train is too early	1
Town service buses should all go to station to allow easy access to train services	1
Too many changes and waiting time in between so a whole day is taken up for an appointment if I use public transport.	1
to gain more affordable methods. easier to understand	1

There is no public transport service where we live. Walking or cycling to the nearest village where some is available is not an option as there are no footpaths at all to use, and traffic on the road exceeds 60mph all the time. The volume and speed of traffic on the main roads and the poor quality of driving are major concerns. I have only received the Travel Card and can't use it on local services as there aren't any, and will only use it to travel by train mainly to, eg Belfast.	1
There is no bus service where I live. There seems to be no acknowledgement by local politicians that government resources are finite and more houses in the countryside is not going to deliver any public transport. Housing should be directed to villages and towns so that some public transport can be provided to them, as well as helping keep village shops open.	1
The transport we have is very good, if we were offered a second run out weekly, fortnightly or monthly it would be wonderful.	1
The train station in Dunloy was closed many years ago. Reopening this would make a tremendous difference, as we have to travel to Ballymoney or Ballymena. We also avail of the bus stop in Cloughmills but unfortunately there is no late night bus service.	1
The Community Transport is a great service and if it wasn't for them I could not go to my volunteering and wouldn't get to meet families and help the service I volunteer for.	1
The Community Transport bus is very uncomfortable, swaying at times with serious engine vibrations making it impossible for me to travel in. A taxi for such journeys has to be my choice although extremely expensive.	1
test	1
Taxi Service in the Glens would make a big improvement if such a business could be established it should be viable and make profit.	1
suitable public transport	1
Stops at hospital better roads more accessibility	1
Rural footpaths and lighting. Regular buses that are safe to walk to and operate evenings and weekends with timings to connect to train services. More taxis because impossible to get early because of school runs and later in evenings because they haven’t enough drivers or diverted to clubs bars etc.	1
reduce the price of petrol/diesel	1
Recognition or acknowledgment that living rurally is very different and difficult compared to living in urban setting. So dependent on others to provide transport to hospital particularly for prolonged treatments as is the case for cancer. Should be some assistance for patients to reimburse them for even costs of hours/ days of travel to and from appointments.	1

public transport is non existent. pot holes are a joke- tyre damage. i do not use Community Transport as I am unsure of their exact services and do not feel confident enough to ask	1
Public transport changes from Cushendun to Ballycastle during the week. School buses the only option. More buses so I can get to appountments at the right times. Connect furrher to Causeway hospital and then get home again. Buses are for more than tourists.	1
No option to use public transport within walking distance. Need to drive at least 10miles to access train services. No toilet facilities at either ballymoney or Cullybackey stations. Cost before 9am is prohibitive	1
my daughter takes me where i need to go	1
more transport from village to the towns. I am unsure of the services of Community Transport	1
More trains and buses.	1
More regular services Cheaper prices	1
more public transport services. more public transport stops close to where I live. footpaths and Greenways on rural roads.	1
More frequent travel options, including late night options (instead of for one week over christmas) Quicker services- trains are ridiculously slow. There should be an express option which doesnt stop at every single stop en route from bmoney - bfast direct routes- no direct trains if travelling further afield like to Dublin. I have travelled to Dublin 3x in the last 12 months for rugby/concerts and everytime all the train tickets have been sold out, i've had to get a bus and then another bgus from bfast. Extremely inefficient and long. Extra frequent and express services should be added on to timetable when there are big events coming up like rugby/concerts etc Train times which actually benefit commuters. Frequent and express bus/train routes into the ports over summer, which mean you can enjoy a whole day and evening and then return home more affordable prices- in england they have 16-30 railcards which give you 1/3 off travel use of E-bikes in and around coastal towns	1
More frequent trains and buses, better connections if having to travel to belfast and beyond	1
More frequent services covering more of the area and bus stops which are wheelchair accessible and provide some cover in inclement weather conditions.	1
More frequent service and direct routes	1
More frequent bus service on week days and weekends Pavements to encourage walking More speed control trough smaller villages	1
More direct services	1

More direct routes by bus services and slightly lower costs	1
More Community Transport	1
more buses help getting off and on buses or trains	1
More bus stops	1
More availability of public transport. The last service to Ballycastle on a week day is 18.35. More funding for North Coast Community Transport and better communication to the public about the scheme. So many people don't realise it exists.	1
More availability and more regular services	1
More accessible and less expensive	1
Making transport more affordable	1
making it more accessible in rural areas and someone to help book transport or help explain how to	1
Make sure that all trains and buses are wheelchair friendly, make sure that staff know how to work the ramp	1
Make it affordable and more frequent services. Also run bus service until 10pm	1
Lower cost and more frequent public transport, especially within the triangle. One bus service every hour doesn’t cut it. Equally I feel like supporting the nighttime economy is costly due to taxi prices, if there were late night bus services, I would be out spending money more often.	1
Living in the Loughan, outside Mountsandel, the bus services are infrequent/not useful when every bus seems to need to change at Coleraine station rather than direct services to other towns such as Portrush. This adds onto journey time significantly. There is also no footpath to walk down to the nearest stop (Damhead) and the next closest (Knocktarna Grange) is a ~45 mins to walk to. There are no streetlights on the road to walk to either safely in winter months. The timetables and journey planner on Translink is so hard to understand, and I'm a tech-savvy millenial.	1
Later times on Friday and Saturday	1
later times for evening transport	1
Its very hard to get to transport stops	1

