



Causeway
Coast & Glens
Borough Council

Citizens' Newsletter

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RETURNS TO
PORTRUSH**

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www.causewaycoastandglens.gov.uk

EDITION 10 - FEBRUARY 2025

Magheracross Viewing Platform, Portrush, Co Antrim ©Tourism Ireland by Richard Watson



The Mayor of Causeway Coast and Glens Borough Council, Councillor Ciarán McQuillan.

A message from the Mayor

Welcome to the 2025 edition of your Citizens' Newsletter, our annual magazine which offers residents an overview of just some of the work Council has undertaken on your behalf in the last 12 months.

In 2025, as we celebrate our 10th anniversary year we are all very much looking forward to the return of The 153rd Open at Royal Portrush and I hope many of you can come along to the community information event being held this February.

I am very proud to be the Mayor of Causeway Coast and Glens, and work alongside Councillor Stirling to shine a spotlight on our Council area, and the amazing people who live here.

My partnership with MindWise NI has shown me that your health and wellbeing is so important, so please take time to support each other and ask for help if you need it. This year I have also partnered with local charity NIKPA, and I have seen firsthand how living donors can change lives, which is very humbling indeed.

Councillor Ciarán McQuillan
The Mayor, Causeway Coast and Glens Borough Council

In 2024 we witnessed Olympic successes, home coming events, and Freedom of the Borough Ceremonies. We have seen Causeway Coast and Glens showcased on the world stage with the Red Bull Cliff Diving World Series and of course, we successfully lobbied to have our Growth Deal Funding reinstated which you can read more about in this newsletter.

Our arts, museums and leisure centres have welcomed many of you while our tourism team have promoted the world class experiences our outstanding businesses offer both visitors and locals alike.

We have of course seen plans in place to commence the new Ballycastle Leisure Centre, which I look forward to seeing progress. We have also seen the work our community and culture teams have done to help support everyone who lives here.

I would encourage you during 2025 to love the place we live in, help each other, and I hope to have the opportunity to meet with as many of you as possible, during the remainder of my term.

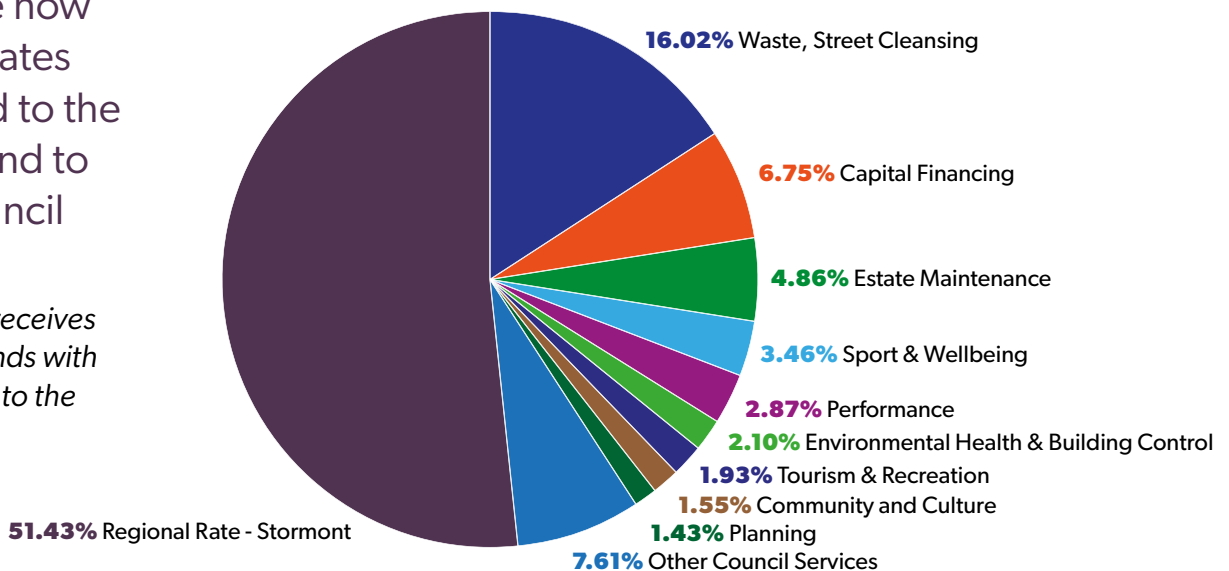
If you are feeling down, please don't think you are alone, call a friend, talk to a neighbour, and if you need help, please call Helpline on 0808 808 8000 or the Samaritans on 03300945717.

