

Energy Efficiency Advice Service

The Energy Efficiency Advisers provide information and advice to householders in order to help improve the energy efficiency and thermal comfort of their homes. In particular they provide support to more vulnerable clients who may be at risk of fuel poverty or struggle to keep their homes warm. These clients include older people, families with young children or those with mental or physical health issues which may worsen due to cold living conditions. The Energy Advisers can provide information on grants that may be available to help with home heating and insulation and can also carry out tailored home visits for clients who wish to use this service.

In addition to providing advice a key part of the Energy Efficiency Advisers role is to raise awareness and promote uptake of the service by delivering talks and attending a wide range of events. They also promote the oil stamp scheme which provides clients within the borough with the facility to budget towards the cost of purchasing home heating oil. The stamps, which are available from a wide range of retail outlets, are priced at £5.00 and can be used towards part or full payment when oil is being purchased. The advisers also promote the development and use of oil buying clubs where groups of people can save money by purchasing oil in bulk, either through an established oil club or informally by ordering with a group of neighbours or friends based within the same area. Support, information and advice can be provided to help set up an oil club where a group of people wish to establish one.

Main Contacts:

Ballymoney Office: Patrick McGettigan

Email: patrick.mcgettigan@causewaycoastandglens.gov.uk

Limavady Office: Rachael Wauchope

Email: rachael.wauchope@causewaycoastandglens.gov.uk