Increased footpaths and road safety in villages to allow walking to and from things within villages. For example, a footpath from Rasharkin village to the GAA ground where I take kids for matches and finishing the footpath that links Ballymoney and Rasharkin. I regularly run and would use this route between Ballymoney/Rasharkin for daily runs however the part that is not patched is too dangerous to consider especially when taking children. Without a car it is not possible to get to work in Ballymena, Coleraine or Belfast for 9am start as there is no public transport options. Even for school kids in the evening there is no bus after the school bus for those staying in for after school activities from the schools in Ballymoney and Coleraine	1
In a rural area , buses are mainly linked to school times and work start/stop times not much during the day when appointments mostly happen.	1
Improving rural transport in Northern Ireland is a critical issue. Current infrastructure heavily favors urban area leaving rural residents with infrequent services, social isolation, and higher fuel costs. We need more bus and more local transport setup in area the old ACE community schemes (took away causenot funding) it was great a bus was available once a week to take old and iscolated people in to the local village and tripsvor a local big town once a week this need took back to the local area. The rural bus do not come enough to the small villages and it would great to have hospital app bus for hospitals in Antrim belfast ect	1
Improvements to roads- fix potholes	1
improved access from the village centre to the Park & Share to get the 218 to Belfast. Though now that finishes down by the Lagan that is now unavailable for us as its too far to walk to the shops. Ballymoney rail station is not user friendly. the bridge I am unable to use. Too much walking. I have to travel to Cullybackey to catch the train.	1
improve road surfaces they are awful	1
Improve footpaths to make walking a simpler option. Direct, regular bus service to Belfast - current service has start/end times and takes so long that it is not a realistic commuting option	1
If we had some buses through the rural areas.	1
If there were bus routes where we live. No buses - nearest Ballycastle 5 miles and Bushmills 10 miles	1
If the roads where better condition would make bus journeys more enjoyable.	1
If I could use North Coast Community Transport every day	1

I would have no quality of life without Community Transport/ Buses/ Trains. I would be unable to work and go to my health appointments. Family all work full-time and rarely assist during week days. More public transport options. More Community Transport would help and better communication whenever the Community Transport is not running. I am having to use my annual leave doing 3 days every summer because I cannot afford to get to work and it is only five miles to work from where I live but there is no suitable service.	1
i use NCCT weekly- great service!	1
i use my own car	1
I travel to Ballymena to work from Cushendall. There is no bus service that suits a 9-5 job, this is due to timings of bus. There are hundreds of cars leaving the glens everyday, but due to poor transport times and links it’s easier to take your own vehicle.	1
i think transport in NI is excellent	1
I rely on the services of the Community Transport to get to my opportunities, placements and college. Without this help my mum would have to give up her job to take me. It gives me great support and helps me to become more independent	1
I only use North Coast Community Transport usually fortnightly and I have ambulances booked for appointments	1
I need accompanied to appointments. I cannot travel independently. I rely on my daughter to take time off her irk, they are very understanding. My illness will only progress I don’t know how things could improve for me personally.	1
I myself use a car, however due to us living in a rural area outside a small village I find that road safety is a concern due to a lack of footpaths and speed of traffic on the road. My children would use the bus service however I have to drive them to the local town (6 miles) if they wish to go anywhere on public transport.	1
I live in Rasharkin- i have to travel to Ballymena first before getting to Ballymoney. more direct routes please	1

I just think we really need to have a better bus service between portstewart to coleraine and Portrush to Coleraine - advertise it better get people of the roads . If the service ran every 15 mins then that would make a big difference . Stop wasting money on cycle paths as cyclists are still using the road so it defeats the purpose of wasting money just because a law says somewhere that you have to build so many green pathways . Also use a bit of common sense when it comes to things like this . Look at putting a mini roundabout at the coleraine rd/ agherton road junction as it's a very dangerous junction . When you go to resurface the roads make sure that the contractors do an honest days work and don't waste tax payers money (taking a week to resurface a few miles of road is ridiculous) . Whoever thought it was a good idea to put a 40 mile zone past Tescos / Baptist church cappagh green look at how built up it is and the number of people crossing the road take it back to a 30	1
i have my own transport, though try and use public where i can	1
I have family and friends to take me to appointments further away. driving at night is difficult due to oncoming lights	1
I find NCCT so good it works for my husband and me so well for appointments. Our family live in Scotland and in County Down.	1
I find it hard to follow time tables I'd prefer to talk to someone to book a ticket. Trying to find where bus stops are can be difficult. I think I'd miss the bus so I always drive to appointments. Waiting in the cold or having to stand at a stop puts me off. Arrival of bus & departure stops not at the same place. Twice told by driver the wrong departure time - which puts me off pubic transport.	1
I enjoy using my smart pass it opens up travel for me to meet up with friends in Londonderry to socialise and shop.Also to Belfast to visit to socialise with friends see museums thestres and shop and occasionally to Dublin the new hub in belfast is grest ! I would find the cost too expensive without my smart card ...the train to derry is met by curtsy bus which is great as I have arthritis in my feet,knee,and hip my smart card has opened up travel fir both me and my husband and my social group its the best thing ever for my age group .	1
I drive a lot and not sure the questions were clear in terms of showcasing that. The reason I drive is because whilst there is direct bus routes and trains close to my door, the timings are poor, never on time or cancelled. I also work in Belfast at times and the public transport in the city is way better. Albeit there is improvement to be made there too. Social activities in Belfast are a no because the train time is far too long. I do think better public transport is key to a better economy in NI as a whole, it will only increase footfall whether that be in shops, restaurants or pubs.	1
I cannot stand to wait for a bus I need a seat at the stop and I am not confident travelling on my own.	1