How rates income is spent for the benefit of residents of the Borough

This chart demonstrates by percentage how much of your rates bill is allocated to the NI Executive and to your local Council departments.

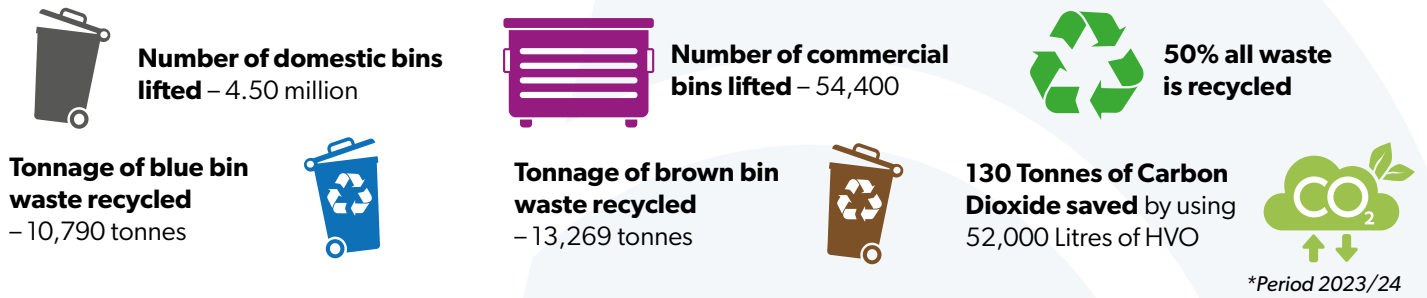
Your local Council receives 48.57% of these funds with the remainder going to the NI Executive.

WHERE YOUR RATES GO Causeway Coast and Glens Borough Council



Marking 10 Years of Causeway Coast and Glens Borough Council

Annually delivering for you:



Citizens' Survey 2024



Refuse Collection
– Rated highest importance and performance by Citizens



Street Cleansing
– Rated 2nd highest importance and performance by Citizens



436 Health & Safety Inspections



509 Food Standards Inspections



504 Noise Complaints Investigated

686 Food Hygiene Inspections



6702 Building Control Inspections



14,936 Dog Licences Issued



Number of children engaged in Council Learn to Swim Programme 1,830



Number of Leisure Centre Admissions 800,000



Active Leisure Members 9,000



Estates cuts 2.681 million square metres grass



Estates maintain over 13 hectares for grassland being used as meadows for pollinators



5th highest no. of Planning decisions issued out of 11 Councils



Average Planning approval percentage during this period of **94%**



Cost of Living initiatives worth £642k have supported 7,460 households with food and food – Since January 2022

**Period 2015/16 to 2023/24*

Over the last 10 Years:



5,000 Grants awarded for projects worth £11 million



26 Capital Grants awarded groups and community projects worth almost £2.4 million



150 Capital Projects with an investment of almost £41.5 million

Capital projects include:

- Portrush & Ballymoney Public Realm Schemes
- Flowerfield & Limavady Diversity Parks
- Magilligan, Mosside & Drumsurn Community Centres
- Portrush & Redbay Pier Repair
- Ballycastle & Portrush Harbour Dredging
- Riada 3G Pitch
- Changing Places Facilities

Community & Culture leveraged an additional £11.25 million from Government departments for community services



Funded Independent Advice Centres – dealing with 326,290 enquiries



347 Covid support grants were provided worth £698K



£37.3 million in external grant funding secured



9 Ulster in Bloom accolades – Dungiven, Limavady, Ballymoney & Coleraine



Britain in Bloom Gold Award 2023 – Coleraine, large town & horticultural excellence award

Causeway Coast and Glens Growth Deal



Grow Causeway Coast & Glens

Connection | Destination | Innovation

A Growth Deal is a bespoke package of funding with the decision-making powers negotiated between the UK Government and local authorities.

The approved CCG Growth Deal is anticipated to receive £72m capital funding.

The UK Government funding will be used to support innovation projects, and the NI Executive investment funding will focus on supporting infrastructure, tourism and regeneration. Additional funding from the Council and project partners will bring the total investment to over £100m over the next 10 to 15 years.

Causeway Coast and Glens Borough Council has agreed the following objectives for its Growth Deal:

- Attract, support and grow more business, with a focus on export;
- Position Causeway Coast and Glens as the 'go-to' region for both business and pleasure;
- Regenerate some of the area's smaller settlements into thriving and sustainable rural economies;

- Improve key elements of the tourism transport network and tourism destinations;
- Work with education and employers to raise aspirations and improve employability and skills.

