

Title of Report:	BT consultation on the removal of 18.no public payphones throughout the Borough.
Committee Report Submitted To:	PLANNING COMMITTEE
Date of Meeting:	26th June 2024
For Decision or For Information	To Note

Linkage to Council Strategy (2021-25)	
Strategic Theme	Cohesive Leadership
Outcome	Our elected members work collaboratively and make decisions on an evidence led basis and in line with its policies.
Lead Officer	Principal Planning Officer

Budgetary Considerations: Not applicable in this case	
Cost of Proposal	
Included in Current Year Estimates	
Capital/Revenue	
Code	
Staffing Costs	

Screening Requirements	Required for new or revised Policies, Plans, Strategies or Service Delivery Proposals. Not applicable in this case.		
Section 75 Screening	Screening Completed:	Yes/No	Date:
	EQIA Required and Completed:	Yes/No	Date:
Rural Needs Assessment (RNA)	Screening Completed	Yes/No	Date:
	RNA Required and Completed:	Yes/No	Date:
Data Protection Impact Assessment (DPIA)	Screening Completed:	Yes/No	Date:
	DPIA Required and Completed:	Yes/No	Date:

1.0 Purpose of Report

- 1.1 To update Members on British Telecom (BT) consultation on the removal of 18no. public payphones throughout the Borough.

2.0 Background

- 2.1 BT wrote to the Council on 21st February 2024 advising that they have identified 18no. public payphones in the Borough (using the criteria in Ofcom's Review of the telephony universal service obligation¹) that they consider are no longer required and therefore will be removed.
- 2.2 To ensure the local community were fully informed, BT displayed public notices on the 18no. affected payphones. The public consultation was open for 90 days (closing on 21st May 2024). The Council received no representations, on the criteria for removal, within this period.
- 2.3 In addition to the public notice (by BT) the Planning Department wrote to local communities in the vicinity of the two traditional red phone boxes, advising them to contact BT directly should they wish to adopt the boxes.
- 2.4 BT wrote to the Council on Monday 17th June 2024 (see Appendix 1) with its final decision - to remove all of the 18.no payphones (see excel sheet at Appendix 2).
- 2.5 BT advised that its decisions are published at www.bt.com/payphones/service

3.0 RECOMMENDATION

- 3.1 **It is recommended** that the Planning Committee note the contents of the report.

Appendices:

Appendix 1: BT e-mail to Council dated 17th June 2024.
Appendix 2: BT Final Decision (Excel Sheet).

¹ <https://www.ofcom.org.uk/siteassets/resources/documents/consultations/category-1-10-weeks/227665-review-of-the-telephony-universal-service-obligation/associated-documents/telephony-uso-statement.pdf>

From: btp.authorisation.team@bt.com <btp.authorisation.team@bt.com>
Sent: Monday, June 17, 2024 11:15 AM
To: Planning <Planning@causewaycoastandglens.gov.uk>
Subject: RE: Causeway Coast and Glens Payphone removal decisions

Decision on payphone removals

Dear Chief Planning Officer,

We wrote to you on 21st February 2024 about our plan to remove some payphones in your area. You have not made representations on the criteria for removal. Please see the annex with our final decisions.

Our decisions are published on www.bt.com/payphones/service

If you've got any questions, please email us at btp.authorisation.team@bt.com.

Thanks,

The BT payphones team

This email contains information from BT that might be privileged or confidential. And it's only meant for the person above. If that's not you, we're sorry - we must have sent it to you by mistake. Please email us to let us know, and don't copy or forward it to anyone else. Thanks.

We monitor our email systems and may record all our emails.

