

|  |  |
| --- | --- |
| **Correspondence Report**  **For Information** | **15 August 2017** |
| **Corporate Policy and Resources Committee** | |

|  |  |
| --- | --- |
| **Linkage to Council Strategy (2015-19)** | |
| **Strategic Theme** | Leader and Champion |
| **Outcome** | Establish key relationships with Government, agencies and potential strategic partners |
| **Lead Officer** | Director of Performance |
| **Cost:** (If applicable) | Nil |

|  |  |  |
| --- | --- | --- |
| **1** | **Lord Chief Justice’s Office – Review of the Listing of Business in the Magistrates Court (28 June 2017)** | **Correspondence** |
|  | A report has been received on the review of listing of business in the Magistrates’ Courts. The Chief Justice has made changes to the listing of some business in the Magistrates’ Courts, in particular the venue and frequency of some courts. |  |
|  |  |  |
| **2** | **Northern Health and Social Care Trust – Outpatient Experience Questionnaire Feedback Paper** |  |
|  | The Northern Health and Social Care Trust (NHSCT) began a Reform and Modernisation Programme (RAMP) which aims to streamline and improve the services it provides across the Trust.  One of the projects within RAMP is the transformation of Outpatient Services across the Trust. An Outpatient Patient Experience Questionnaire was launched between 21 February 2017 and 1 April 2017. |  |

**Please contact Democratic Services should you require a hard copy.**