This is a truly exciting era for our region with an investment of over £100 million providing an opportunity to boost the local economy and deliver change for the people of the Borough. Our elected Members have agreed to progress the business cases for 9 projects across 3 themes:

Innovation

Centre for Food and Drug Discovery at Ulster University Coleraine

Business Innovation and Incubation Hub at Atlantic Link Coleraine

Innovation Hub at North West Regional College (NWRC) Limavady

Destination

Bushmills Connected: Regeneration Project

Dungiven Regeneration

Cushendall Innovation Centre

Coleraine Leisure and Wellbeing Centre

Connection

Connected Causeway Traffic and Parking

Portrush to Giant's Causeway Greenway

Council's Prosperity & Place team are currently working through the business case, design and approvals process with Government, there will be project specific public consultations, and we will be keen to receive your views on the various proposals.

Please follow the link to the Growth Deal page on the Council's website to keep up to date with progress <https://causewaycoastandglens.gov.uk/work/strategic-projects/growth-deal>

To watch a short video on the Growth Deal in Causeway Coast and Glens please follow the link below:



£20m Funding Plan for Coleraine Back on Track

Council welcomed confirmation from the UK Government last year that the Long term Plan for Towns Programme will be retained and reformed, as part of a new regeneration programme worth £20 million for Coleraine town.

Coleraine is one of only two towns in Northern Ireland to have been awarded this funding from the Ministry of Housing, Communities and Local Government. This funding will help deliver much-needed investment to support growth, regeneration and the future prosperity of Coleraine Town.

This investment will help leverage additional funding from other funding bodies and will complement and enhance other exciting schemes underway including the Causeway Coast & Glens Growth Deal and Coleraine Business Improvement District.

Welcoming this new investment, Mayor of Causeway Coast & Glens Council, Councillor Ciarán McQuillan said: "Council is committed to working in partnership with the new Coleraine Future Town Fund Board, which when established, will deliver transformational change to Coleraine and significant benefits to our residents and businesses."

The £20m funding will enable the delivery of high-quality capital and revenue projects over the next ten years, ensuring that Coleraine is a vibrant, inclusive, attractive and safe place for everyone.

The Coleraine Future Town Fund Board will set out its priorities as part of a ten-year Investment Plan and 3-year Action Plan designed to promote renewal and tackle deprivation. The Coleraine Future Town Fund board will also roll out a programme of community

engagement and consultation. This will ensure that the people best placed to know the town's needs, its residents and businesses, will have an opportunity to help develop the plan for Coleraine.

If you would like to be part of shaping the Coleraine town of the future, please look out for further details of the public consultation or community engagement activities in your area coming in early 2025!



Ballycastle Leisure Centre

After many years of consultation and community lobbying for a modern local leisure centre with a swimming pool in Ballycastle, works are due to commence in early 2025.



Artists impression of the new Ballycastle Leisure Centre.

Council has approved plans for a new Ballycastle Leisure Centre and outdoor recreational facilities at an estimated cost of c.£16.4m on the Quay Road including:

- **25m pool (4 lane), wet play area and spa**
- **Gym and large studio**
- **Village changing and changing places facility**
- **Bouldering wall**
- **Outdoor pump track**
- **Off-road running/walking trail**
- **Accessible play park**

The Council investment of £8.2m is being match funded by UK Government through the Levelling Up fund.



Funded by
UK Government

Welcome To Your Arts Centres!

Council has two dedicated award-winning arts venues within the Borough. Welcoming over 80,000 visitors a year, both centres provide a packed programme of exhibitions, live music events, theatre, film screenings, and creative workshops /courses for all, as well as bursaries /grants, creative sector support and community arts initiatives.



Based in Flowerfield Park, Portstewart, Flowerfield Arts Centre has a 130-seated auditorium with a unique 'sliding wall' opening to the park, three art galleries, pottery studio, conference room, workshop /meeting rooms, café area with refreshments and outdoor events terrace.

Big Telly Theatre Company and Fiona Shannon Ceramics are also based at Flowerfield.



Right on Main Street, Limavady, Roe Valley Arts & Cultural Centre features the 221-seated Danny Boy Auditorium, O'Hampsey Dance Studio, three art galleries, multi-purpose meeting and workshop rooms, a Visitor Information Centre, Limavady Museum and outdoor

Drumceatt Square events space. Its tenants are Café Steinbeck and Row by Roe Craft Shop.