I am able to use my car for work & appointments. However, I need to drive 5 miles to drop my child at a bus stop in the morning due to a lack of services, despite living 1 mile from a main road. She could get a connecting bus on this main road, but would need to wait for 30 minutes at another bus stop and I do not feel it is safe for a young female to be standing, predictably, on her own every morning for this length of time. No other children do this journey so she would be on her own. The total journey to school is 9 miles.	1
Honestly if public transport ran later in some areas, it would make it easier for us to enjoy local services and businesses a lot better e.g. wanting to go to the cinema but buses stop at 5/6pm when most cinemas close at 11 or 12	1
Having the people who design things actually spend a week using buses and trains to understand better the challenges faced	1
Having public transport!!!!	1
Having more frequent public transport options and the buses/trains to be more in sync rather than having to wait up to one hour for a connection.	1
Having bus services run much later in the evenings to Ballycastle from Coleraine and Ballymena.	1
having a regional services to local villages where if I could get buses and trains to town and hospitals. it would be useful to more lighting in dark country roads and around houses. Also want to note- Community Transport is brilliant!	1
Having a closer railway station	1
Have integrated transport connections between bus and train. More transport links after 15.00 hours	1
good shelter at bus stops or parking availability at bus stops so that a body can wait without standing out in the pouring rain.	1
Getting out more	1
Frequent buses to & from b/money to use train services	1
Fix the roads	1
Extention of bus routes and frequencies to cover more rural areas	1
energy efficient lights make it difficult to see at night	1
easier to read timetable longer times for trains and buses at night	1
Difficult to get transport organised to get to appointment as require a wheelchair on a waiting list	1

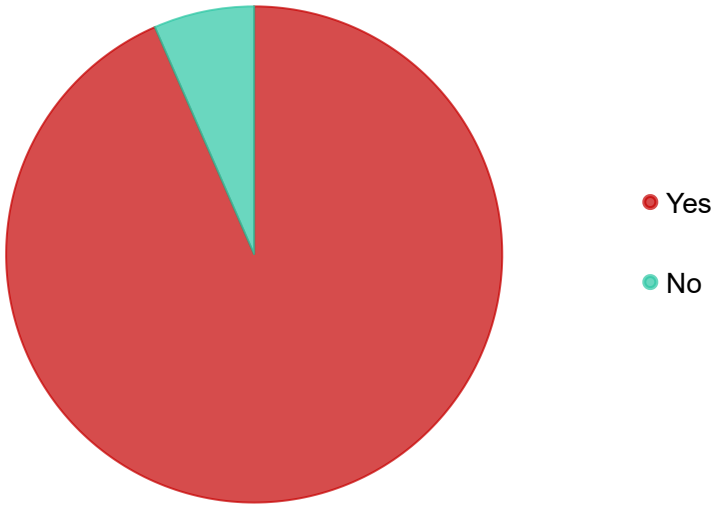
Currently I live in an urban area, but I used community transport when I lived in a rural area where there was no access to a translink route. I still feel strongly about retaining rural links despite it not impacting me now. It made a big difference back then. No one likes potholes either.	1
Cost of buses and particularly trains is prohibitive.	1
Community Transport is very valuable	1
Community Transport id very good	1
clearer timetables for public transport.	1
Bus services from Ballycastle to/from Belfast International and ferry ports. A bus service from Ballycastle to coincide with trains at Ballymoney station. A coastal bus service which runs the whole way from Larne to/from Coleraine.	1
Bus service.	1
Bus service north of Portrush after 6pm	1
bus link to bellarena train station	1
Better transport to Belfast. No direct public transport from Ballycastle. Need to use a car for at least part of the journey. Last buses from Coleraine or Ballymena to Ballycastle are too early	1
Better transport times for hospital appointments.	1
Better Sunday service between both Limavady and Derry. The available times are terrible and would mean sometimes waiting hours for a return journey. Also a later last service between Derry and Limavady. Would be nice to enjoy an evening. The last bus on a Friday is 21:10 and Saturday is 20:35.	1
Better services for rural	1
better roads more public transport	1
better road surfaces, appointments by health providers at times more suitable to the distance travelled and the age of people coming for appointments. Sometimes it appears that they think people outside Belfast are better risers as we always get the first appointment in Belfast RVH and City. Then this can cause problems when they need to cancel the appointment due to sickness as usually we are already there when they ring to cancel because we've had to leave so early to get there. This has happened on numerous occasions.	1
better promotion of local services later bus times linking portrush portstewart in summer months...it happens in belfast	1

Better operating times for main services ie 212 and train normally stops before concerts/ events are over making them impossible to use.	1
better information	1
Better availability with services running earlier and later and also covering Sunday travel better. Having a better range of destinations directly from Portrush would be fantastic (including just being able to get directly to retail park/hospital locations). Less complex fare structures would also be a benefit, I am fortunate to use bus travel regularly and therefore know of a very helpful bus driver who will always ensure I am getting the best value fare I can, but this is not the case for all staff on the bus routes (and in truth while this is part of their role I feel that this is not made easy for them to help passengers as there are so many different options to try and understand)	1
Being on time	1
Available for more days	1
Assistance when getting on and off transport	1
As I like to use my car,I don't use public transport for appointments . I can't walk long distances to bus stops or train stations or stand around waiting due to chronic pain	1
affordable, direct routes and able to pay in cash	1
accessible community transport which services town as well as rural areas.	1
A weekend bus from Waterfoot to Ballycastle and return	1
A train station in Ballycastle would be incredible. I would commute to Belfast by train instead of by car. It would be much more sustainable and I could work on the train. Improving train connectivity would bring massive benefits to Ballycastle and easily outweigh any costs in the long term. For every £1 invested in rail you get £2.70 in economic benefit (oxford economics) . More cycle routes would make a big difference too. I would much prefer to cycle/walk/train than drive but drive out of necessity unfortunately.	1
a stop near my home as i live in the country	1
a later connecting bus service from the train station in Ballymena would make a huge difference, individuals would be able to use public transport for all of their journey. We could leave our car at home. People in the Glens work in Belfast & other towns and evry day there is a steady flow of cars with 1 or 2 people going from Glens to the city (and back again!).	1
A Greenway connecting our towns would be transformative for health tourism and growth within CCAG. Needs to be a priority.	1