British Telecommunications plc

R/O : One Braham, Braham Street, London E1 8EE

Registered in England: No 1800000

Ref.	Call box ID	Address	Post Code	Relevant Public Body	Removal proposal sent	Representation period ends	Mobile coverage				Mobile Coverage OK?	Total calls (last 12 months)	Helpline calls (last 12 months)	High frequency accident location	High frequency suicide location	BT Evidence of other reasonable need	Removal decision outcome (following 90 day proposal for removal)	Reason
							EE	Three	O2	Vodafone								
1	02820731282	PCO1 CAR PARK FEIGH CAUSEWAY ROAD BUSHMILLS	BT57 8SU	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	6	0	0	0	0	remove	Meets removal criteria
2	02820751221	PCO PCO1 GLENSHESK ROAD ARMOY BALLYMONEY	BT53 8RJ	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	7	1	0	0	0	remove	Meets removal criteria
3	02820751350	TURRAGH O/S GARAGE PCO1 GLENSHESK ROAD ARMOY BALLYMONEY	BT53 8RJ	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	0	0	0	0	0	remove	Meets removal criteria
4	02820762289	JCNT FOGARTY CRES/RAMOAN RD PCO1 RAMOAN ROAD BALLYCASTLE	BT54 6EG	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	19	0	0	0	0	remove	Meets removal criteria
5	02820762300	JCNT DALRIADA GARDENS PCO1 COLERAINE ROAD BALLYCASTLE	BT54 6DX	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	16	0	0	0	0	remove	Meets removal criteria
6	02820762416	O/S NO. 49 PCO1 WHITEPARK ROAD BALLYCASTLE	BT54 6LL	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	3	0	0	0	0	remove	Meets removal criteria
7	02820762452	OPP NO. 45 PCO1 MOYLE ROAD BALLYCASTLE	BT54 6AN	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	10	0	0	0	0	remove	Meets removal criteria
8	02820762511	CORNER ATLANTIC AVE/RATHLIN PCO1 ATLANTIC AVENUE BALLYCASTLE	BT54 6AL	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	10	0	0	0	0	remove	Meets removal criteria
9	02821771204	AT WATERFOOT P O PCO1 MAIN STREET GLENARIFFE BALLYMENA	BT44 0QR	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	4	0	0	0	0	remove	Meets removal criteria
10	02821771255	O/S NO.10 DALRIADA AVENUE PCO1 DALRIADA AVENUE CUSHENDALL BA	BT44 0QE	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	4	0	0	0	0	remove	Meets removal criteria
11	02821771991	O/S NO.1 PCO1 KILNADORE PARK CUSHENDALL BALLYMENA	BT44 0NN	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	1	0	0	0	0	remove	Meets removal criteria
12	02827657706	O/S TELEPHONE EXCHANGE PCO1 MAIN STREET DUNLOY BALLYMENA	BT44 9AA	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	0	0	0	0	0	remove	Meets removal criteria
13	02827662031	CNR OF ARMSTRONG DRIVE PCO1 ALEXANDRA AVENUE BALLYMONEY	BT53 6ET	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	16	2	0	0	0	remove	Meets removal criteria
14	02827664245	PCO1 CARNANY PARK BALLYMONEY	BT53 7HU	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	12	0	0	0	0	remove	Meets removal criteria
15	02870342068	O/S MOUNTSANDEL SURGERY PCO1 MOUNTSANDEL ROAD COLERAINE	BT52 1JB	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	19	0	0	0	0	remove	Meets removal criteria
16	02870343173	JCN ARTILLERY RD / PCO1 CYPRESS DRIVE COLERAINE	BT52 2AF	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	14	0	0	0	0	remove	Meets removal criteria
17	02870822017	PCO1 PORTSTEWART ROAD PORTRUSH	BT56 8EG	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	29	1	0	0	0	remove	Meets removal criteria
18	02877762633	ROEMILL GARDENS / PCO1 IRISH GREEN STREET LIMAVADY	BT49 9AA	Causeway Coast and Glens	21/02/2024	21/05/2024	GOOD	GOOD	GOOD	GOOD	YES	11	0	0	0	0	remove	Meets removal criteria