Highlights this season will include 'Here, There & Then' an exhibition of contemporary Irish art from the Arts Council NI Collection at Flowerfield, and the annual Steinbeck Festival this February at Roe Valley Arts Centre.

As community creative hubs, the venues are home to many local voluntary creative groups and host hundreds of venue hire clients each year – from small meetings to seminars, conferences and even weddings, the team strives to provide a professional and friendly service.

Both venues are open Monday – Friday 9.30am – 5pm with extended opening on Wednesday and Thursday evenings from 7pm – 9pm and Saturday 10am – 1pm.

Visit flowerfield.org or roevalleyarts.com for more information.



You can also keep up to date with upcoming events by signing up to their email newsletters via the websites or just give them a call.

Explore what's on your doorstep this spring.



This spring why not be a visitor at home and discover what Causeway Coast and Glens has to offer you this year.

When was the last time you enjoyed one of our many unique experiences, our local food and drink, our exciting events or the breath taking scenery?

Tourism in Causeway Coast and Glens is worth over £203million, creating jobs and economic development within the borough, helping sustain communities and enriching the lives of our residents.

There is no better way to understand the value of the industry than to explore where you call home and help support our local tourism businesses.

This spring why not:

- Take your camera for a walk
- Book a staycation
- Eat at a local award-winning restaurant
- Take a guided tour
- Visit a viewpoint
- Walk a route you normally drive

For advice on what to see and do in the Causeway Coast and Glens visit one of our Visitor Information Centres or go to www.visitcausewaycoastandglens.com

Council Events Calendar 2025

Fri 14 - Sun 16 March - Causeway Coast and Glens Walking Festival

Take part in incredible walks in the stunning Glens along with expert guides from Far and Wild.

Fri 11 & Sat 12 April - Ballymoney Spring Fair

A fantastic day of festival fun as Ballymoney transforms into a cascade of colours, live music and artisan markets!

Mon 5 - 10 May - NW200 Race Week Festival

NW200 Race Week Festival features several exhibitions, bike displays, chat shows, meet the rider's session, live music, fireworks and accelerating motorcycle racing across the 8.9 mile triangle circuit.

Thur 8 May - VE Day 80

Celebration of the 80th Anniversary of VE Day which marked the end of the war in Europe and WWII.

Sat 17 - 26 May - Rathlin Sound Festival

The long and rich coastal traditions of Ballycastle and Rathlin Island are showcased during this festival which celebrates local cuisine, live music and exciting maritime treasures.

July & August - Seasonal Summer Programme

Watch, laugh or get involved if you dare as this year's Summer Street Theatre returns animating the seaside resorts of Ballycastle, Portrush and Portstewart.

Sun 13 - Sun 20 July - The 153rd Open Golf Championship and Local Entertainment

Entertainment throughout Portrush during the return of the Golf Championship.

Sat 26 July - Summer Fireworks Evening

Portstewart (Finale of Red Sails)

The weeklong Red Sails Festival concludes with a magnificent fireworks finale and live entertainment at The Crescent, Portstewart.

Sat 9 August - Summer Entertainment & Fireworks Evening Portrush

Free summer concert held at Ramore Head with Live music, entertainment and Fireworks extravaganza!

Sat 23 - Tues 26 August - Ould Lammas Fair

Ireland's oldest fair returns to the beautiful seaside resort of Ballycastle for another year of trading, bargaining, agricultural heritage and a programme packed with entertainment!

Fri 3 - Sun 5 October - Bushmills Salmon & Whiskey Festival

Celebrating the local heritage, food sampling and fine produce in the area, with two days of fantastic entertainment and activities spread across Bushmills.

Ballymoney 25, Ballycastle 27, Coleraine 29 & 30, Limavady 31 October - Halloween

Various Halloween events taking place across the Borough in Ballycastle, Ballymoney, Coleraine and Limavady with music, spooky characters, entertainment and fireworks.

Thurs 13 - Sun 16 November - Atlantic Sessions

Free live music held across the weekend in various venues in Portrush and Portstewart.

Ballymoney 20, Limavady 22, Ballycastle 27, Coleraine 28 November - Christmas

Christmas Lights Switch-On festivities will see Santa make several visits to help switch on the beautiful twinkling Christmas lights in each town.