A footpath to Bushmills, it's too dangerous to think of walking to the bus stop which is over a mile away	1
A CIC community taxi service thats subsidised	1
A bus service from Ballycastle to coincide with trains at Ballymoney station. A coastal bus service which runs the whole way from Larne to/from Coleraine.	1
a bus from ballycastle to coleraine. no buses unless for school	1
- A train halt or station in Limavady/Ballykelly Area - providing better connection to Derry/Coleraine and Belfast - More greenways to go for for walks/runs/cycles	1

Answered: 140 Skipped: 126

Can we use your comments anonymously in reports?

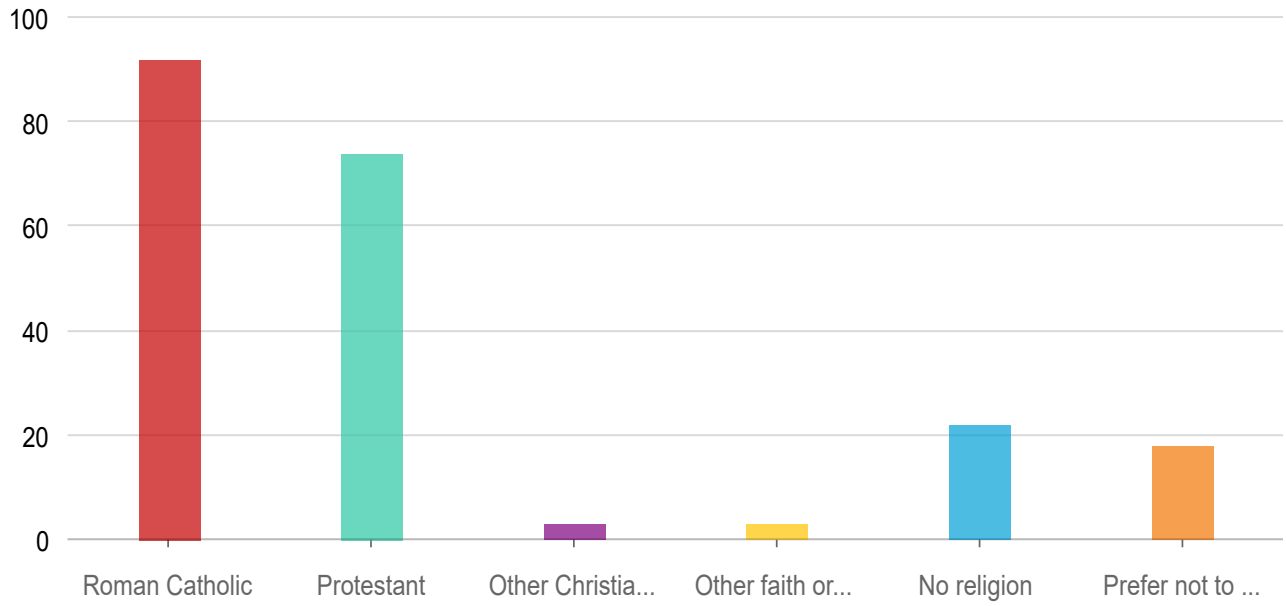


Answers	Count	Percentage
Yes	228	85.71%
No	16	6.02%

Answered: 244 Skipped: 22

Equality & Inclusion Monitoring

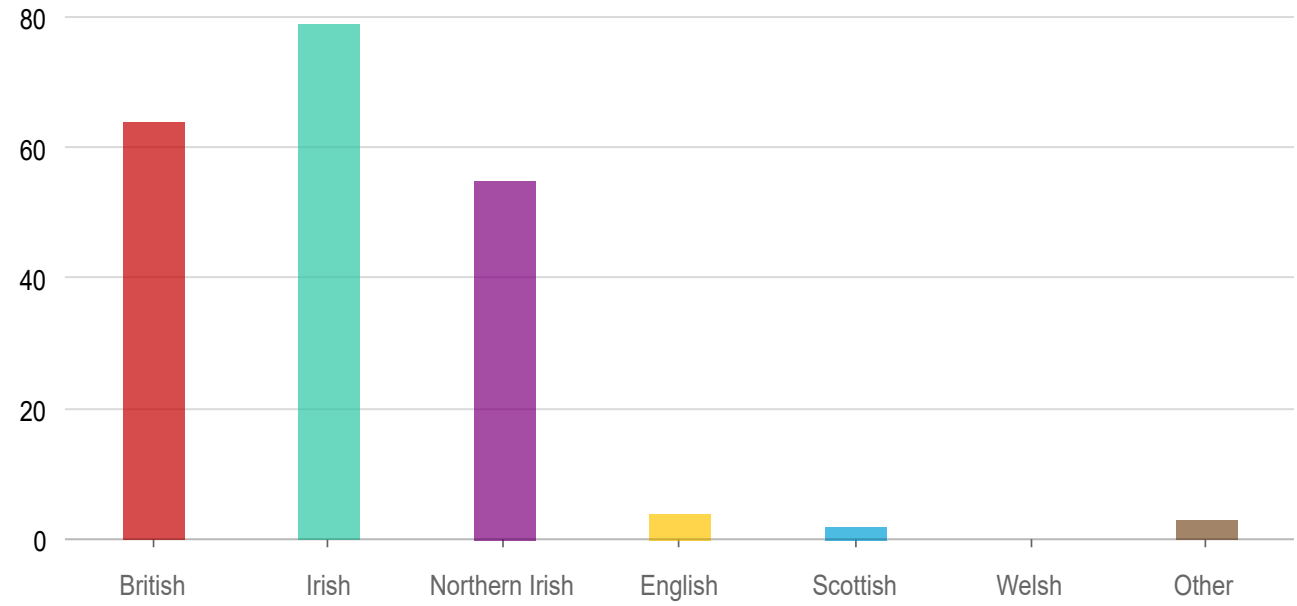
Which of the community backgrounds do you identify with the most?



