

ANNUAL PERFORMANCE IMPROVEMENT OBJECTIVES	27th June 2017
COUNCIL For Information	

Linkage to Council Strategy (2015-19)	
Strategic Theme	Innovation and Transformation
Outcome	Performance improvement and meeting the Performance Duty as prescribed in the Local Government Act (NI) 2014.
Lead Officer	Head of Corporate Performance and Compliance
Cost: (If applicable)	Costs allowed for within the annual budget

1.0 Purpose

1.1 The purpose of this report is to update Elected Members on the outcome of the performance improvement objectives consultation before the information is published within the annual Performance Improvement Plan.

2.0 Background

2.1 Under the Local Government Act (NI) 2014, Causeway Coast and Glens Borough Council (The Council), is required to publish its annual performance improvement objectives by the end of June each year. The legislation sets out a clear linkage between the performance improvement objectives and the Community Plan.

2.2 To align with the legislation, the Council's 2017/2018 Performance Improvement Plan is based on the objectives that emanated from the work undertaken in relation to the Community Plan. These objectives developed from widespread input with the community planning partners, thematic working groups and the public through workshops organised in each of the seven District Electoral Areas.

2.3 Following the workshops a number of objectives were developed and these were subjected to a 12 week public consultation exercise. On completion of this

process, the Council published its Community Plan for Causeway Coast and Glens.

2.4 In April 2017 the Council agreed the 2017/2018 performance improvement objectives and associated projects. Although these objectives had been subjected to widespread consultation as part of the Community Planning process, a further 6 week consultation was carried out through local press, staff newsletter, social media and the Council web site. No changes have been proposed as a result of this additional consultation.

3.0 Detail

3.1 Table 1 below sets out the performance objectives, associated projects and linkage to the Department for Communities, statutory objectives as agreed by the Council in April 2017.

Table 1

Performance Objective	Projects	DfC Statutory Objective
A Healthy Safe Community	<ul style="list-style-type: none"> • Leisure facility development- Coleraine • Leisure facility development- Ballycastle • Review of playpark provision (Public consultation proposal) • Review of grass sports pitch provision 	Service quality/Service availability
A Sustainable Accessible Environment	<ul style="list-style-type: none"> • To develop Greenways and Walking trails across the Borough • Reduction in dog fouling across the Borough improving the environment • Programme of low maintenance, grounds maintenance projects • Introduce an efficient and effective customer focused Council reception service (Carried over from 2016/2017) • To develop and implement an Estates Strategy to provide a more effective and efficient geographical allocation of Council non front line services to meet customer needs (Carried over from 2016/2017) 	Service availability/Service quality/Sustainability Efficiency Sustainability Efficiency/Sustainability Efficiency/Service Quality Efficiency/Strategic effectiveness

Performance Objective	Projects	DfC Statutory Objective
A Thriving Economy	<ul style="list-style-type: none"> • Development of the new Enterprise Zone • Portrush regeneration strategy in preparation for the Open Golf Championship • To support businesses by improving the payment process to creditors (Carried over from 2016/2017) • Introduce an efficient and effective customer engagement process (Carried over from 2016/2017) 	Innovation Innovation/ Sustainability Efficiency/Service Quality Fairness/Service Quality/ Strategic Effectiveness

3.2 The objectives and associated projects will now be detailed within the annual Performance Improvement Plan and published on the Council web site before the end of June 2017 as required in the legislation.