**All information is correct at time of printing and may be subject to change.*



PROUD TO HOST
THE 153RD OPEN

The Open returns to Royal Portrush Golf Club for 2025

The Open is set to make its return to Royal Portrush 13-20 July 2025, providing another outstanding showcase for golf in Northern Ireland.

The hosting of The 148th Open in 2019 is estimated to have generated over £26m for the Causeway Coast and Glens Borough Council area and over £106m for the Northern Ireland economy attracting a record attendance for the Championship outside of St Andrews of 237,750 fans throughout the week.

Visitors travelled from all over the world to attend and a festival atmosphere prevailed throughout the week as spectators watched the world's best golfers while also enjoying the hospitality and welcome from the local community. More than 5,400 hours of television coverage were broadcast to hundreds of millions of viewers globally as Irishman Shane Lowry performed superbly to become Champion Golfer of the Year and lift the famous Claret Jug.

The return of the Championship to Royal Portrush for only the third time in 74 years has been wholeheartedly supported by the Northern Ireland Executive and Tourism Northern Ireland as well as the Police Service of Northern Ireland and Causeway Coast and Glens Borough Council.

Preparations for The 153rd Open are being stepped up and expectations are high given the huge attendance in 2019. In fact, over 1 million tickets were applied for in the ticket ballot, demonstrating its huge appeal.

Causeway Coast and Glens Borough Council, alongside The R&A, organisers of The Open, is hosting the first of a series of engagement events in Portrush Town Hall on Wednesday 19th February from 12 midday until 6pm. The event will have representatives from many of the agencies and stakeholders involved in delivering the event. The drop-in sessions will provide an opportunity for people who live or work in Portrush and the surrounding areas to drop in ask questions, there will be information boards on display covering updates on:

- General information on The 153rd Open
- Economic Benefit
- How to get involved
- Legacy and Sustainability
- Skills and Recruitment
- Light touch on Traffic and Transport **there will be more detail in the May engagement session when plans are more developed.*
- The Open Camping Village
- Local Business Support

To find out more about volunteering opportunities for The 153rd Open come along to the community information day on the 19th February 2025.

For more information on The 153rd Open visit <https://www.theopen.com/royal-portrush-153rd-open> or <https://bit.ly/OpenPortrush2025>

Thank you to all our residents who help keep the Borough litter free

LitterSmart aims to reduce litter through education, encouraging responsible disposal and supporting local people to carry out litter lifts.



Research suggests there are 1.3 million bits of litter on Northern Ireland's streets at any one time. This equates to 28 tonnes of rubbish, of which 1 tonne is made up of dog waste.

Most people agree that discarded litter is unsightly, damaging to our environment, poses a danger to wildlife, pets and livestock and is expensive to clean up.

Our team of Environmental Resource Officers have worked with groups, schools and the public to help raise awareness of the problem and support people to litter pick. We are very grateful to everyone – individuals, families, groups, businesses and schools - who litter pick across our Borough helping to clean up and protect our environment.

Last year:

- **1,346 pupils in 34 schools engaged in talks and presentations on LitterSmart**
- **360 people in 15 community groups engaged in talks and presentations on LitterSmart**
- **500 people via public events engaged in talks and presentations on LitterSmart**
- **854 people collected 1,450 bags of litter in volunteer litter picks**

74 premises currently signed up to H2O On the Go offering free water bottle refills; each one helping to address the problem of single use plastic water bottle litter.

In addition Council has recently adopted new measures to address fly tipping in the Borough and increase penalties for offenders. Under these new powers, anyone caught fly tipping can receive a Fixed Penalty Notice of £400. Additionally, those convicted in court of fly tipping face a maximum fine of £50,000 and/or imprisonment for a term not exceeding 6 months.

The newly adopted regulations also introduce a "duty of care" for householders. If you pay a third party to collect and dispose of household rubbish, you must ensure that the person or business is licensed to carry and dispose of waste. This means that if you arrange for someone else to remove and dispose of waste from your home, you need to verify they are a registered waste carrier and authorised to do so.

Householders can check if a business is registered at www.daera-ni.gov.uk/articles/registered-waste-carriers-transporters



Save up to £1,000 a year by using all the food you buy

Eight meals could be saved each week if we stopped binning food – imagine how much time and money it would save us if we ate this food instead of binning it.

Causeway Coast and Glens Borough Council's FoodSmart campaign aims to reduce food waste, environmental impact and save money by encouraging us all to think, shop and eat smarter. A household of four could save £80 a week – that's £1,000 a year – by using all the food they buy.