Answers	Count	Percentage
Roman Catholic	92	34.59%
Protestant	74	27.82%
Other Christian (including Christian related)	3	1.13%
Other faith or non-Christian community background	3	1.13%
No religion	22	8.27%
Prefer not to say	18	6.77%

Answered: 212 Skipped: 54

- **What is your national identity?**



Answers	Count	Percentage
British	64	24.06%
Irish	79	29.7%
Northern Irish	55	20.68%
English	4	1.5%
Scottish	2	0.75%
Welsh	0	0%
Other	3	1.13%

Answered: 207 Skipped: 59

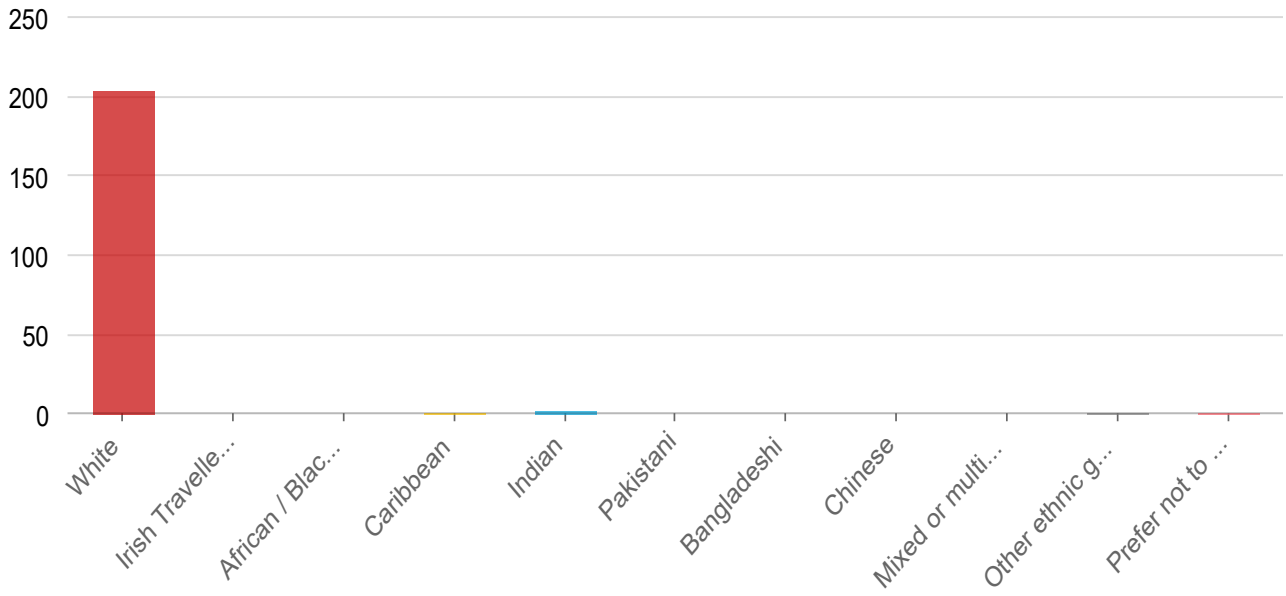
- **Please Specify:**

The word cloud requires at least 20 answers to show.

Response	Count
Irish/northern Irish / British	1
Ballbaggus	1

Answered: 2 Skipped: 264

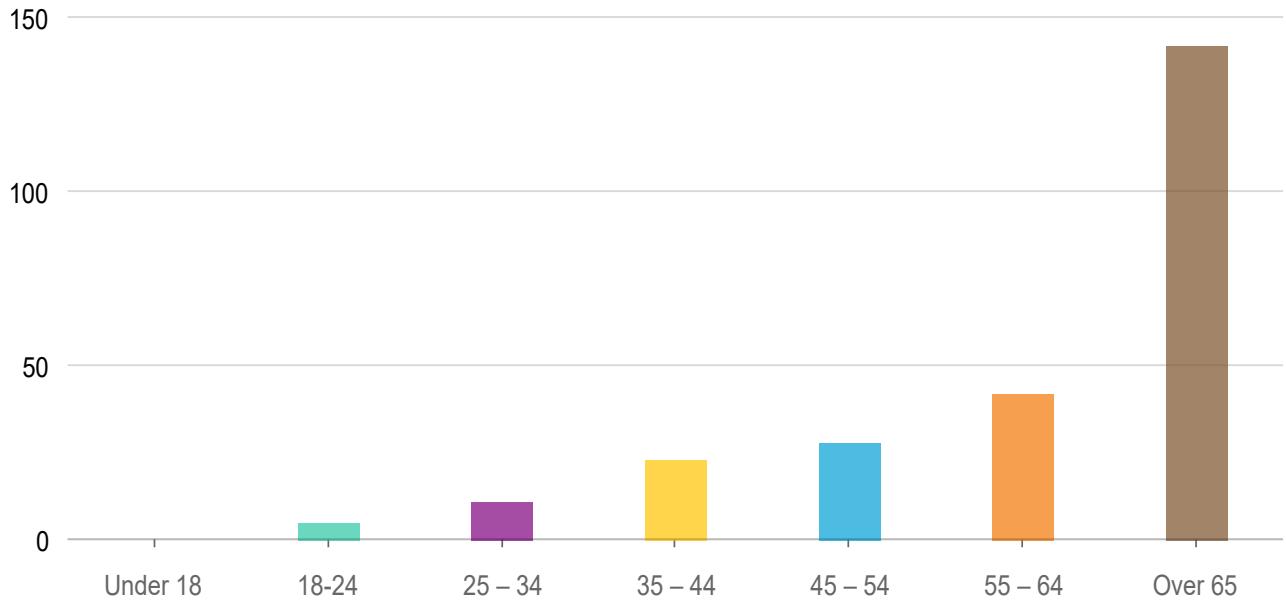
What is your ethnic group?



Answers	Count	Percentage
White	204	76.69%
Irish Traveller	0	0%
African / Black	0	0%
Caribbean	1	0.38%
Indian	2	0.75%
Pakistani	0	0%
Bangladeshi	0	0%
Chinese	0	0%
Mixed or multiple ethnic groups	0	0%
Other ethnic group	1	0.38%
Prefer not to say	1	0.38%

Answered: 209 Skipped: 57

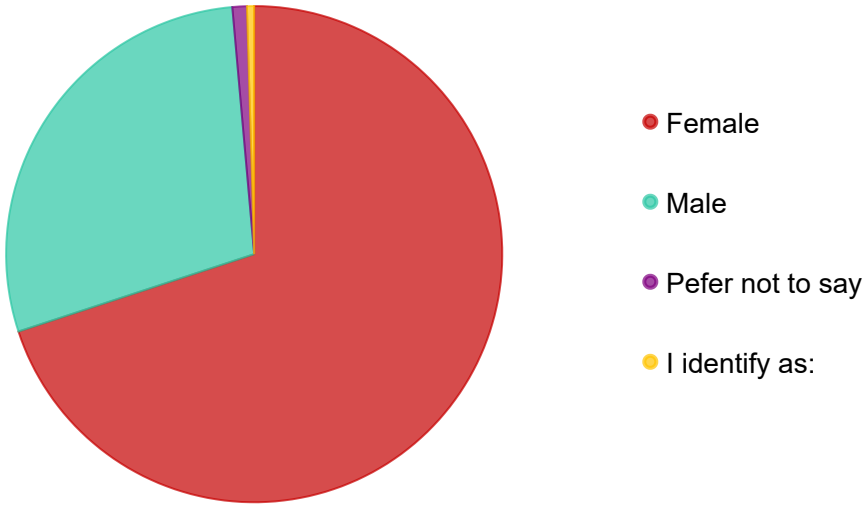
What is your age group?



Answers	Count	Percentage
Under 18	0	0%
18-24	5	1.88%
25 – 34	11	4.14%
35 – 44	23	8.65%
45 – 54	28	10.53%
55 – 64	42	15.79%
Over 65	142	53.38%

Answered: 251 Skipped: 15

- **What is your gender?**



Answers	Count	Percentage
Female	149	56.02%
Male	61	22.93%
Pefer not to say	2	0.75%
I identify as:	1	0.38%

Answered: 214 Skipped: 52

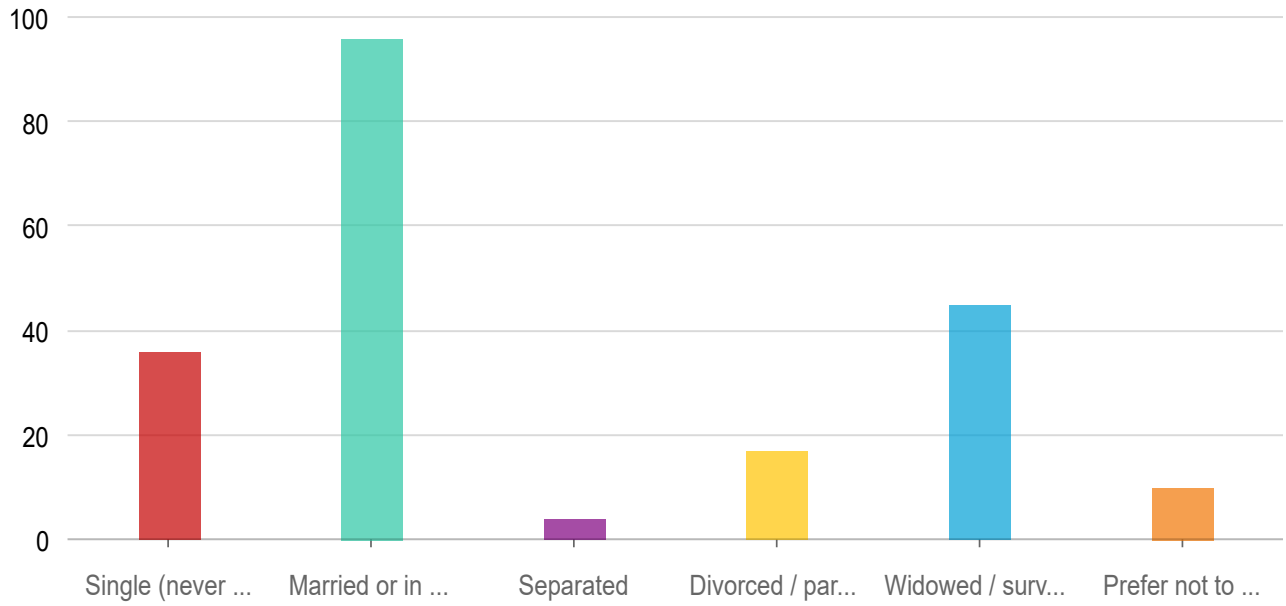
I identify as:

The word cloud requires at least 20 answers to show.