Think – find out what you already have in your fridge, freezer and cupboards, what you need and who's going to be home for meals before you shop. Take photos of your food caddy for a week to find out what is being wasted.

Shop – make a list of what you need and stick to it. Remember to check out the reduced section for food that costs less but needs eaten the same day. Read the packaging to find out where to store your food to keep it at its best for longer.

Eat – we often cook and serve too much food. Learn how to portion for your household and embrace the extra for lunch or dinner the next day. Feeding your dog with what you've not eaten is expensive and may not be good for them.

Find out more by scanning our LiveSmart QR Code and following the link:



Or visit www.recyclenow.com/recycleyourfoodwaste

Help provide equality for all

We are committed to providing equal services for everyone.

This table gives just a glimpse of what we've been doing recently to achieve this. But more needs to be done and we need your help. There are two ways that you can get involved:

1. **By joining our Equality Forum and representing your local group. The Forum meets in person 4 times in the year; or**
2. **As a consultee who receives emails, completes surveys or keeps an eye on our website and then comments on new proposals and projected changes to our practices.**

Please email Equality@causewaycoastandglens.gov.uk to find out more.

Improved access to services & improved digital communications

- Council has continued to work in partnership with local and regional groups, businesses and other statutory bodies to co-design service improvements.
- PCSP and Good Relations held a Living library event in October 2023, titled: Who are We? This event enabled people to understand the lived experiences of others, including the impacts that hate crime can have on someone's life.
- Causeway Coast and Glens PCSP in partnership with Disability Action, Mencap, Causeway Neurodiversity, PSNI, Education Authority and Hate Crime Advocacy Service adapted resources provided by "I am me Scotland" to develop an interactive lesson plan

for use in schools and youth settings. This project supported communication, identified access to support in our borough and was ranked first in the PCSP category of the PSNI Problem Solving Awards 2024.

- 2 new all-ability cycle hubs in Limavady and Portstewart, were opened including the introduction of electric powered bikes, platform bikes and rikshaws. The sites linked to existing diversity parks to extend our range of accessible services.
- A large number of inclusive sport initiatives and play sessions for adults, young people and children took place to support inclusion across the Borough.
- SignVideo provision in Council continued to provide a voice for individuals.
- The number of easy read communication documents was increased to support everyone to access key information.
- Environmental Resource Officers provided support and advice regarding home safety, hazards, energy efficiency and fuel poverty.
- Provision of 68 social inclusion grants to local community and voluntary organisations.

Raise awareness of equalities issues and tackle prejudices, both internally and externally

- On-going Equality education process to improve staff understanding.
- Organised Good Relations Diversity programmes explored cultural diversity, historical impacts on the present, sharing spaces and reducing hate crime.



- The Mayor hosted events, supported and met with a diverse range of individuals and groups within the borough. On-going programme to improve the way we communicate and consult with residents in writing, face-to-face and on-line.
- Work is on-going to develop pre-visit guides and improve signage to support current users and welcome new individuals into our Leisure Centres.

Attract, recruit, retain and progress a diverse range of employees in a culture which celebrates diversity and inclusion

- Induction and awareness training sessions for new and current staff which includes Equality, Diversity, Good Relations, Dignity & Respect at work, mental well-being and inclusiveness.
- A range of recruitment methods were used to attract the widest range of diverse applicants.

Provide a working environment where employees are treated with fairness, dignity and respect

- A wide range of corporate training and events took place to support employees.

“Go Succeed helped **take our business to another level.**”

Maria McLaughlin & Roisin McAteer,
AdminAnswers NI



'Peace in our community starts with you' - Primary school pupils explore cultural diversity

Council's Good Relations team has completed another series of informative workshops for local primary schools on the subject of 'Exploring Cultural Diversity'. 40 workshops were held throughout the autumn months, giving around 250 local children the opportunity to learn about different cultures, meet people from other countries, and ask questions in a safe environment.



Portrush Primary School pupils enjoyed learning all about Poland when Gosia came to visit.

Every participating school benefited from four sessions, with each focussing on a different country and culture. This year pupils learnt about Poland, China, Nigeria & Ukraine, with sessions being facilitated by people from these countries who have chosen to make our Borough their home.

During the sessions pupils were taught songs, participated in dancing & crafts,



Anthonia teaching pupils from Millburn Primary School about her Nigerian culture.

and picked up some new language skills. These interactions are designed to raise awareness of the many cultures and traditions that children can see around them in their evolving communities, helping to create a community that is welcoming and accepting of others.