Response	Count
A pillar box	1

Answered: 1 Skipped: 265

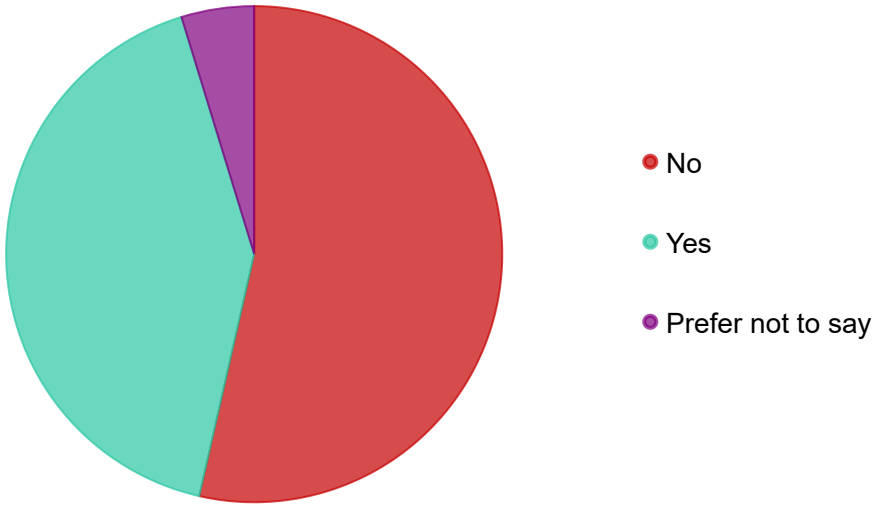
What is your marital or civil partnership status?



Answers	Count	Percentage
Single (never married or in a civil partnership)	36	13.53%
Married or in a civil partnership	96	36.09%
Separated	4	1.5%
Divorced / partnership dissolved	17	6.39%
Widowed / surviving partner	45	16.92%
Prefer not to say	10	3.76%

Answered: 208 Skipped: 58

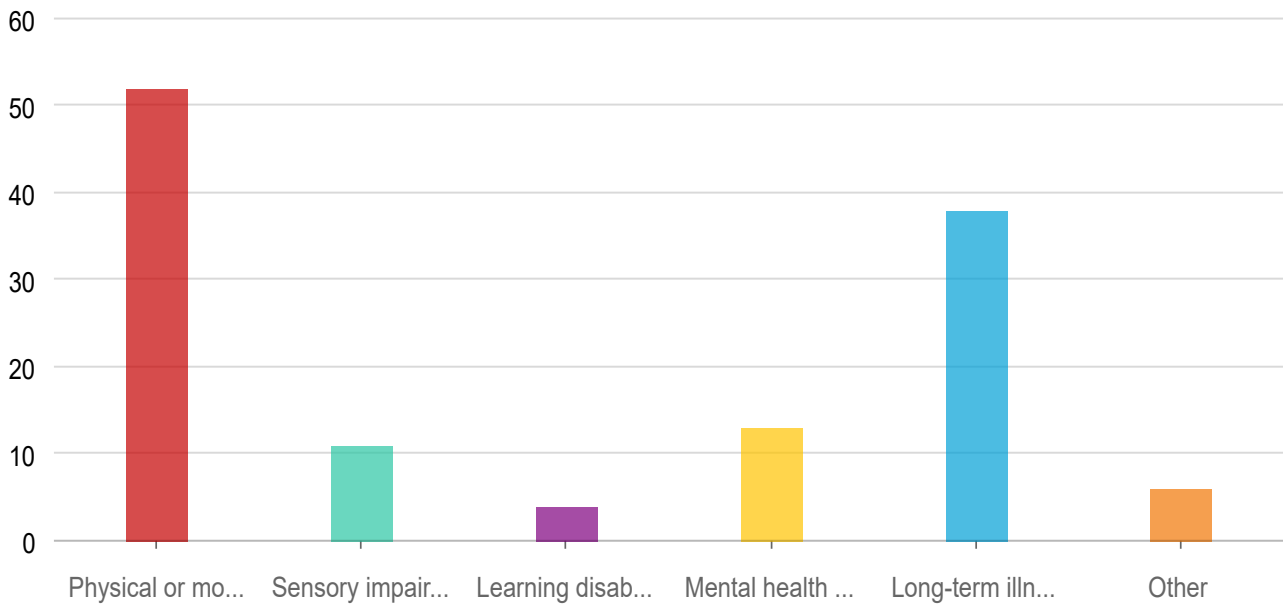
- **Do you consider yourself to have a disability or long-term condition th…**



Answers	Count	Percentage
No	113	42.48%
Yes	88	33.08%
Prefer not to say	10	3.76%

Answered: 211 Skipped: 55

Please indicate the type(s)



Answers	Count	Percentage
Physical or mobility impairment	52	19.55%
Sensory impairment (e.g. sight or hearing)	11	4.14%
Learning disability or difficulty	4	1.5%
Mental health condition	13	4.89%
Long-term illness or health condition	38	14.29%
Other	6	2.26%