Olena from Ukraine visited pupils in Killowen Primary School to share about her country and culture.

The workshops also support schools with delivery of the curriculum for Personal Development and Mutual Understanding and World Around Us. We are grateful to the schools who hosted these workshops and are grateful for the feedback they provided!

"Our children gained so much from the programme and haven't stopped talking about the experiences since. Additionally, all adults present in both classes thoroughly enjoyed getting to know more about the different cultures. We are so grateful for being included in the programme" (Teacher)

"It was about different people from different countries, telling us about what they do and eat and all. I enjoyed it so much, I loved it a lot!" (Pupil)

This project has received financial support from The Executive Office as part of the District Councils Good Relations Programme, and supports the T:BUC strategy (Together: Building a United Community)



Children from Ballymoney Model Primary School enjoyed a visit from Bonny when she came to share elements of her Chinese culture & language with them.

Causeway Coast and Glens PCSP launch Disability Hate Crime Lesson Plan



Causeway Coast and Glens Policing and Community Safety Partnership (PCSP) wish to make all schools and youth organisations aware of a newly developed and free resource which aims to help prevent disability hate crime.

The resource, which is in the form of a lesson plan is the first of its kind for the area, was developed by the PCSP in partnership with Autism NI, Disability Action, Mencap, Hate Crime Advocacy Service, PSNI, Causeway Neurodiversity and the Education Authority and was made possible thanks to 'I am Me' Scotland who provided information used within the plan.

It is recognised that early intervention and education is key in the prevention of bullying type behaviours escalating into hate crimes.

In October 2024 PCSP were delighted to invite representatives from all post primary schools and youth workers from across the Borough to the launch of the lesson plan.

If you are a school, community or church organisation who work with young people please contact the PCSP who will be happy to send you a copy of the resource.

Please contact the PCSP on pcsp@causewaycoastandglens.gov.uk or call 028 2076 2225.

Pupil Voice event brings Elected Members and school pupils together

In 2024 pupils from 11 post primary schools had the opportunity to speak directly with Elected Members about issues that matter to them.



Cllr. John Wisener (UUP)



Cllrs. Niamh Archibald & Leanne Peacock (SF)

The Causeway Coast and Glens Borough Council's Pupil Voice event took place at Ulster University's Coleraine Campus.

As part of the programme, representative pupils from local schools had discussions with Elected Members from parties across the Borough. The day finished up with a panel of Elected Members taking questions directly from the young participants.

The initiative, organised by Causeway Coast and Glens Council's Good Relation team, was facilitated by broadcaster Mark Carruthers and Peter Osborne from Rubicon.



Cllr. Lee Kane (ALL)



Cllr. Russell Watton (PUP)

Young people were at the heart of the event, and as future leaders and decision makers they put themselves forward to participate and develop greater awareness about their civic responsibility.

This project received financial support from The Executive Office.



Are you concerned about the cost of living?

Causeway Coast and Glens Borough Council and partners are working to support and offer guidance to our residents during the cost of living crisis. We want to ensure that residents know WHERE TO TURN for advice and practical support.

It can be hard to ask for help if you find yourself struggling, but there are many organisations out there that are happy to help if you make the call. If you find yourself struggling, or if you have a family member or friend or neighbour who might be, please help us spread the word.

A Council supported advice service provides free, independent and confidential advice and support on a range of concerns including benefits, money and debt, employment, housing and other issues.

Face to face appointments can be arranged in Ballycastle, Ballymoney, Coleraine and Limavady. Evening and weekend appointments are available. Specialist debt advice available.

There are a range of foodbanks and other charities that can provide practical assistance with food, fuel, baby and household items. You can access an online hub with information about what help is available at www.causewaycoastandglens.gov.uk/advice

Community Advice Causeway

Telephone helpline:

028 7034 4817

E-mail:

advice@advicecauseway.com

Contact Us

Shesburn House, Ballycastle 028 2076 2225
Riada House, Ballymoney 028 2766 0200
Cloonavin, Coleraine 028 7034 7034

Connell Street, Limavady 028 7772 2226
Planning (located in Cloonavin) 028 7034 7100

Useful Numbers

Housing Executive - Main number (including grass cutting and graffiti) 03448 920 900
Repairs line 03448 920 901
Housing benefit 03448 920 902
Land Registry 0300 200 7803
Rates (Property Rating and Valuation) 0300 200 7801
DfI Roads Northern Division 0300 200 7891
Flooding incident line 0300 2000 100
Flooding emergency 999
Street lighting faults (emergency) 0300 200 7899
Telephone / Utility Boxes (BT fault) 0800 023 2023