Answered: 88 Skipped: 178

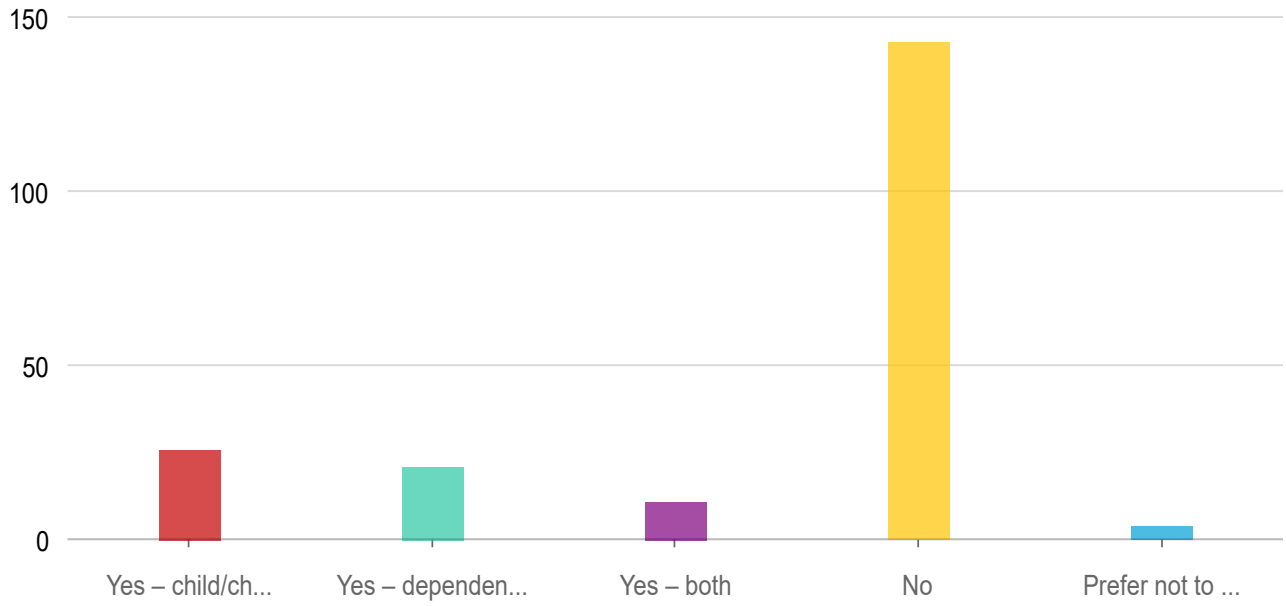
- **Please specify:**

The word cloud requires at least 20 answers to show.

Response	Count
Arthritis	2
Has been diagnosed with vascular dementia also no mobility	1
difficulty walking any distance	1

Answered: 4 Skipped: 262

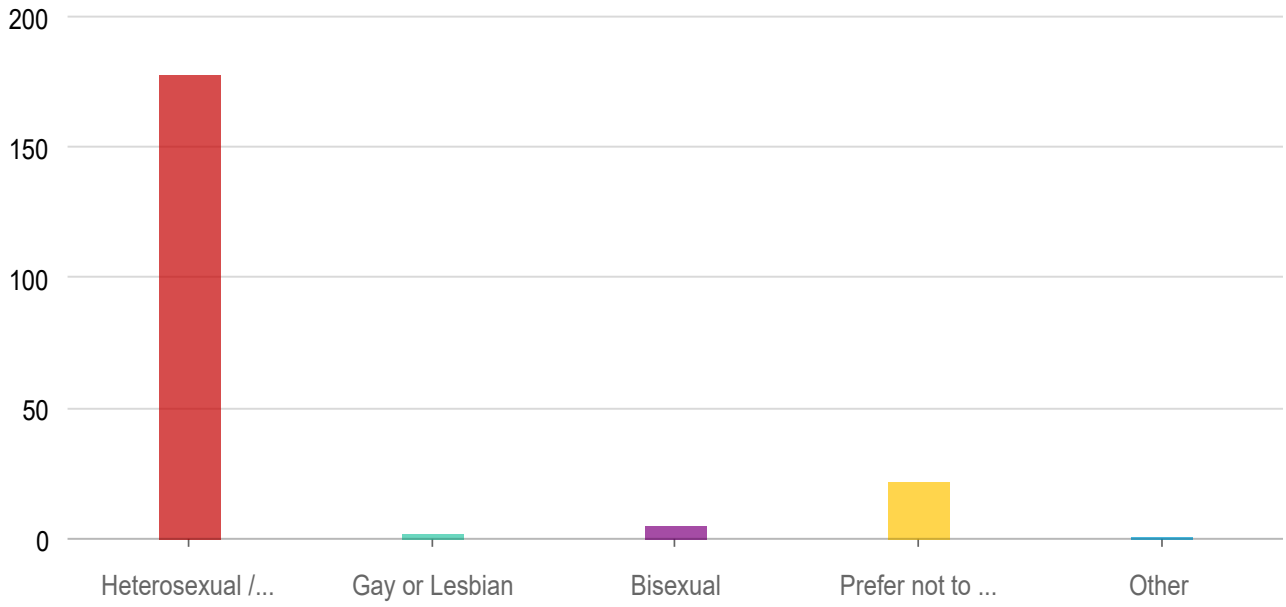
- **Do you have personal responsibility for the care of a child/children, a…**



Answers	Count	Percentage
Yes – child/children	26	9.77%
Yes – dependent adult	21	7.89%
Yes – both	11	4.14%
No	143	53.76%
Prefer not to say	4	1.5%

Answered: 205 Skipped: 61

Which of the following best describes your sexual orientation?



Answers	Count	Percentage
Heterosexual / Straight	178	66.92%
Gay or Lesbian	2	0.75%
Bisexual	5	1.88%
Prefer not to say	22	8.27%
Other	1	0.38%

Answered: 208 Skipped: 58

- **Please specify:**

The word cloud requires at least 20 answers to show.

Response	Count
Asexual	1

Answered: 1 Skipped: 265