Burst water mains and blocked sewers 03457 440088 (24 hours)
Water pollution hotline 0800 80 70 60

If an emergency affects your supply of electricity, gas or water, use the contact details below:

Northern Ireland Electricity 0345 7643 643
Northern Ireland Water 0345 7440 088
Phoenix Natural Gas 0800 002 001
Firmus Energy 0800 002 001

Get In Touch

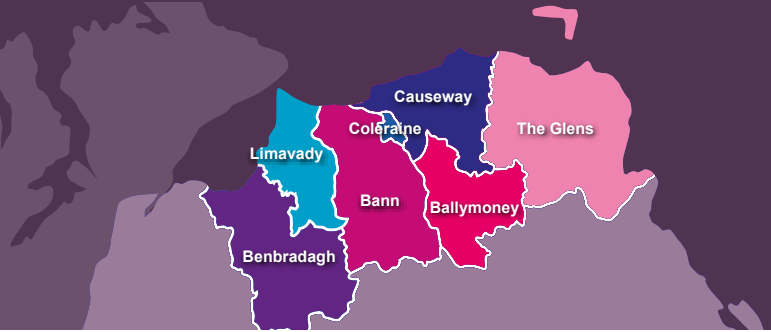
The Citizens' Newsletter can be obtained in alternative formats including large print, braille and on audio cassette.

Please email all requests and feedback to citizensnewsletter@causewaycoastandglens.gov.uk

A digital version is available on our website www.causewaycoastandglens.gov.uk



Causeway Coast and Glens Borough Council Elected Members



BALLYMONEY



Lee Kane (ALL) M: 07342 226 544
Jonathan McAuley (TUV) M: 07864 624 755
Ciarán McQuillan (SF) M: 07512 014 473
Leanne Peacock (SF) M: 07511 132 057
Mervyn Storey (DUP) M: 07967 795 684
Ivor Wallace (IND) M: 07821 100 062
Darryl Wilson (DUP) M: 07412 630 814

BENBRADAGH



Michael Coyle (SDLP) M: 07730 495 797
Sean McGlinchey (SF) M: 07889 352 489
Kathleen McGurk (SF) M: 07851 098 477
Dermot Nicholl (SF) M: 07713 357 592
Edgar Scott (DUP) M: 07841 355 040

CAUSEWAY



Mark Fielding (DUP) M: 07971 059 829
Sandra Hunter (UUP) H: 07850 884 017
Allister Kyle (TUV) M: 07746 204 135
John McAuley (DUP) M: 07736 474 848
Peter McCully (ALL) M: 07708 126 245
Sharon McKillop (DUP) M: 07793 678 991
Richard Stewart (ALL) M: 07716 285 822

COLERAINE



Philip Anderson (DUP) M: 07772 272 479
Niamh Archibald (SF) M: 07725 599 510
Yvonne Boyle (ALL) M: 07761 979 251
Tanya Stirling (DUP) M: 02870 356 990
Russell Watton (PUP) M: 07981 545 952
John Wisener (UUP) M: 07745 655 000

LIMAVADY



Steven Garth Callaghan QPM (DUP) M: 07824 365 219
Aaron Callan (DUP) M: 07843 879 358
Brenda Chivers (SF) M: 07730 495 794
Amy Mairs (ALL) M: 07749 200 309
Ashleen Schenning (SDLP) M: 07720 046 169

BANN



Ciarán Archibald (SF) M: 07565 702 743
Sean Bateson (SF) M: 07471 688 160
Richard Holmes (UUP) M: 07884 303 639

THE GLENS



Bill Kennedy (DUP) M: 07734 776 694
Margaret-Anne McKillop (SDLP) M: 07850 883 716
Oliver McMullan (SF) M: 07803 505 081
Cara McShane (SF) M: 07752 417 316
Maighr ad Watson (SF) M: 07731 156 451



Dawn Huggins (DUP) M: 07966 504 064
Michelle Knight-McQuillan (DUP) M: 07793 544 264

PARTY ABBREVIATIONS

ALL - Alliance Party • DUP - Democratic Unionist Party • SDLP - Social Democratic & Labour Party
SF - Sinn F in • PUP - Progressive Unionist Party • UUP - Ulster Unionist Party • TUV - Traditional Unionist Voice

DEA - District Electoral Area

Every effort is made to ensure the information contained within this newsletter is correct at time of print